



Pancreatic Enzyme Replacement Therapy (PERT) shortages information

For community pharmacy teams:

Please reassure patients that supplies of pancreatic enzymes are continuing to reach the UK and that Creon and Nutrizym products have not been discontinued. The current stock issues will be continuing intermittently, but pancreatic enzymes are still available to prescribe.

Pharmacies presented with repeat prescription for Creon preparations should only supply the equivalent to one month's supply in accordance with [SSPO60 and SSPO61](#) and endorse as directed by the SSP.

If the patients PERT preparation is showing as out of stock please order to add onto the back-order list. Patients are being advised to submit requests 2 weeks in advance of need.

If patients ask to try to locate stock via a different pharmacy please return the prescription to the spine and give a printed token to the patient.

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Imported products

Some wholesalers are now able to access supplies of Pangrol as an imported PERT product. NHS Surrey Heartlands, NHS Sussex and NHS Frimley are working with Oxford Pharmacy Store (OPS) to secure a centralised route for imported pancreatic enzymes. If patients are due to run out of PERT in the next 10 days and there is no Creon available through usual routes, consider ordering imported Pangrol (either through your usual wholesaler or through OPS), and requesting a new prescription to ensure full costs are covered. Pangrol is unlicensed imported pancreatic enzyme preparation available in equivalent strengths to Creon.

Licensed product	Equivalent unlicensed imports	
Creon 10000	Pangrol 10,000	Pack size 200 capsules (2 x 100 packs banded together)
Creon 25000	Pangrol 25,000	Pack size 200 capsules (2 x 100 packs banded together)

Please liaise with patients and prescribers where an unlicensed import product is required to fill a prescription. Where a prescriber needs to prescribe an imported product, if it's not available on their electronic prescribing system a handwritten FP10 paper prescription should be requested clearly showing that the supply of the import is intended. The prescription should detail the imported product:

Pangrol 10,000 or 25,000 gastro resistant capsules (Imported)

and should be endorsed by the pharmacy as a non-Part VIII B special as per NHS BSA guidance:

<https://faq.nhsbsa.nhs.uk/knowledgebase/article/KA-03292/en-us>

When dispensing please print and include the relevant Patient Information Leaflet (PIL):

- [Pangrol 10,000](#)
- [Pangrol 25,000](#)

Endorsing the Prescription (as a non-Part VIII B special)

Make sure any Pangrol scripts are endorsed with the following information:

- Amount dispensed over pack size (200) used

- Invoice price per pack size from which the order was supplied less any discount or rebate; make sure to include delivery cost
- Manufacturers'/importers' (Target Healthcare) MHRA licence number which is; MS43086/ WDA(H)43086
- Batch number of the product supplied;
- SP

Make sure you claim all costs associated with ordering this stock when you dispense it.

How to order imported Pangrol stock?

Pangrol is available through your usual specials wholesaler, if this cannot be sourced via the wholesaler, ringfenced stock for pharmacies within Surrey and Sussex ICB can be ordered from the Oxford Pharmacy Store (OPS), with an expected lead time for delivery of 1-2 days.

You will need an account with OPS, if you do not have one already, email ops.orders@oxfordhealth.nhs.uk to set one up (this may take up to 3 days). You will need to supply the following details: Pharmacy Name, Address, Email for remittance, ODS code.

Ordering imported stock from OPS

Send orders to ops.orders@oxfordhealth.nhs.uk

Last reviewed: 6th April 2026.

Next Review Date: April 2027.