



England

Community Pharmacy Technician Apprenticeship Programme

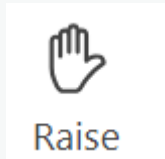
Supporting community pharmacy
to grow their workforce within the
South East

Welcome

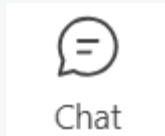
Please ensure your mic is switched off to avoid background noise

Please be aware of your background if your camera is on

If you have any questions during this meeting, please either:



use the raise hand icon



use the chat to ask questions

A copy of this slide deck will be shared with registered attendees after the meeting

Agenda

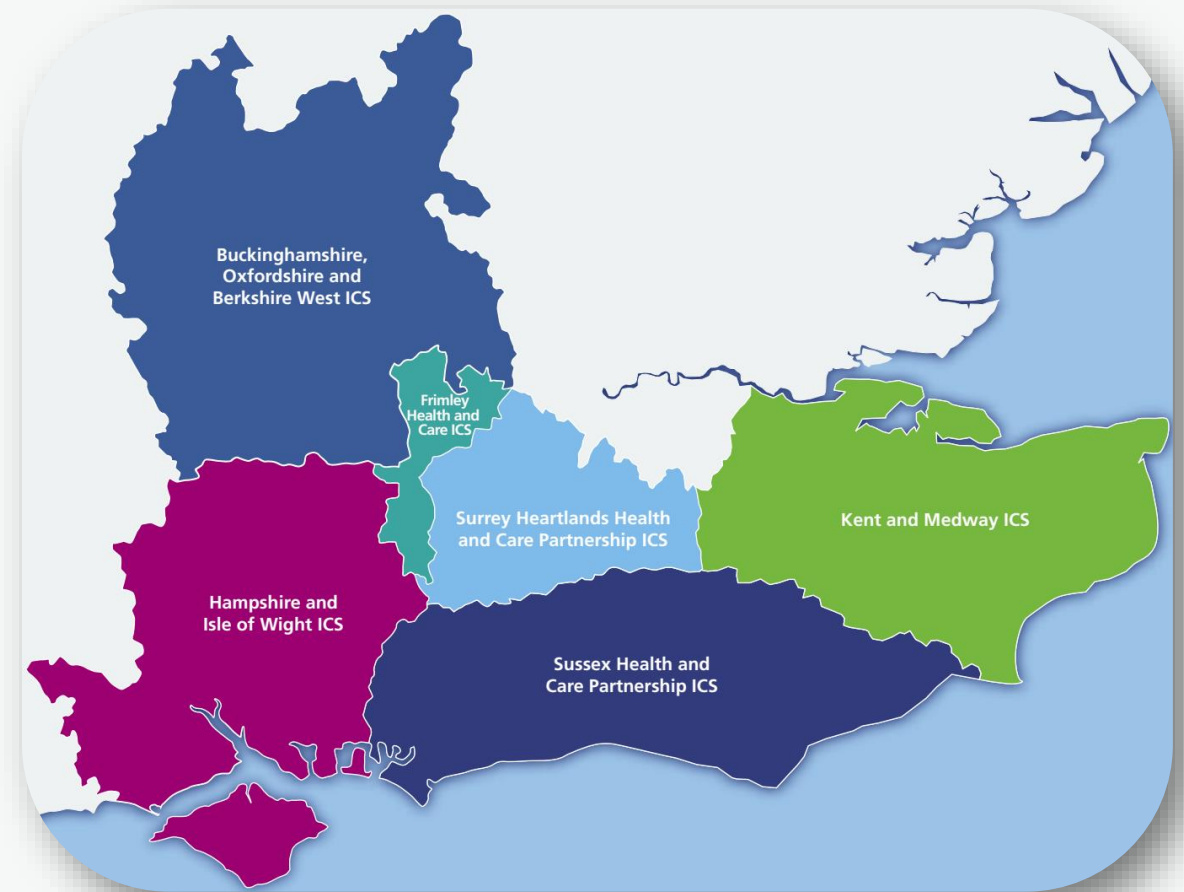
During today's meeting we will cover:

- Meet the South East School of Pharmacy, Pharmacy Technician Team
- What the offer is for the Community Pharmacy Technician Apprenticeship Programme
- Hear from Bradford, Buttercups, Skills4Pharmacy & UEA
- Advice on completing your Expression of Interest
- Q&A

Meet the team

South East School of Pharmacy Regional Footprint

- Buckinghamshire, Oxfordshire and Berkshire West ICS
- Frimley Health and Care ICS
- Hampshire and Isle of Wight ICS
- Kent and Medway ICS
- Surrey Heartlands Health and Care Partnership
- Sussex Health and Care Partnership



The video available via the link below provides a nice overview of how the NHS in England is structured:

<https://www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work>

Pharmacy Technician Team



Rebecca Bastable

Pharmacy Technician Lead

Working days: Mon - Fri

 rebecca.bastable1@nhs.net



Olivia Carter

Pharmacy Technician

Programme Facilitator

Working days: Mon - Thurs

ICB link: BOB & HIOW

 olivia.carter12@nhs.net



Mihaela Grigore

Pharmacy Technician

Programme Facilitator

Working days: Fri

ICB link: Frimley

 mihaela.grigore1@nhs.net



Jenny Stevens

Pharmacy Technician

Programme Facilitator

ICB link, Kent, Surrey & Sussex

Working days: Mon - Fri

 jenny.stevens14@nhs.net

For general enquiries email england.wtepharmacy.se@nhs.net

Funding Offer



Community Pharmacy - Pharmacy Technician Apprenticeship (CPTA) Programme Funding

We are excited to announce the launch of the Community Pharmacy – Pharmacy Technician Apprenticeship Programme.

