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Newsletter

23/05/2024

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

**Quick Glance
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LPC News



Support the ongoing case for more funding

Pharmacies in Surrey & Sussex are being asked to help measure the unfunded care the public receives from you.

Community Pharmacy England's Pharmacy Advice Audit will gather evidence to support the case for increased funding for the sector – and capture healthcare advisory work not being covered by Pharmacy First. This data will be used both in funding negotiations and in wider work with MPs, Ministers, and the national media.

The audit will see pharmacy teams recording information about patients seeking informal advice over the course of a single day between **3rd and 16th June**. Surrey & Sussex LPC's supports this audit and would encourage all pharmacy owners to take part who are able to do so. Further details will be out shortly to all pharmacies. Find out more at: cpe.org.uk/adviceaudit.

**Pharmaceutical
Needs Assessment**

Surrey Pharmaceutical Needs Assessment

Surrey County Council is conducting a survey to better understand the provision of pharmaceutical services in Surrey, to identify where gaps might exist and how services might be improved. The results of this research will inform the 2025 Surrey Pharmaceutical Needs Assessment that helps commissioners make decisions on

applications for new services or changes to existing services.

Deadline for submission is the **16th of June 2024**.

An email with the survey link on has been sent to all Surrey Pharmacy NHS email addresses please support with completing the survey.

Local Services



Pharmacy First working with GP Practice teams resources

In addition, to the engagement and training being completed by the CPSS team, to support pharmacies to keep engaging with local general practice colleagues, CPE have published some new resources and updated existing resources. Available [here](#).

Training



Surrey County Council Public Health and CPSS service webinar 25th June 2024 at 7pm- 8.30pm via Zoom

Log on with your dinner and let us take you through the benefits of offering Surrey County Council public health services and find out how we can support you to deliver them.

Please join us for an evening of information and sharing good practice. All attendees will receive a CPD certificate. As a requirement of delivering Public Health Agreements, we'd encourage your attendance to this event as good practice.

We aim to cover the following topics:

- The bigger picture - What's happening Nationally and regionally
- Benefits and rewards – Why you should offer Public Health services
- Sexual health services - Best practice and signposting
- Substance misuse services - What's available and why its important
- NHS Health Checks - The service and its purpose
- Dynamic Purchasing System (DPS) –Why? and How?

We really look forward to seeing you there!

Please book your place [here](#).



National tobacco campaign

A second burst of the national Smokefree Generation/tobacco harms advert that the Department of Health & Social Care ran in March is being launched in May (6 - 31 May).

We are reminding people about the free e-learning that is available to support those delivering services or to those wanting to signpost to West Sussex local services:

- o Visit the [National Centre for Smoking Cessation and Training \(NCSCT\) website](#) for information on training to deliver Very Brief Advice on Smoking.
- o Visit the [Making Every Contact Count \(MECC\) page](#) on the Wellbeing website for information on MECC training in West Sussex, which includes a Smoking Cessation module.

More information about the stop smoking resources available can be found on the [Information for professionals page](#) on the West Sussex Wellbeing website.

Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).



Additionally you may be interested in.....



What makes a good Learning From Patient Safety Events (LFPSE) report?

Learn From Patient Safety Events (LFPSE) reporting – from NHS Surrey Heartlands

Thank you for completing LFPSE reports, this is a great way to learn and better our practice. The more comprehensive the report, the more learnings can be shared nationally, and support measures put into place to try and reduce the likelihood of errors occurring. As this is a fairly new way of reporting errors for Pharmacy teams, you may wish to see the links below that can provide you with some useful guidance on what a good LFPSE report looks like.

In the community pharmacy reports, the most commonly missed items are patient details such as age and gender. It is also important to include as much detail as possible about the incident that has occurred.

For guidance on what makes a good LFPSE report, please see [here](#).

For the Community Pharmacy Incident Reporting Communications Process – NHS Surrey Heartlands contact details - please click [here](#).



Reminder - Look-alike, sound-alike (LASA) medicines

Look-alike, sound-alike (LASA) medicines are a well-recognised cause of medication errors that are due to orthographic (look-alike) and phonetic (sound-alike) similarities between medicines, which can be confusing. Look-alike medicines appear visually the same with respect to packaging, shape, colour and/or size, while sound-alike medicines are similar in the phonetics of their names, doses and/or strengths.

Pharmacy teams need to prospectively design and implement strategies to identify LASA medication errors and build a robust system that intercepts them before they

result in patient harm.

There are many examples of LASA medicines, and we can continue to learn from these by ensuring medication errors are reported. Examples of LASA errors that have occurred recently include lorazepam/loprazolam and montelukast/memantine.

Further information about LASA medicines can be found on the Community Pharmacy Patient Safety Group [here](#).



Lilly – Reminder extension of shelf-life

Based on Lilly's submission of additional stability data, the MHRA have approved an extension to the shelf-life of the following batches of Mounjaro® ▼ (tirzepatide) 2.5mg KwikPen®:

Product	Batch Number	Displayed/Printed Expiry Date (MMYYYY)	New Expiry Date (MM-YYYY)
Mounjaro® 2.5mg KwikPen® solution for injection in prefilled pen	D712074	05-2024	10-2024
Mounjaro® 2.5mg KwikPen® solution for injection in prefilled pen	D720751 D720957	09-2024	02-2025

To help ensure patient clarity on the new expiry date, product from these batches still under Lilly's control will be packed with a "Dear Patient Letter" explaining the expiry date extension. Product already released to the market can be used until the new expiration dates above. There are 2 different patient letters, based on the relevant expiry date of the specific batch.

Reporting information for HCPs:

Please remember that adverse events should be reported. Additionally, it is recommended that the following information is communicated to Mounjaro patients by health care professionals:

▼ This medicine is subject to additional monitoring. This will allow quick identification of new safety information. You can help by reporting any side effects you may get. See www.mhra.gov.uk/yellowcard for how to report side effects.

For further information please click [here](#)

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