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Newsletter

21/08/2025

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

### Quick Glance In This Edition:

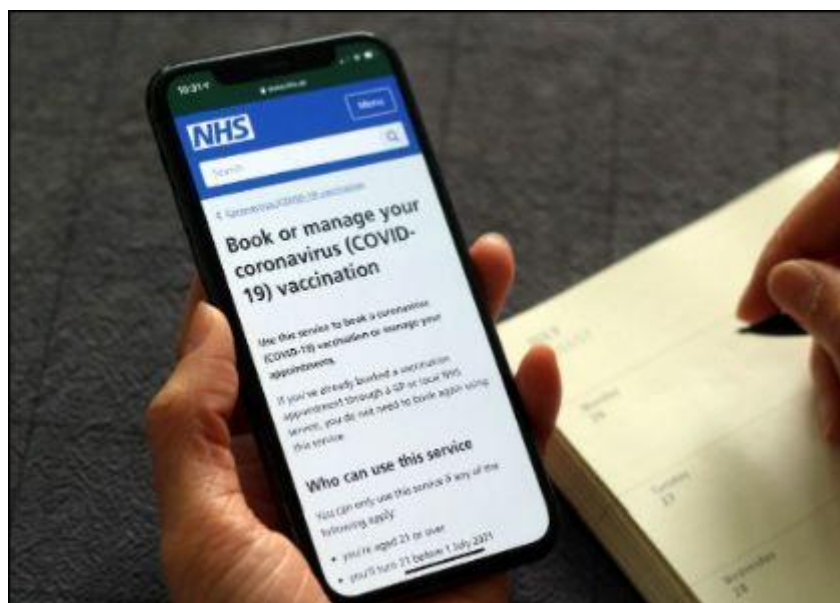
- \* National Booking Service for adult flu and COVID-19 vaccination appointments
- \* Reminder - Requests to provide the seasonal influenza vaccinations at locations other than the pharmacy premises (off-site)
- \* Expression of Interest for the Sussex Emergency Palliative Care Drugs Service
- \* CGL Core MAT Service - Message from CGL
- \* Get student work experience ready!
- \* Principles and Practices in Medication Adherence Training – Sussex Programme
- \* Piece by Piece: Week 10 Launch Your AMS Audit Now! You can start from 1st September (Domain 2a)

\* Trainee Pharmacists 2025/26 - Training Plans and Guidance

\* Last few spaces available: NHS Pharmacy First: Clinical assessment and examination skills full-day workshop

\* Surrey Heartlands List of Pharmacy Funded Courses

## LPC News



### **National Booking Service for adult flu and COVID-19 vaccination appointments**

Pharmacy owners can now post adult flu and COVID-19 vaccination appointments on the National Booking Service (NBS) ahead of bookings opening to the public on 1st September 2025, for vaccinations starting from 1st October.

This gives pharmacies additional time to prepare and manage appointment availability, with the option to use NBS for flu vaccinations alongside existing booking systems. [More details here.](#)

## Local Services



### **Reminder - Requests to provide the seasonal influenza vaccinations at locations other than the pharmacy premises (off-site)**

The [Community pharmacy advanced service specifications – seasonal influenza vaccination](#) for adults and children include a requirement that pharmacies seek consent from the commissioner if they wish to carry out vaccinations at a location off the pharmacy premises (e.g. patient's home, care home, long-stay residential facility or community venue).

If your pharmacy intends to provide flu vaccinations at locations other than the pharmacy premises, please complete and submit the following [Online form](#)

Confirmation of consent to vaccinate off-site will be emailed back to your NHS pharmacy generic email address.

Commissioner consent to vaccinate off-site does not negate the need for the Pharmacy to work collaboratively with local partners in the set-up of off-site services.

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## **Expression of Interest for the Sussex Emergency Palliative Care Drugs Service**

NHS Sussex Integrated Care Board (ICB) has recommissioned the Community Pharmacy Locally Commissioned Service for Emergency Palliative Care Drugs to support people with palliative and end of life care needs access to medication in an emergency.