Upon completion of training and registration with the General Pharmaceutical Council (GPhC) this will support community pharmacy to utilise the expertise and knowledge of registered pharmacy technicians as part of pharmacy services and wider reform.


Funding Offer

We are offering a training contribution of £15,053 per trainee per year for two years to support sites in developing a PTPT programme that meets the [GPhC IET standards for pharmacy technicians](#) and the [NHS England Education Quality Framework](#).

Next Steps

Application for funding is via expression of interest (EoI) submitted via an [online application form](#). The application window will open from Monday 23 September 2024 until Sunday 13 October 2024.

We will be holding a series of webinars to provide more information on the programme' including the application process and how to access apprenticeship funding.



Community Pharmacy – Pharmacy Technician Apprenticeship (CPTA) Programme Funding

We are excited to announce the launch of the Community Pharmacy – Pharmacy Technician Apprenticeship Programme.

The webinars will be held on the following dates. You can register to attend your chosen webinar, using the links below

- ~~11am, [Friday 27 September](#)~~
- ~~2pm, [Sunday 29 September](#)~~
- 1pm, [Wednesday 02 October](#)
- 7pm, [Tuesday 08 October](#)

If you have any questions, please email england.wtepharmacy.se@nhs.net with Community Pharmacy Technician Apprenticeship Programme in the subject field.

The Contractor Guidance is embedded into the EoI and will be emailed to stakeholders.

Education Providers

Bradford College



Showcase Event

October 2024

About Bradford College

Leading provider of online and e-learning courses



High-quality education and training to help individuals and businesses succeed

Teaching for 185 years

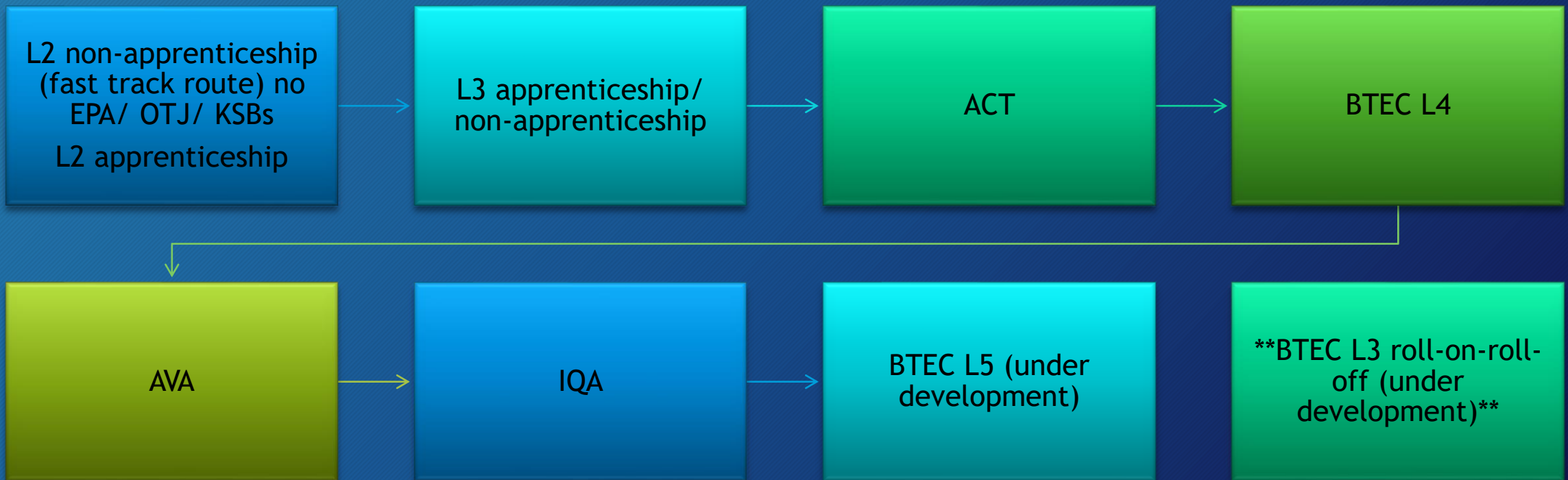
We are a Microsoft Innovation College with qualified Microsoft Educators

Pharmacy Course Staffing for the BTEC L3 Diploma in the Principles and Practice for Pharmacy Technicians



- **Teaching Team** - Managed by Zoe Corcoran (Head of School)
z.corcoran@bradfordcollege.ac.uk
- **Assessment (Skills) Team** - Managed by Sam Bradshaw (Pharmacy Skills Lead)
s.bradshaw2@bradfordcollege.ac.uk
- Both the assessing and teaching teams consist of Pharmacists, Technicians, Assessors, Internal Verifiers and Teachers.
- **Special Projects Officer** - Karen Piotr
k.piotr@bradfordcollege.ac.uk

Courses available through Bradford College



Why choose us?

