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Newsletter

03/07/2025

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

Quick Glance In This Edition:

- * 2025/26 Community Pharmacy Assurance Framework (CPAF) screening questionnaire
- * Community Pharmacy England Pressures Survey confirms serious medicines supply issues
- * Important changes to East Sussex sexual health appointment services
- * West Sussex County Council encouraging pharmacies to sign up to the Emergency Hormonal Contraception (EHC) offer of Levonorgestrel and Ulipristal.
- * Join the Sussex PharmED programme every Wednesday 8:30-9:30am
- * Making Every Contact Count free training opportunity for smoking
- * Week 8 - Piece by Piece: Is Your Team Sepsis-Aware? (Domain 2b)
- * Exit Survey for Community Pharmacy Trainee Pharmacists

LPC News



2025/26 Community Pharmacy Assurance Framework (CPAF) screening questionnaire

The 2025/26 CPAF screening questionnaire will be available for completion from **1st July 2025**.

As a result of NHS regulations introduced at the end of 2020, completion of CPAF is now a requirement of the Terms of Service. **Therefore, pharmacy owners must complete the screening questionnaire and, if required, the full CPAF questionnaire.**

The short screening questionnaire consists of 10 questions. Pharmacy owners who use the NHS Business Services Authority (NHSBSA) **Manage Your Service (MYS) portal** will be required to complete the questionnaire on the portal. Those who are not yet signed up for MYS will be able to complete the questionnaire online.

Community pharmacies should receive information and instructions on how to complete the screening questionnaire either via email from the NHSBSA or from their own Head Office.

Pharmacy owners are advised to contact NHSBSA by

emailing pharmacysupport@nhsbsa.nhs.uk if they have not received details of the questionnaire by 2nd July 2025, or if they have any problems or queries completing the questionnaire.

Community Pharmacy England Pressures Survey confirms serious medicines supply issues

The [Pharmacy Pressures Survey 2025: Medicines Supply Report](#) shows how pharmacies and patients are paying the price in a system that seems stuck at breaking point. The report shows the views shared by the owners of over 4,300 pharmacy premises in England and 1,600 pharmacy team members in the recent Pressures Survey.

The results indicate medicines shortages and supply disruptions remain widespread, with mounting pressure on pharmacies.

The results show no improvement in medicines supply issues since the annual Pressures Survey first launched in 2022.

Community Pharmacy England is warning that pharmacies need urgent, systemic action. It has welcomed recent Government commitments to work on supply chain resilience and is calling for reforms that strengthen resilience, give pharmacists more flexibility during shortages, and ensure fairer financial arrangements for the medicines that pharmacies supply.

[Read the 2025 Medicines Supply Report](#)

Resources for pharmacies

CPE have developed a data dashboard, which provides a more in-depth look at the survey results:

[Data Dashboard](#)

Pharmacy owners can also help raise awareness of medicines supply issues using the updated resources:

- [Medicines Supply Poster and Digital Screen files](#) (for display in your pharmacy)
- [Social Media Assets](#) (for use online)
- [MP Briefing](#) (to share with local politicians)

Further support on this topic is available on [Medicines Supply and Price Concessions Resources webpage](#).



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Local Services



Important changes to East Sussex sexual health appointment services

From Monday 7th July, the sexual health team are **stopping drop-in ("on the day") appointment system** and moving to a **telephone triage and pre-booked appointment model 5 days a week**.

People can now book an appointment by calling 0300 013 2050. The Central Access Team (CAT) will assess each person and arrange either a telephone or in-person appointment, depending on clinical presentation and need.

This change aims to improve patient access, ensure clinical appropriateness and better manage demand, please ensure you have this information in your pharmacies for signposting where appropriate.



West Sussex County Council encouraging pharmacies to sign up to the Emergency Hormonal Contraception (EHC) offer of Levonorgestrel and

Ulipristal.

West Sussex public health team would like to offer pharmacies the opportunity to sign up to the locally commissioned EHC service ahead of the national service being launched. This is to support pharmacies to transition from the local offer to national and increase access for people who require the service. Signing up would also be helpful for you in working towards the Pharmacy Quality Scheme.

Would you like to sign up now? If so, please contact:

Nadine Badawi nadine.badawi@westsussex.gov.uk.