The ICB is seeking providers to hold a locally agreed range and minimum quantity of emergency palliative care drugs (based on the Sussex palliative and end of life care prescribing guidance) with a commitment to ensure that users of this service have prompt access to these medicines during the pharmacy's regular core and supplementary hours.

They are now inviting Expressions of Interest (EOI) from registered community pharmacies in Sussex with an NHS dispensing contract to provide this service from 1 November 2025 – 31 March 2028.

Providers who wish to take part in this process are asked to submit an expression of interest and confirm their capability and capacity in relation to the service requirements, by completing the Expression of Interest Form. The EOI information was sent to the pharmacy e-mail address on the 15th August 2025. If you would like a copy of this email, please contact us at [lpc@communitypharmacys.co.uk](mailto:lpc@communitypharmacys.co.uk)

Responses must be submitted to [sxicb.sussex-lcs-claims@nhs.net](mailto:sxicb.sussex-lcs-claims@nhs.net) no later than **12pm Midday on 11 September 2025.**

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### **CGL Core MAT Service - Message from CGL**

As part of the Core Medication-Assisted Treatment (MAT) Service, the reporting of missed and late doses via PharmOutcomes remains a key requirement. Change Grow Live has worked closely with PharmOutcomes to enable system interoperability, allowing real-time communication with service users. This integration enhances our ability to safeguard individuals receiving MAT by enabling timely interventions.

When a missed or late dose is reported through PharmOutcomes, the information will be directly linked to the service user's record within the Change Grow Live Case Management System. Where consent has been provided, an automated SMS will be sent to the individual, acknowledging the missed dose and encouraging re-engagement. This process supports early intervention and helps reduce the risk of relapse or overdose.

During the testing phase, several issues relating to accuracy and timeliness of reporting have been identified. We would like to therefore provide clarification on the reporting of missed and late collections:

1. **All** missed and late collections should be reported within **1 working day.**

2. Ensure that the date you are reporting is **accurate** and reflects the prescription instalment.
3. **Missed collection**: This is the date the patient was due to attend supervised consumption/pick up.
4. **Late collection**: This is the date the patient picked up the remainder instalment having missed the prior collection.

The PharmOutcomes template has been updated to clearly distinguish between missed and late collections. Accurate and timely reporting is essential to ensure full system integration and to maintain the safety and engagement of service users. We appreciate your continued commitment to supporting service users and ensuring the safe delivery of care. Should you have any questions or require further clarification, please do not hesitate to get in touch.

**Mohammed Fessal**  
**Director of Pharmacy**  
**Change Grow Live**

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Training



### Get student work experience ready!

CPSS are excited to share a brand new Student Work Experience Pack designed to support community pharmacy contractors in hosting placements for work experience students. This pack includes:

1. An employer guide for organising a student work experience placement (including pre-placement agreement forms, suggested activities, and more!)
2. A student workbook (for student use to ensure a structured and engaging placement)
3. An answer book for the workbook (that you can use to evaluate the student's workbook answers at the end of their placement)

Together, these tools help create a safe, inspiring, and educational experience for students. This makes your placements structured, sustainable, and practical for your pharmacy teams.

You should be receiving this pack soon. Whether you're completely new to offering placements, or looking to refresh your approach, make sure to check out this pack to see what you could take from it to encourage the next generation of pharmacy professionals!

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# Principles and Practices in Medication Adherence – Sussex Programme

## Principles and Practices in Medication Adherence Training – Sussex Programme

Practical and evidence-based course for early career Pharmacy Technicians and Pharmacists across Sussex on supporting medication adherence.

Pharmacy Technicians and Pharmacists across Sussex are invited to take part in an evidence-based training course focussed on the identification of patients who may be non-adherent with their medicines.

On the course you will learn how to understand, identify, and address non-adherence to medications in patients and be given the opportunity to apply these approaches within a simulated environment and receive feedback on your performance.

