

[View this email in your browser](#)



Newsletter

12/02/2025

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

Quick Glance

In This Edition:

- * **Patient Case Studies Needed**
- * **Sussex LPC member Michaela Tytherleigh, Area Manager for Paydens, is running an ultramarathon in support of the Parkinsons UK Charity.**
- * **Surrey Heartlands ICB - Pharmacy Contraception Service**
- * **Save the Date - Excellence in Pharmacy - Sussex Conference: Celebrating excellence and innovation in medicines optimisation and pharmacy practice**
- * **NHSBSA 'Hints & Tips' – Issue 58**
- * **National Pharmacy Care Home Faculty – Webinar Launch Event 12th February 8pm to 9pm**
- * **National Academy Social Prescribing (NASP) How can pharmacists support patients by the use of Social Prescribing? Webinar 11th March 1pm to 2pm**
- * **National Action Learning Set and Polypharmacy Masterclasses for pharmacy staff within all sectors and all organisations**
- * **Surrey Safeguarding - Information on what adult abuse is and what to do if**

someone, is being abused or neglected.

* Sussex ICB - Guidance for the management of the shortage of medicines used to treat attention deficit hyperactivity disorder (ADHD)

* Reminder - Emergency supplies of fidaxomicin used for treatment of *Clostridioides difficile* infection

* The Recognition of Excellence (RoE) Awards return for its 12th year, continuing to champion the work of community pharmacy staff across the UK.

LPC News



Patient Case Studies Needed

Community Pharmacy England is seeking patients to tell national media and MPs about their experiences, and we need your help.

They are looking for two types of patient case studies in particular:

- Patients willing to share their experiences of **medicine shortages**.
- Patients who have been benefiting from the **Pharmacy First Service**.

They are keen to find case studies to help MPs and national media better understand the value of pharmacies to the patients and the public.

If you are able to support them in identifying patients who are willing to come forward and share their stories, please get in touch with our communications team via comms.team@cpe.org.uk.

Your help in building a collection of patient case studies is much appreciated.



<https://events.parkinsons.org.uk/fundraisers/michaelatytherleigh>

Every Pound Counts! Your Donation Supports a Great Cause."



Sussex LPC member Michaela Tytherleigh, Area Manager for Paydens, is running an ultramarathon in support of the Parkinson's UK Charity.

We wish her the best of luck and a hope for dry weather on the day.

[If you would like to donate, please scan the QR code.](https://events.parkinsons.org.uk/fundraisers/michaelatytherleigh)

Local Services



Surrey Heartlands ICB - Pharmacy Contraception Service

Surrey Heartlands ICB have identified 13,000 patients who are prescribed oral **contraception ONLY** and are providing information to GP Practices to support communication regarding the service. GP Practices will be able to send Text messages/e-mails to all these patients to advise they can obtain future supplies

from a Community Pharmacy of their choice using the Find a Pharmacy link. We have advised that if a GP Practice has a number of patients these are sent in batches of 50 per week.

This text will be sent to all eligible patients

Get repeat oral contraception at a pharmacy without needing to see a GP. Find a pharmacy that offers the contraceptive pill without a prescription

www.nhs.uk/service-search/pharmacy/find-a-pharmacy-offering-contraceptive-pill-without-prescription.

Please could you consider the following actions

- Patients will walk in to access the service, please ensure all staff are briefed
- Review your current engagement and plan for additional training if required
- Make sure all your pharmacists are trained including locum pharmacist
- Consider what other members of the team could do to support the pharmacist to deliver the service
- You must provide contraception initiation if you register to provide the service
- Review your marketing, social media, website
- Make sure your team understand the service and is well engaged
- Information about the service can be found here: [Pharmacy Contraception Service \(PCS\) - Community Pharmacy England](#)

We are also working with Sussex ICB and Frimley ICB on similar messaging.