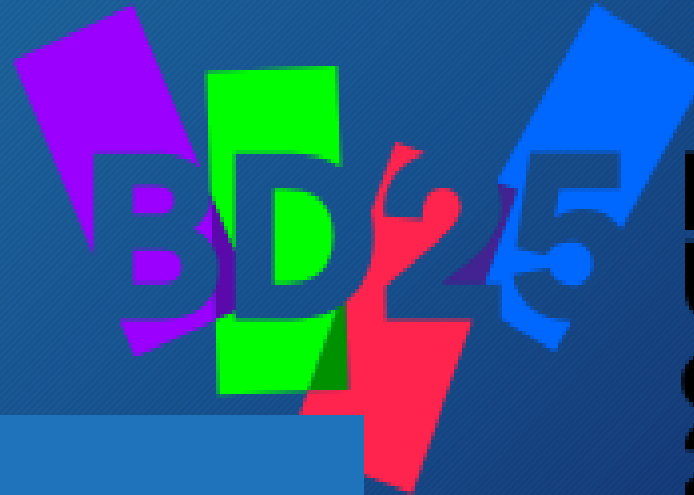
- Salisbury Managed Procurement Framework
- Empowering education solutions
- 24/7 access to e-learning
- Innovative ways to deliver traditional classroom teaching synchronously through a Virtual Learning Environment (VLE)
- This provides real-time, tutor-led lessons on set days (i.e., 1 College day per week for 36 weeks per year)
- Holistic assessment
- Developmental feedback including spelling, punctuation, grammar and Harvard Referencing
- Communication with learners via Telegram, Teams, Ecordia and email
- Badges of achievement

100% achievement rate!





Teaching
Excellence
Framework



BRADFORD
UK City
of Culture
2025



College of
SANCTUARY AWARD

Relationships

Tri-angulated approach.
Excellent Internal/
external communication
across the team

Quarterly Progress
Reporting is carried out
on an official basis at the
end of each term

Additional Progress
Reporting is carried out
on a case-by-case basis
as situations arise.

A monthly one-to-one
with employers,
quarterly with HEE on
request

Pharmacy Administration
Team– enrolments,
attendance notifications,
progress notifications

Course Leads – Pharmacy
Academic Lead,
Pharmacy Skills Lead

Integrate training with
workplaces/ progress
review meetings

Training manager access
to view e-portfolio

Quarterly large employer
meetings – update
meetings

Delivery Model



Enrolment process

2-day skills and knowledge induction - recorded

Knowledge delivered using MS Teams

LIVE timetabled lessons

Assessment full briefing and support

Harvard referencing and SPaG

All 2 years lessons recorded

End of year programme review

Skills delivered via e-portfolio Ecordia

Months 1-8 (approx.) units 3,5







Months 8-22 (approx.) units 3,5,7,8,and 9

Mid Point review

Completion of E-portfolios

24/7 access

Knowledge delivery

-  6 hours of live teaching per week with a qualified teacher who is also a Pharmacist or Pharmacy Technicians
-  Structured timetable for whole 2 years, we teach the whole Pearson Specification
-  2 teachers per lesson
-  Assignment support session available
-  Real time attendance monitoring and reporting
-  Maximum 4-week marking turnaround for assignments and 2 weeks for retakes

BTEC L3 Skills Units

Skills units

3 - Personal development for Pharmacy technicians

5 - Contribute to service improvement in the delivery of Pharmacy services











7 - Undertake Medicines Reconciliation and Supply

8 - Assemble and check dispensed medicines and products

9 - Receive, validate and issue prescriptions

Apprentices will also complete Knowledge (K), Skills (S) and Behaviours (B), 20% OTJ training and EPA

Skills Delivery

-  Designated assessor per learner
-  Assessor qualification available with us if you wish to complete the direct observations in the workplace
-  All assessors are qualified and GPhC registered
-  Significant support resources are available for skills
-  Training in e-portfolio and full viewing access is available for workplace managers.
-  2-week assessment feedback turnaround for skills
-  Online standardisation meetings are available quarterly for workplace assessors/ IVs to ensure continuing competence and CPD
-  Excellent communication response within 48 hours to all emails.
-  We can undertake the workplace observations if requested (no assessor or time).
-  Mandatory skills support sessions at the beginning of the college day.

Accuracy Checking



The aim of this unit is to give learners the knowledge (which is taught in the first year) and the technical skills needed to be able to assemble and check dispensed medicines and products.



The unit covers the process that learners are required to follow, along with the necessary checks of their own and others' assembled medicines and products.



It also covers the process for dealing with errors and the requirements for recording and reporting.

