

Community Pharmacy: Services provided by your pharmacy team

Trusted, accessible and embedded in local communities. Working together as part of your neighbourhood team.



Essential services



Provided by all community pharmacies

- [Repeat dispensing \(eRD\)](#) – improve convenience and access to repeat prescriptions.
- [Discharge Medicines Service](#) – reduces readmissions to hospital and improves patient safety at transitions of care.
- [Disposal of unwanted medicines](#) – pharmacies take back patients' unwanted medicines.
- [Healthy living pharmacies](#) – health promotion interventions to improve health and wellbeing.
- [Support for self care](#) – advice provision and, if appropriate, sale of medicines.
- Other Essential services – [dispensing appliances](#), [signposting](#) and [public health](#) (promotion of healthy lifestyles).

Community pharmacy introduction

- There are 470 community pharmacies across Surrey and Sussex
- Often open longer hours than other local healthcare services, including at weekends
- Highly skilled team led by a pharmacist; supporting easy access to a team of healthcare professionals
- Community pharmacy remains one of the most accessible parts of the NHS, with very high levels of access in areas of deprivation
- A trusted and accessible destination for healthcare needs
- In Sussex there are Community Pharmacy Integrated Neighborhood Team Leads to support the neighborhood work across Sussex

Advanced services



Community pharmacies can choose to provide any of these services, as long as they meet service specific criteria

- [Pharmacy First](#) – provides access to consultations for seven common conditions. GPs and NHS 111 can refer for minor conditions. NHS 111 can also refer for urgent supply of repeat medicines.
- [Pharmacy Contraception Service](#) – aims to provide patients with greater choice and access for their contraception needs. This service also includes access to emergency contraception.
- [Hypertension Case-Finding Service](#) – aims to identify people aged 40 years or older, or at the discretion of pharmacy staff, people under the age of 40, with high blood pressure and to refer them to general practice to confirm diagnosis and for appropriate management. GPs can also refer appropriate patients to community pharmacy for their blood pressure check.
- [Seasonal Vaccination Service](#) – supports the administration of COVID-19 and adult flu vaccinations to patients at risk of developing more serious complications from these viruses.
- [New Medicine Service](#) – provides support for people with long-term conditions newly prescribed a medicine to help improve medicines adherence; it is focused on specific patient groups and conditions.
- [COVID-19 Lateral Flow Device Service](#) – allows the supply of lateral flow device tests for patients potentially eligible for COVID-19 treatment.
- Other Advanced services include [Smoking Cessation Service](#)

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Local services



Community pharmacies are ideally positioned to support neighbourhood-level population health goals and the 10 Year Health Plan ambitions, particularly in:

- Reducing health inequalities
- Improving prevention and early diagnosis
- Easy access to support for acute conditions
- Managing long-term conditions
- Avoiding unnecessary hospital admissions
- Enhancing medicines safety

We help people stay well, get support early and deliver easily accessible, high-quality services

These services are developed and commissioned locally and are designed to meet local health needs.

Due to the local variation in the needs of populations, services commissioned locally by local authorities and the Integrated Care Board may vary.

▪ Brighton & Hove:

- Smoking cessation,
- Chlamydia screening and treatment,
- Condom distribution,
- Supervised consumption, needle exchange, take home naloxone

▪ East Sussex:

- Supervised consumption, needle exchange, take home naloxone

▪ West Sussex:

- Chlamydia screening and treatment,
- Alcohol intervention brief advice,
- NHS Healthchecks,
- Supervised consumption, needle exchange, take home naloxone

▪ Surrey:

- NHS Healthchecks,
- Chlamydia screening and treatment,
- Condom distribution,
- Supervised consumption, needle exchange, take home naloxone

▪ Surrey and Sussex ICB

○ Pharmacies in Surrey Heartlands:

- Influenza antiviral medication
- Urgent treatment of COVID-19
- End of life care

○ Pharmacies in Sussex:

- End of life care
- Treatment of COVID-19 and management of Influenza

Possible future services



Community pharmacies are ideally placed to play a greater role in local care pathway re-design

Consider the role that community pharmacy can play in particular in supporting cardiovascular disease, long-term conditions, prevention and other medicine-related pathways.

- Support with vaccinations – we are ideally placed to deliver a range of adult and childhood vaccinations.
- Medication reviews – Conditions could include respiratory, diabetes, hypertension, polypharmacy in the elderly.
- Independent prescriber (IP) clinics – Examples of clinics include hypertension, respiratory and diabetes clinics. From 2026 all newly qualified pharmacists will also register as independent prescribers. This will provide increased opportunities to utilise prescribers further and to provide more clinics in community pharmacy.
- Health screening and blood tests – Example include diabetes, HIV, hepatitis B, hepatitis C, cholesterol testing, HbA1c testing.
- Community pharmacy can also play a role in frailty, ADHD and deprescribing services.