Training



Join the Sussex PharmED programme every Wednesday 8:30-9:30am

The Sussex PharmED is a weekly 1 hour online program which aims to fill the educational gap for advanced practitioners, builds on the [HEE Newly Qualified Pharmacist Pathway](#) and is based on the five pillars of [RPS Core Advance Pharmacist Curriculum](#) and the [Pharmacy Technician Workforce Development Programme](#). These are highlighted at each session to increase awareness and uptake of credentialing but also address the needs of all pharmacy staff, Pharmacy Technician and Pharmacist alike.

Sessions give opportunities to collaborate with academic colleagues on applied research, increase managerial skills through 'in conversations' with senior managers, give access to professional role models creating aspiration and act as a platform for delivering training and education.

This pharmacy education program is built to serve as hub of learning for the pharmacy workforce in Sussex. The program is aligned to local educational needs, provides opportunities to network and form valuable professional relationships, act as a discussion forum to develop new ideas and projects for pharmacist in all sectors to work collaboratively and improve seamless patients care. It is partnered with local pharmacy academia to aid with the research component and develop clinical academics, to initiate and develop new research projects across boundaries.

Chairs:

Anja St. Clair Jones, Dip.Pharm, MSc, FFRPS, FRPharmS (IPresc)
Consultant Pharmacist Gastroenterology
University Hospitals Sussex NHS Foundation Trust
Honorary Senior Lecturer,
School of Applied Sciences, University of Brighton

Dr. Greg Scutt
Principal Clinical Lecturer in Medicines Optimisation
School For Applied Science
University of Brighton

If you would like to attend the weekly sessions, please contact
simranjohal@communitypharmacyss.co.uk.



Making Every Contact Count free training opportunity for smoking

The training has been fully funded by Surrey County Council and is open to all colleagues.

The training module explores the societal impacts and health risks of smoking, the benefits of going smokefree, using a MECC approach to deliver brief advice about quitting smoking, and how to refer to the **FREE local stop smoking services and support available in Surrey.**

This training is designed for all staff who work with residents who are current smokers and have opportunities to discuss the health benefits of quitting smoking. It not only equips you with knowledge of behavioral science, allowing you to have supportive, non-judgmental conversations that can lead to lasting health improvements and better outcomes for residents, but also offers a valuable opportunity for personal development and upskilling.

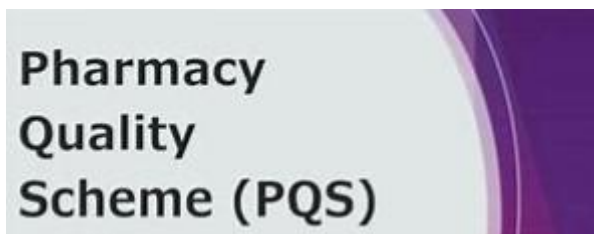
Spaces available for the next session on Friday 18th July 2025.

You can view course dates and book onto training at [Making Every Contact Count training | Healthy Surrey.](#)

You can also request a one-to-one session for your organisation/team, either in person or online. To find out more, please email [publichealthtraining@surreycc.gov.uk.](mailto:publichealthtraining@surreycc.gov.uk)

Listen to the inspiring stories of [Tara](#) and [Tobias](#) and how accessing the [One You Surrey](#) stop smoking service helped them become smokefree.

PQS



Week 8 - Piece by Piece: Is Your Team Sepsis-Aware? (Domain 2b)

By the end of 31st March 2026, all registered pharmacy professionals working at the pharmacy on the day of the declaration must have satisfactorily completed, within the last two years (between 1st April 2024 and end of 31st March 2026), the CPPE sepsis online training **and** passed the e-assessment.

Please ensure you complete the training as well as the e-assessment as **both** are needed for completion.

Track your team's CPPE sepsis module completion status – you can use the training tracker we sent in Week 2 ([here](#)) to monitor completions and retain certificates.

Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

To read the latest Medicines Management Matters click [here](#).



Additionally you may be interested in.....

Exit Survey for Community Pharmacy Trainee Pharmacists

Exit Survey for Community Pharmacy Trainee Pharmacists

The aim of the survey is to understand where Trainee Pharmacists continue working post qualifying as a pharmacist. This survey is open to trainee pharmacists undertaking a 12 month community placement or 6-month community and 6-month hospital or general practice spilt placement.

Please complete the survey [here](#).

Community Pharmacy Surrey & Sussex

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