Entry Criteria for the PTPT



Maths

GCSE 4/C or above/ functional skills L2



English

GCSE 4/C or above/ functional skills L2



Science

GCSE 4/C, L2 pharmacy qual can be used
(must complete screening)



Screening for students who do not meet
the Science requirement but do have L2/ 2
years of pharmacy experience

Support



Support for learners with difficulty



SEND Team



Wellbeing and Mental Health support Team



1-1 learner support available



The Pharmacy team have experience in providing training to individuals with a variety of learning needs



Stretch and challenge are adopted in classes



Customised Learning Platforms

EPA L3 -PTPT



2 years from the start of the qualification



Embedded into the skills



Once assignments and skills are complete (SV sampled) claim for the BTEC certificate.



5 working days for Pearson to process the EPA and then electronically notify the GPhC.



No requirement for paper certificates (BTEC and EPA) to register.

Very happy with the skills provision

I like the structure of the course

Very happy with the teaching and support

Staff are quick to respond and behave in a professional manner

Learners enjoyed completing both the level 2 and level 3

All my students have completed with minimal issues

All my students really liked the course

I find all the staff at Bradford College really approachable

If there are any queries they are dealt with quickly



Employer feedback

Thank you for listening.

Questions?



Buttercups Training

Part of the **BPP** Education Group

NHS England South East

Community Pharmacy Technician Apprenticeship Programme 2024

About Buttercups

Ofsted
Rated
'Good'

Industry
Leader

35+
Years
Experience

SMPS
Approved

Flexible
ITPs

B-Hive

Bespoke Online
Learning Platform
with
Virtual Pharmacy

Year-
Round
Enrolments

No Day
Release

Blended
Learning

Learner
Support

Track
Progress
in real-time

Awards & Accreditation



Pharmacy Technician Training Programme

Apprenticeship Pathway

- Meets the learning outcomes of the GPhC Initial Education and Training (IET) standards for Pharmacy Technicians
- Apprenticeship pathway aligns to the 10 duties for the Pharmacy Technician (Integrated) apprenticeship standard
- Accuracy checking knowledge and competency included at no additional cost

Level	3
Accreditation	GPhC
Duration	24 months (integrated EPA)
Apprenticeship Levy Band	£8,000
Non-levy Employer Contribution	£400 or £0 - Fully funded with 'levy transfer' funds from our partner employers

Buttercups Programme Delivery

- 🌱 Blended learning model delivered through a combination:
 - e-learning
 - virtual classrooms
 - expert videos
 - workplace activities
 - 1-2-1 tutor sessions
 - Buttercups led activities
- 🌱 **No day release** is required for apprenticeships, 100% of OTJ can be completed from the workplace
- 🌱 Flexible Individual Training Plans divided into periods detailing activities and tasks, including off-the-job training details and can be amended for rotations
- 🌱 Extensive support network including allocated tutors, dedicated teams for learner support, safeguarding and welfare, pastoral care, ALS, and functional skills

Support for Employers

When choosing Buttercups, employers benefit from:

- 💧 Expression of interest and funding application support
- 💧 Recruitment support, sourcing eligible candidates for new PTPT roles if required
- 💧 Our extensive experience with the NHS England funding application process, and delivering PTPT training under the workforce expansion project
- 💧 Accuracy checking knowledge and competency included free of charge
- 💧 Learning with an award-winning, industry leading training provider

Onboarding Process

- Enrolments are accepted all year-round
- We offer support with expressions of interest, recruitment, and working on a timeline to ensure learners are enrolled by the deadline
- There are 2 parts to the onboarding process:
 - Learner onboarding
 - WTS onboarding
- Each part of the onboarding process has 3 stages

Further Information



<https://bit.ly/L3-PTTP-AP>



Buttercups Training

Part of the **BPP** Education Group



www.buttercups.co.uk



training@buttercups.co.uk



0115 9374936



[@buttercups-training-limited](https://www.linkedin.com/company/buttercups-training-limited)



[Buttercups.Training](https://www.facebook.com/Buttercups.Training)



[@frombuttercups](https://twitter.com/frombuttercups)



Investing in the future of pharmacy with Apprentices

Amerjit Singh
Managing Director

Jamie Crinigan
Operations Director



About us



Founded in 2015



Pharmacy only provider



Unique, flexible approach to learning



Responsive to employer/trainee needs and expectations



GPhC Accredited



Ofsted rated overall effectiveness 'Good' with 'Outstanding' features

- One of the largest providers of Pharmacy Education & Training
- Coverage nationally across England and commercially in NI, Wales & Scotland
- 1000 learners on programme
- Team of 35+ tutors (including subject specialists)
- Tutor-led live delivery
- Flexibility of delivery
- Enrolment points every month with 5-day typical turnaround
- Complimentary Recruitment Support for apprenticeships through national job boards

L3 – Pharmacy Technician

Pharmacy Technician Apprenticeship

- 24 months inclusive of integrated EPA.
- Monthly enrolments
- Weekly live tuition sessions (2hrs)
- Leads to GPhC registration