### Required criteria for participants:

- Undertaking a patient facing role and able to apply the learning into practice
- Complete the online pre-course work (1 hour)
- Attend the 4-hour in person event, at the Simulation Suite, Huxley Building, Moulsecoomb, University of Brighton on Sept 10th or 24th
- Attend a course follow up on-line event (90-minute online event) on either October 8th or 22nd

This course is fully funded as part of the Sussex Early Careers NHS England Funding priorities and is an exciting collaboration between the Sussex Institute of Medicines

Education and Research, the Centre for Adherence Research and Excellence, Kings College London and the University of Brighton.

Course 1: 10th September 10am to 2pm (and follow-up on 8th October 1-2:30pm)

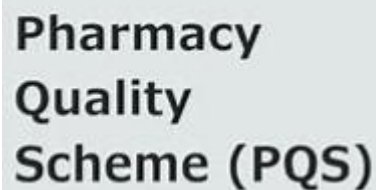
[Sign Up Here.](#)

Course 2: 24th September 10am to 2pm (and follow-up on 22nd October 1-2:30pm)

[Sign Up Here](#)

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## PQS

The logo for the Pharmacy Quality Scheme (PQS) features the text 'Pharmacy Quality Scheme (PQS)' in a bold, black, sans-serif font. The text is positioned on the left side of a rectangular graphic that has a light grey background on the left and a dark purple background on the right, separated by a curved white line.

### **Piece by Piece: Week 10 Launch Your AMS Audit Now! You can start from 1st September (Domain 2a)**

Contractors must complete a clinical audit, which will concern the clinical advice and consultations provided to patients scoring FeverPAIN 0-3 on the Pharmacy First Sore Throat clinical pathway.

The audit paperwork for this has now been **published**, pharmacy teams should not start the audit until 1st September 2025 at the earliest. The audit must be started between 1st September 2025 and 3rd February 2026 to ensure there is an eight-week consecutive period for data collection. The audit must be carried out with a minimum of 10 patients over four weeks, or over an eight-week period if 10 patients are not achieved.

The pharmacy must have completed the audit, sharing their anonymised data with NHS England, and incorporating any learnings from the audit into future practice by the end of 31st March 2026.

Pharmacy owners should make a record of the start and end date of the audit as they will be required to enter this information into the MYS portal when they make their declaration.

See below supporting documents and our AMS Audit Guidance document to ensure you cover everything. Make sure to start early to ensure your audit is complete and submitted on time!

This concludes our 'PQS Piece by Piece series – you can find all the resources we've sent you over 10 separate weeks on our website [here](#)

[Week-10-TYI-RTI-Pharm-Leaflet-v9.8-UKHSA.pdf](#)

[Week-10-TYI-RTI-Pharmacy-user-guide-V1-UKHSA.pdf](#)

[Week-10-PQS-AMS-Clinical-Audit-Guidance.pdf](#)

[Week-10-PQS-2526-antimicrobial-stewardship-data-analysis-sheet.pdf](#)

[Week-10-NHS-AMS-Audit-Data-Collection-Form.pdf](#)

### **PQS: Publication of clinical audit**

Although the audit has been published, **pharmacy teams should not start the audit until 1st September 2025 at the earliest.**

**Publication of the audit paperwork ahead of the start date is to give pharmacy teams advance notice of the requirements and to allow them to plan when would be the best time for them to start the audit.**

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## Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).



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Additionally you may be interested in.....



### **Trainee Pharmacists 2025/26 - Training Plans and Guidance**

From the 2025/26 foundation training year onwards, every foundation training site that has a trainee pharmacist allocated to it must submit a training plan to NHS England, to demonstrate how the training site will align to the training, assessment and supervision requirements of the foundation trainee pharmacist programme. The training plan must be uploaded to the e-portfolio by the lead designated supervisor **within 4 weeks** of the trainee pharmacist commencing training.

It is the responsibility of the organisation employing the trainee pharmacist to create and submit a training plan, and this must include details of rotations to other sites. **It is highly recommended that you liaise with supervisors in other sites to develop the content of the training plan.**

Further information and FAQs are available on the NHSE site: [Training plans | NHS England | Workforce, training and education](#). The training plan template and guidance may be accessed by logging onto the Foundation Trainee Pharmacist

Programme (FTPP) Hub [Training Plan template and guidance](#).