Training



**Save the Date - Excellence in Pharmacy - Sussex Conference:
Celebrating excellence and innovation in medicines optimisation
and pharmacy practice**

Date: Saturday 17th May 2025

Time: 09:30 -16:30

Cost: Free

Location: Huxley Building, University of Brighton, Moulsecoomb campus

CONFERENCE AIM:

To bring together pharmacy professionals, healthcare leaders, and innovators to showcase excellence in medicines optimisation and pharmacy practice and serve as a catalyst for the newly established Sussex Institute of Medicines Education and Research (SIMER).

KEY OBJECTIVES:

Showcase Best Practices: Highlight outstanding pharmacy-led initiatives in medicines and patient centred care.

Drive Innovation: Explore emerging technologies, digital solutions, geonomics and AI-driven advancements in pharmacy practice.

Enhance Professional Development: Provide sessions on leadership, clinical advancements, research and innovation.

Foster Collaboration: Strengthen partnerships and networking between pharmacy

professions across all sectors in Sussex, primary care, hospital trusts, academia and community settings.

CONFERENCE HIGHLIGHTS:

- Keynote Speakers from National & Regional Pharmacy
- Panel Discussions on Future Opportunities & Challenges
- Interactive Workshops – further details to follow
- Innovation Case Study Presentations from Sussex Healthcare Systems
- Networking Opportunities for Cross-sector Collaboration
- Poster display of research and innovations within Pharmacy in Sussex
- Individual and Team awards celebrating Pharmacy achievements within Sussex

Further details of the conference programme and the registration process on will be announced shortly.

Conference contacts:

Alice Conway - Alice.Conway@nhs.net

Paula Parker - paula.parker1@nhs.net

Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).



Additionally you may be interested in.....



NHS
Business Services Authority

For...

- Pharmacy Contractors
- Dispensing Doctors
- Prescribing-only GPs
- Appliance Contractors

Hints & Tips

Bulletin

NHSBSA 'Hints & Tips' – Issue 58

The NHS Business Services Authority (NHSBSA) produces a quarterly newsletter called "Hints & Tips for dispensing contractors". The latest edition (Issue 58) contains some useful information and advice on:

- [Tax credits to end on Saturday 5 April 2025](#)
- [Pharmacy First – completing a supply within the Patient Group Direction \(PGD\)](#)
- [Endorsing Not Dispensed items](#)
- [Real Time Exemption Checking \(RTEC\) benefits](#)
- [Hormone Replacement Therapy Prescription Prepayment Certificates \(HRT PPC\) can now be added to Apple Wallets](#)
- [Latest 2023/24 Pharmacy Quality Scheme \(PQS\) data published](#)
- [ePACT2 Antimicrobial Stewardship – Pharmacy First dashboard available now](#)

To view current and previous issues of Hints & Tips click [here](#).



National Pharmacy Care Home Faculty – Webinar Launch Event 12th February 8pm to 9pm

The National Pharmacy Care Home Faculty are thrilled to announce the launch of the new National Pharmacy Care Home Faculty. This faculty aims to be a representative voice for pharmacy care in care homes, supporting education, research, advocacy and networking. The faculty is open to all registered pharmacy professionals (pharmacists and pharmacy technicians) with an interest in care homes. To find out more and to register for the event click [here](#).



National Academy Social Prescribing (NASP) How can pharmacists support patients by the use of Social Prescribing? Webinar 11th March 1pm to 2pm

In this session the NASP will look at the synergies between social prescribing and pharmacy practice across a variety of settings, exploring how collaboration between practitioners can support the health and wellbeing of the communities. They will identify case studies that provide examples of social prescribing within pharmacy settings and seek to understand how this might be adopted further, as well as provide some insight into how to connect to your local social prescribing

service.

Learning objectives

- Understand how pharmacists and pharmacy technicians can support patients by the use of social prescribing
- Understand how social prescribing compliments the Healthy Living Pharmacy agenda
- Reflect on best practice and innovations to better understand the role of pharmacy within a social prescribing eco-system

[Sign up here.](#)



Polypharmacy Action Learning Set Cohort 23

23 April, 7 May, 21 May 2025

The Health Innovation Network Polypharmacy Programme invites you to join our Action Learning Sets to help build GP and prescribing health care professionals' confidence in, and understanding of, the complex issues surrounding stopping inappropriate medicines safely.