Pharmacy Technician



- Regulator requirements
- No additional formal entry requirements as full support is given to learners to ensure regulator requirements are met
- BKSB assessments for English/Mathematics (Level 2)
- Skills Scan to identify current level of KSB
- Functional Skills delivery by Skills4Pharmacy and full tutor support available as required

Entry requirements

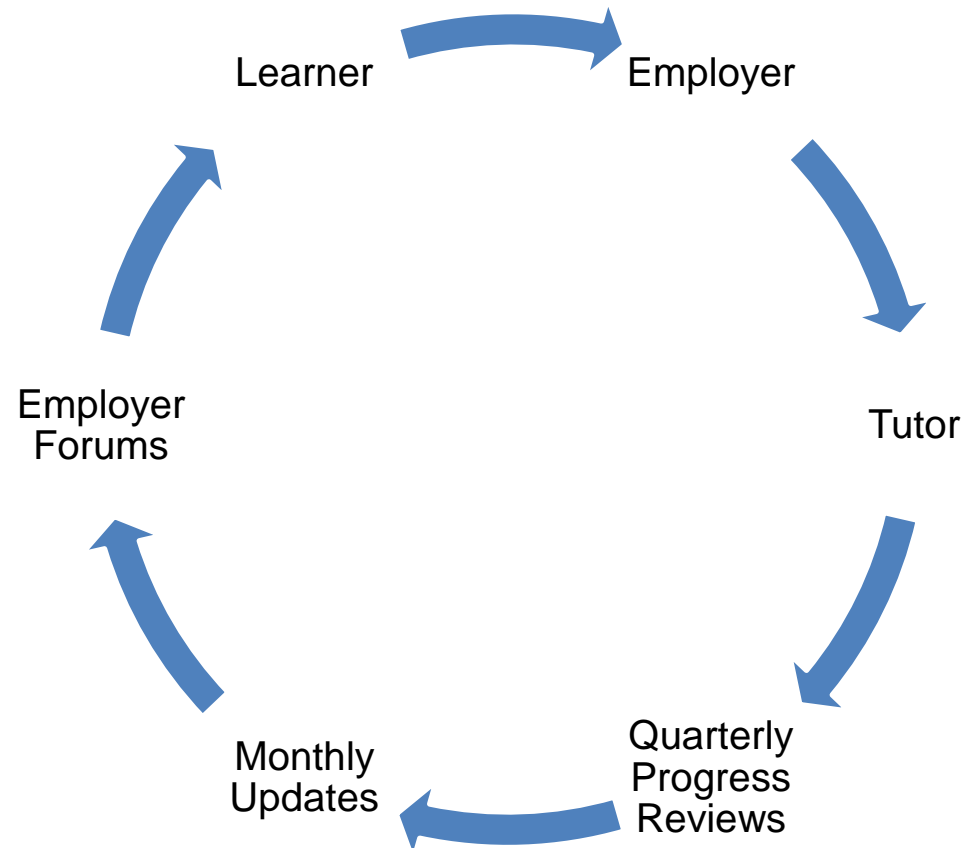


- Topics covered include:
 - Actions & uses of medicine
 - Biological principles
 - Chemical principles
 - Undertake medicines reconciliation & supply
 - Personal development for Pharmacy Technicians
 - **Assemble & check dispenses medicines and products:**
 - Aligned to APTUK Framework
 - Dispensing accuracy – Year 1
 - Final Accuracy Checking – Year 2
 - Cover legislation, rectification of errors and types of errors
 - Employers advised to add probationary period/SOP training

Modules of Learning



Communication and collaboration



- 100% pass rate
- 86% success rate

PTPT Support



Have questions about training, placements or apprenticeship funding for the Community Pharmacy Technician Apprenticeship Programme? Join one of our informal drop-in sessions to chat with our team and get the guidance you need.

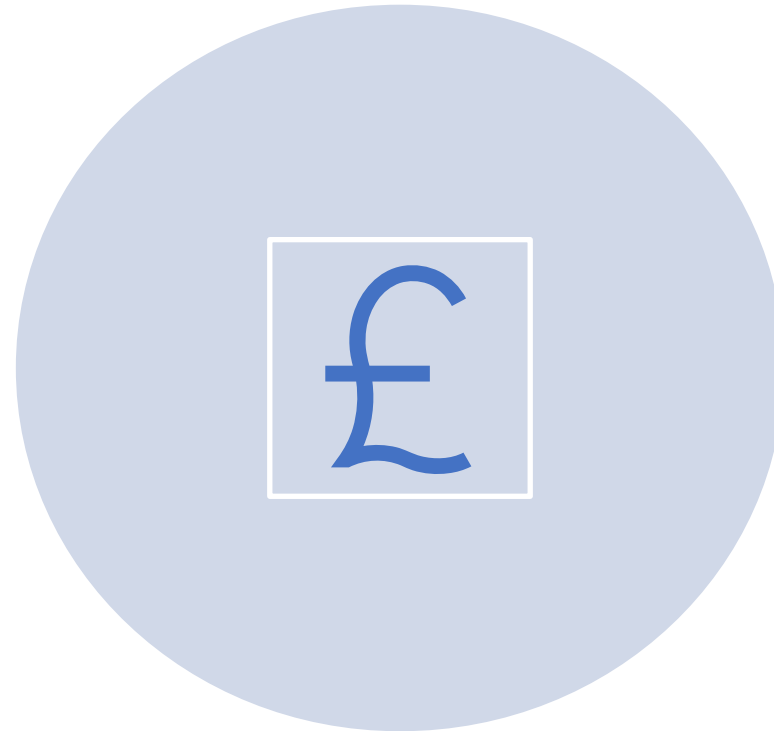
- Wednesday, 9th October at 12.30pm
- Friday, 11th October at 6.30pm

