

Who We Are – Community Pharmacy

Accessible. Trusted. Essential.

Community pharmacy teams are embedded in every neighbourhood, delivering NHS services that improve health, prevent illness, reduce pressure on the system and keep people well.

Working together for healthier communities, today and for the future.

One system, one team, one shared purpose

Community Pharmacy National Picture:

 **~10,000**
Community pharmacies across England

 **~1.6 million**
Patient visits every day

 **>1 billion**
Prescription items dispensed every year

 **>90%**
Population can access a pharmacy within a short walk

Delivering the NHS 10 Year Health Plan and Neighbourhood Health Service

Closer to Home

Care in local communities when people need it most

Prevent, Not Just Treat

Proactive services that prevent illness and detect problems early

Shift to Prevention

Supporting the move from hospital to community

Support Neighbourhood Teams

Embed community pharmacy as a key partner in Integrated Neighbourhood Teams

Reduce Pressure on the System

Collaborate with GPs to reduce demand on urgent care and hospital services

Improve Health Outcomes

Better medicines use, improved adherence and healthier communities

What Community Pharmacy Does

Much more than medicines

- ✓ Provide advice and NHS treatment for 7 common conditions as well as a range of minor ailments
- ✓ Support hospital discharges and prevent readmissions
- ✓ Detect and manage long term conditions early
- ✓ Deliver vaccinations and public health services
- ✓ Support healthy lifestyle choices
- ✓ Ensure safe, effective use of medicines

 Pharmacy First consultations divert demand from GP practices, urgent care settings and NHS111 saving thousands of clinical hours every month

Key Services We Deliver

Nationally and locally commissioned



 Early detection and intervention services can help prevent thousands of avoidable hospital admissions every year

Evidence Based NHS Value

 **Pharmacy First could help direct patients to the most appropriate care setting, with the potential to avoid up to 10 million GP appointments annually**

By treating more people for minor illnesses in community pharmacy

 **Discharge Medicine Service can reduce hospital readmissions by up to 10%**

When fully utilised

 **Community pharmacy supports prevention, medicines optimisation and population health**

Helping people stay well and independent for longer

 **Improves access to care closer to home**

Highly accessible NHS clinical support, no appointment needed helping people stay well and independent for longer

Community pharmacy in the NHS system

- ❖ We operate businesses that carry financial risk while delivering NHS and public services
- ❖ We are accountable for quality, safety and patient outcomes
- ❖ We are here for the long term – invested in our communities
- ❖ We provide high-value, cost-effective care on your doorstep

Why partner with us?

- ✓ Excellent access to your population
- ✓ Proven track record of delivering NHS service
- ✓ Cost effective care closer to home
- ✓ Aligned with the NHS 10 year plan and Neighbourhood Health Service
- ✓ Experts in medicine, prevention and population health
- ✓ Ready to do more – with the right support

Community Pharmacy:
Your Local Neighbourhood
Partner