This online interactive course is held over three half-days (9.30am–12.15pm) over one month.

More information and book now:
<https://events.weahsn.net/PolypharmacyActionLearningSetCohort23#/>

**Health
Innovation
Network**

Polypharmacy: 
getting the balance right

National Action Learning Set and Polypharmacy Masterclasses for pharmacy staff within all sectors and all organisations

Cohort 23 of the Polypharmacy Action Learning Set, running **23 April, 7 May, 21 May**. Registration is open [here](#).

There are two more Polypharmacy Lunchtime masterclasses coming up in March.

- **Polypharmacy and Parkinson's 12th March**
- **Polypharmacy and Learning Disabilities 20th March**

As previously, these masterclasses are open to anyone interested. Sessions will be recorded and shared on healthinnovation-kss.com.



Surrey Safeguarding - Information on what adult abuse is and what to do if someone, is being abused or neglected.

Many people in Surrey live safely, free from abuse and are able to protect themselves from further risk. However, some people have care and support needs that make it difficult for them to protect themselves from abuse and neglect. In these circumstances, they may need help and support to keep themselves safe. This may include people who are frail, people with physical disabilities, learning disabilities, long term conditions, mental ill health, autistic people and people who misuse alcohol or substances.

Safeguarding adults is about protecting a person's right to live in safety, free from abuse and neglect.

Useful information leaflets to support safeguarding concerns include:

Keeping you safe from abuse - [here](#).

How to report abuse and explaining safeguarding enquires - [here](#).

For more information on children's safeguarding referrals - [here](#).

Surrey Safeguarding Team [Contact details](#).



Sussex ICB - Guidance for the management of the shortage of medicines used to treat attention deficit hyperactivity disorder (ADHD)

[A National Patient Safety Alert \(NPSA\)](#) on the shortage of medicines used for the treatment attention deficit hyperactivity disorder (ADHD) was issued in September 2023. The supply issues have been ongoing since then and stock availability has been intermittent.

The guide [here](#) is designed to aide prescribers and make appropriate switches where alternatives are available.

Please note that Sussex Medicines Management Team advise that it is only Methylphenidate MR tablets that can be prescribed generically, all capsules must be prescribed by brand. Methylphenidate MR capsules are not interchangeable with Methylphenidate MR tablets due to significantly different IR:MR split formulations.



Reminder - Emergency supplies of fidaxomicin used for treatment of Clostridioides difficile infection

There have been some issues with obtaining fidaxomicin on or at weekends and Bank Holidays due to the delivery schedules of wholesalers. The manufacturers of fidaxomicin have advised that an emergency ordering service is available via Alliance. Community pharmacists may access this free service on 0330 100 0449.

Note Surrey Heartlands ICB commission a service and selected pharmacies across the geography keep fidaxomicin in stock – if you are based in Surrey and unaware of which pharmacies stock it for signposting to if needed, please contact us at lpc@communitypharmacyss.co.uk.



The Recognition of Excellence (RoE) Awards return for its 12th year, continuing to champion the work of community pharmacy staff across the UK.

Communications International Group (CIG) is delighted to announce that the RoE Awards are now open for entries. Pharmacy teams from across the UK are encouraged to nominate themselves or colleagues before the closing date **4 April 2025** at: <https://www.roeawards.co.uk>.

As the only UK awards exclusively for community pharmacy support staff, the RoE Awards honour dedicated employees who go the extra mile to support their customers, colleagues and communities. They could be medicines counter assistants, delivery drivers, dispensing assistants, health champions, pharmacy technicians, ACPTs, team leaders, pharmacy managers or hold any other patient-facing role within the community pharmacy support team. Finalists in all categories will be invited to enjoy a lunch and ceremony where prizes will be awarded at the House of Lords in London on 13 June 2025.

Community Pharmacy Surrey & Sussex

Address: CPSS, PO Box 1061A, Surbiton, KT1 9HJ

Tel: 01234 567890 | Email: LPC@communitypharmacyss.co.uk

Copyright©2025 Community Pharmacy Surrey & Sussex, All rights reserved.

[Newsletter archive page](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).