A graphic consisting of three black rectangular boxes with white text, connected by a white outline. The top box contains the word "SKILLS", the middle box contains "FOR LIFE", and the bottom box contains "SKILLS BOOTCAMPS".

SKILLS
FOR LIFE
**SKILLS
BOOTCAMPS**

The opportunity to hire pre-trained candidates for your apprenticeship and non-apprenticeship vacancies!

Levy Transfer



An **apprenticeship levy transfer** allows organisations to share their unused apprenticeship levy funds with smaller businesses. Essentially, it's a way to ensure that the levy funds don't go to waste and benefit a wider range of businesses.

Our customers



Contact us today



Website	https://skills4pharmacy.org.uk/
Jamie Crinigan Operations Director	jamie@skills4pharmacy.com
Jay Crabb Head of Sales and Marketing	jay.crabb@skills4pharmacy.com
Rhiannon Wilder Business Development Manager	rhiannon.wilder@skills4pharmacy.com
Office contact telephone number	0161 794 0528
Ofsted report	50230273 (ofsted.gov.uk)



Community Pharmacy Employers Presentation

Certificate of Higher Education in Pharmacy Technician Practice



**General
Pharmaceutical
Council**



 **Institute for Apprenticeships
& Technical Education**

- 2 year course - Integrated End Point Assessment
- Level 4 QAA framework
- Approved by IfATE Aligns to Institute for Apprenticeships and Technical Education Pharmacy Technician Standard (integrated) level 3
- Blended learning



Certificate of Higher Education in Pharmacy Technician Practice

Entry Requirements

- Relevant employment
- Minimum 4 GCSEs grades C/4 and above.
 - Must Include: English, Maths, Science
 - Functional skills level 2 acceptable for English/Maths
 - Overseas via ENIC
- Eligible for apprenticeship funding
- Complete short on-line standardised interview
- DBS check



February 2025 Intake Timelines

October
2024

- Expressions of Interest/recruitment policy agreement – place reserved
- Begin recruitment/submit applications

Informal Discussions available in
October 2024 – please get in touch

November/
December
2024

- Interviews (UEA interviews where required)
- Submit applicant details and INAs

January
2025

- **Deadline For applications 10th January 2024**
- Apprenticeship contracting
- Registration

February
2025

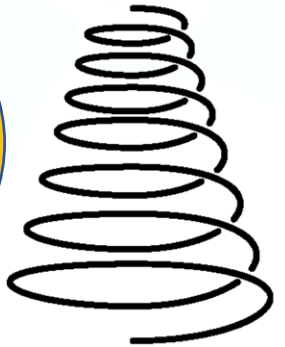
- **Course start 24th February 2025**
- Induction days
 - 28th February 2025
 - 4th March 2025

Certificate of Higher Education in Pharmacy Technician Practice

Curriculum

- Integrated spiral curriculum
- 4 x 30 credit modules
- Integrated throughout

Aims:
Well rounded, competent
pharmacy professionals
Learning in context
Breadth & depth of knowledge



Year 1	Year 2
The Pharmacy Technician as a Health Care Professional: Safe medicines supply	Providing safe and effective person centred care in a complex environment
Medicines, diseases and health 1	Medicines, diseases and health 2

Curriculum - examples

Course overview can be provided to support development of training plan

Year 1

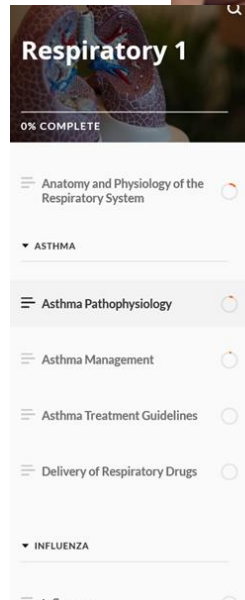
- Disposal of medicines
- Receipt and validation
- Stock management
- Dispensing
- Professional Pharmacy Practice
- Patient counselling
- Public health

Year 2

- Final accuracy checking
- Medicines reconciliation
- Assessing supply and ordering
- Advanced communication skills
- Audit
- Medicines optimisation
- Enhanced Pharmacy Technician Roles Project

Blended Course Delivery

- Online learning
- Learning in workplace
- Study Days
 - On-line classroom
 - In person regional
- Forums
- Progress reviews



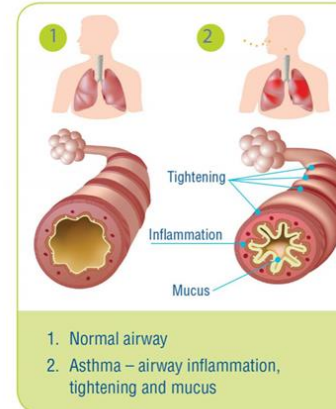
What causes asthma?