### **Trainee Pharmacists 2025/26 - Multi-sector Programmes Resources**

It is recommended that multi-sector programmes have **Rotation Agreements** between sites and with the trainee pharmacist respectively. The lead employer may consider using the [Template Agreement for Multi-Sector Rotations](#) on the FTPP hub or an alternative template.

The [Foundation Trainee Pharmacist: Multi-Sector Rotation Guide](#) provides guidance for supervisors across all sectors, trainee pharmacists and other staff. CPPE offer a number of sector-specific resources for trainee pharmacists including:

- [Preparing for \*\*community pharmacy practice\*\*: CPPE](#)
- [Preparing to work in a \*\*primary care network or GP practice\*\*: CPPE](#)
- [Primary care essentials e-course: CPPE](#)
- [Orientation to \*\*hospital pharmacy\*\*: CPPE](#)

### **Weekly drop-in support sessions for any questions / discussions for Designated Supervisors and/or Designated Prescribing Practitioners for Foundation Trainee Pharmacists**

Please find below a series of drop-in sessions available for all DSs and DPPs in the South East region. These will be run by NHS England to support the Foundation Training Year. Please feel free to come with a question, comment, observation or a chance to listen to others and network with fellow DSs and DPPs in the South East region.

<b>Day</b>	<b>Date</b>	<b>Time</b>	<b>Joining Link</b>
Thursday	28th August	1:00 – 2:00pm	<a href="#">Join the meeting now</a>
Monday	1st September	12:30 – 1:30 pm	<a href="#">Join the meeting now</a>
Tuesday	9th September	12:30 – 1:30pm	<a href="#">Join the meeting now</a>

Wednesday	17th September	12:30 – 1:30pm	<a href="#">Join the meeting now</a>
Thursday	25th September	1:00 – 2:00pm	<a href="#">Join the meeting now</a>



CENTRE FOR PHARMACY  
POSTGRADUATE EDUCATION

## Upcoming events

### Don't miss our NEW Prescribing perspectives workshops

Join us for these new style interactive workshops and create a learning community at a venue near you.

Topics will change every 6 months. The first topic is **Weight Management**.

- 14<sup>th</sup> Oct – Guildford
- 25<sup>th</sup> Nov – Arundel
- 3<sup>rd</sup> Feb – Cooden Beach
- 25<sup>th</sup> Mar – Eastbourne

*Other venues available*



*Scan me for a full a full list of  
Online and face to face  
Workshops from September*

Find out more here: [Prescribing perspectives: a focus on weight management : CPPE](#)

 **Health Education England**

 **MANCHESTER**  
1824  
The University of Manchester

### Last few spaces available: **NHS Pharmacy First: Clinical assessment and examination skills full-day workshop**

Venue - Charis Centre, Crawley on **Thursday 11<sup>th</sup> September 2025 from 9:30am – 5pm**

**Book now:** [NHS Pharmacy First: Clinical assessment and examination skills full-day workshop : CPPE](#)

The aim of this learning programme is to support pharmacists to develop the knowledge, skills and confidence needed to undertake effective consultations, communications and clinical assessments in order to provide the NHS Pharmacy First service.



# Surrey Heartlands

## Surrey Heartlands List of Pharmacy Funded Courses

As pharmacist and pharmacy technician roles are evolving at pace, it has been recognised that there is a need to support the current pharmacy workforce to enhance their skillset; supporting service transformation and readiness for expanded clinical and supervisory roles and in being able to adapt and work across different sectors.

Following a scoping survey carried out across different sectors in Surrey Heartlands in December 2024, a list of funded courses was collated. The list is not exhaustive but could signpost pharmacy professionals and managers to some available funded resources, both nationally and locally.

This resource can be used to support any pharmacy professional in:

- developing their knowledge around specific areas of clinical/ service delivery,
- providing a foundation if changing sector of work, and
- highlighting resources for non-clinical skills development.

See list of [Surrey Heartlands Pharmacy Funded Courses - June 2025](#)

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