The symptoms of asthma are usually triggered by specific **allergens** e.g. pollen, animal fur

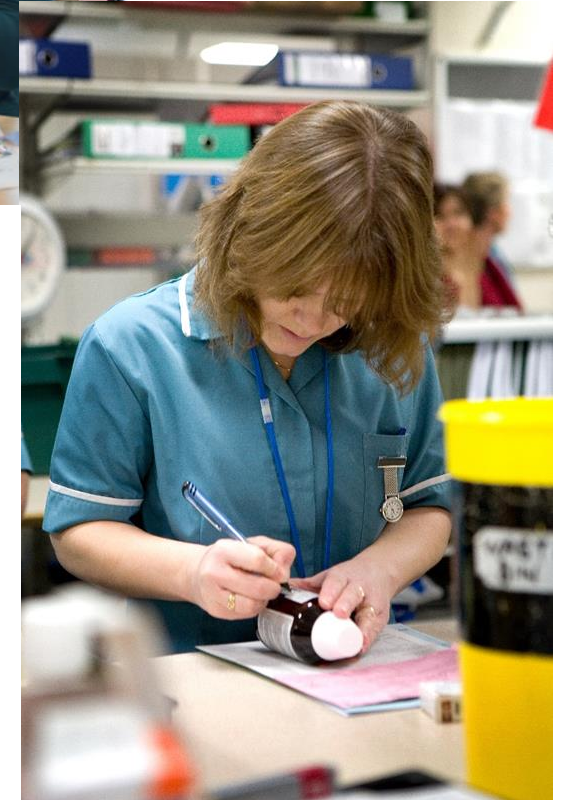
Exposure to the allergen triggers the release of **IgE antibodies** in the lungs. These bind to **mast cells**, causing the cells to release chemicals which cause:

- Bronchoconstriction
- Spasm of airway smooth muscle
- Inflammation and oedema
- Excess mucus secretion
- Reduced mucus clearance

1: Asthma UK



CONTINUE



Certificate of Higher Education in Pharmacy Technician Practice

Assessments

- Portfolio
 - Structured evidence
 - Work-based
 - Coursework
- Final sign off of portfolio/EPA gateway
- MCQ and calculations
 - Controlled environment

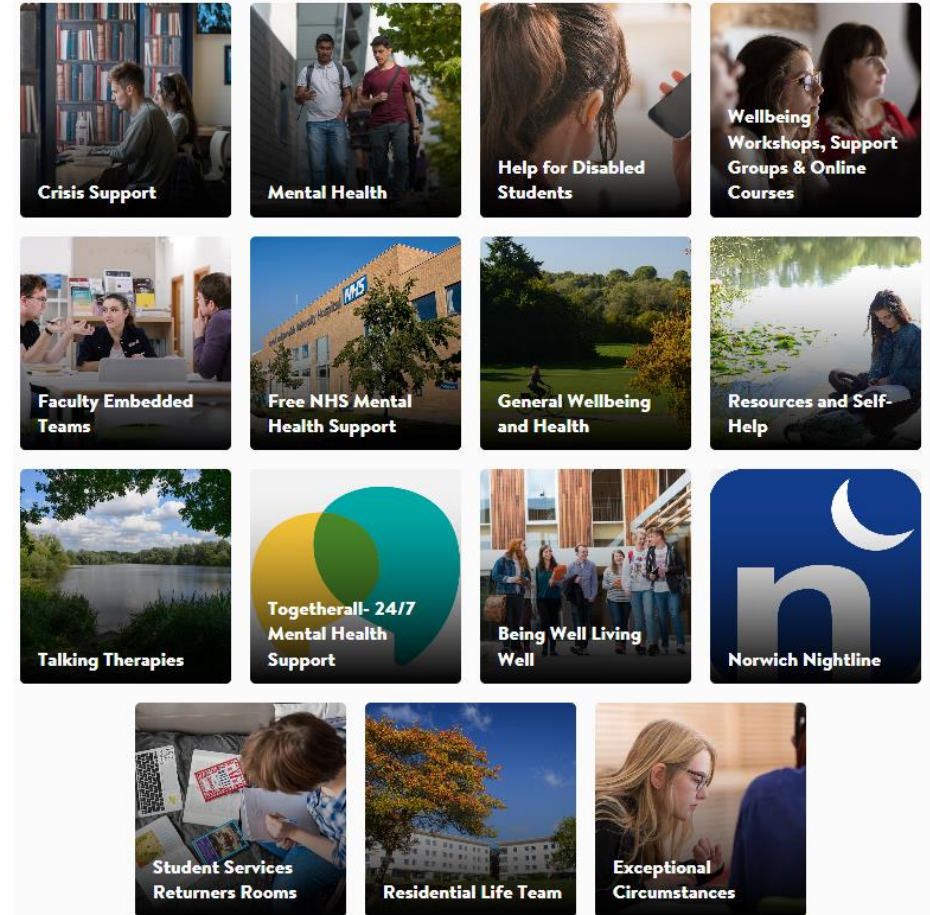
Must pass year 1 to progress –
Reassessment opportunities

Support for Trainees

- Given required Off the Job learning hours
- Named UEA advisor
 - Progress Reviews and observations
 - Regular contact and feedback
 - Study days
 - On-line forums
- Course delivery team
 - Designated e-mail
- Full access to UEA services
- IT, Library, Student support

WELLBEING

Helping students succeed



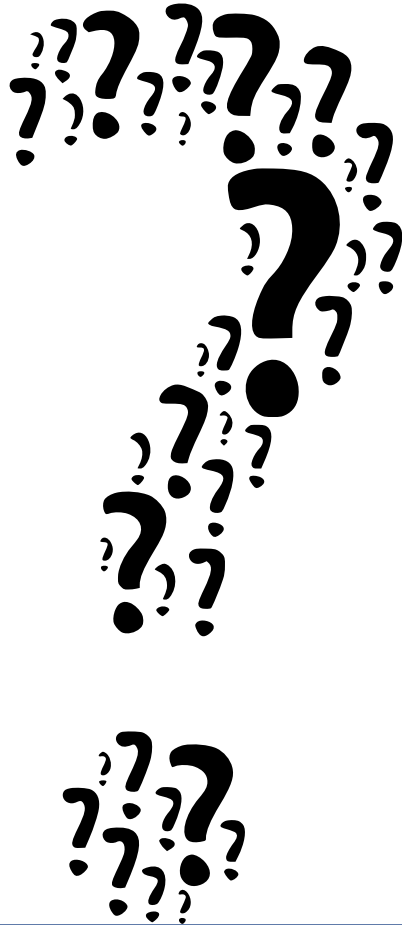
Certificate of Higher Education in Pharmacy Technician Practice

Support for workplaces

- Induction and training for all involved in PTPT training
- Course handbooks
- Regular contact with UEA tutor
 - Reviews, visits, catch ups, forums
- Support from course delivery team
- Bulletin and on-line catch ups
- Support from apprenticeship team



Questions



Please contact us for further information or to arrange an informal chat

enquiries.ptpt@uea.ac.uk

We have the following MS Teams Support Drop in sessions (book via email above)

Friday 4th October 12:30-13:30

Wednesday 9th October 12:30-13:30

Completing your Expression of Interest



Expression of Interest

- There are seven weighted questions that will be used to identify the strength of the EoI to provide a comparative score.
- Please consider how the response given demonstrates how your **work placed training programme** will meet the requirement of the GPhC IET standards for pharmacy technicians and what the programme will offer to enhance the apprentice's learning experience.
- There are 5 sections of the EoI to complete.
- **Section 4** asks for an overview of your training plan. You should describe how the work-based training you deliver will cover each of the 4 domains of the GPhC IET standards
- **Section 5** asks about how you will support the apprentice throughout their training.

Q&A

Next steps

Timeframe

- 23 September 2024 EoI window opens for submissions
- 13 October 2024 EoI window closes
- 15 Oct to 01 Nov 2024 Evaluation of EoIs
- 04 November 2024 Notification of outcome
- w/c 11 November 2024 Regional webinars for successful bids
- Nov 2024 to Feb 2025 Pharmacy contractors to enrol PTPTs onto a pharmacy technician apprenticeship programme



Useful Links

Website for Information

[Pre-registration trainee pharmacy technician \(PTPT\) | NHS England | Workforce, training and education \(hee.nhs.uk\)](#)

Guidance for Contractors

[Community Pharmacy Technician Apprenticeship Programme 2024 \(hee.nhs.uk\)](#)

Expression of Interest

<https://app.onlinesurveys.jisc.ac.uk/s/healtheducationyh/draft-nhs-england-community-pharmacy-technician-apprenticeshi-1>

Supervision

[e-Learning for health \(eLfH\): Practice & Educational Supervisor Training](#)

[ProPharmace Supervision Training](#)

[Educational Frameworks](#)

Apprenticeship

<https://haso.skillsforhealth.org.uk/fundingandlevy>

Quality Framework

[Education Quality Framework_0.docx \(live.com\)](#)

GPhC IET

[GPhC IET standards for pharmacy technicians](#)

EFA Contract

[NHS England » NHS Education Funding Agreement 2024-27](#)



Apprenticeships

Claire Wardle

Donna Harrison

NHS England South East

england.southeastapprenticeships@nhs.net

Useful Contacts

ICB Workforce Transformation Leads

Pharmacy South East Workforce Transformation Leads



Maria Staines
NHS Kent & Medway
mariastaines@nhs.net



Amareen Kamboh
NHS Hampshire
& Isle of Wight
Amareen.kamboh@nhs.net



Soobia Israr
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Alice Conway
NHS Sussex
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Ritienne Fenech
NHS Surrey Heartlands
Ritienne.fenech@nhs.net

Useful Contacts



Thank You



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[england.nhs.uk](https://www.england.nhs.uk)