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Newsletter

21/03/2024

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

## LPC News

### Pharmacy Pressures Survey 2024: Community Pharmacy England wants to hear from you.



#### **Please take part in the 2024 Pressures Survey**

Community Pharmacy England's third annual Pressures Survey is underway, and your contribution is crucial. Community Pharmacy Surrey & Sussex hopes that local pharmacy business owners and staff members across the region will be able to take part, and we're keen for even more voices from across the sector to be heard.

The survey allows you to share your experiences on pressing issues such as medicines supply issues, workforce concerns, workload, stress levels, patient demand, and other impacts on your pharmacy. Every contribution is important in building up the strongest possible picture of the challenges you are facing.

The more responses submitted, the better that Community Pharmacy England can measure the pressure the whole sector is under for use in negotiations, conversations with MPs, and the national media. Your responses will help push the Government and NHS to improve the situation.

The survey is expected to take just 10-15 minutes of your time and is open until **23.59 on Tuesday 2nd April.**

### **How to Participate**

If you haven't already, please take a moment to respond via one of the two options below:

- [Pharmacy business owners/head office representatives survey](#) – **only one representative** from each pharmacy business should complete this survey.
- [Pharmacy team members survey](#).

To see the questions before completing the survey or for more information, please see Community Pharmacy England's [news story](#).

The team at Community Pharmacy England has asked us to pass on their thanks for your continued support in completing these surveys, particularly at this very busy time.

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## Pharmacy First Networking Event 10<sup>th</sup> April

Community Pharmacy Surrey and Sussex is running a Pharmacy First Networking Event at the Sandman Hotel, Crawley on the 10<sup>th</sup> April.

Join us for hot food from 6.45pm with a start time of 7.30pm until 9pm. The evening will allow networking with fellow colleagues and include:

- Hearing from colleagues on how the service has launched in their pharmacies;
- Top tips; and
- Information on the numbers completed in the first couple of months of the service.

[Register for the event here](#)



## Final CPSS Funded CPPE Clinical Skills ENT Training 14<sup>th</sup> April 9.30am

CPSS are funding a final clinical skills ENT session with CPPE on the 14<sup>th</sup> of April from 09:30 at the Sandman Hotel, Crawley, to book a place click [here](#).

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## University Careers Fairs

Last week, Community Pharmacy Surrey and Sussex had the pleasure of joining University of Brighton and University of Portsmouth for their annual careers' fairs. This was an opportunity for us to promote a career in community pharmacy and share the exciting opportunities to come.

With the upcoming reforms to the initial education and training of pharmacists, it has been an important year to show where community pharmacy fits into these changes and why students should consider community pharmacy for their foundation training year and then onwards to a career in community pharmacy.

We had promising conversations with students from both universities and will continue to work with the NHS Surrey Heartlands, NHS Frimley and NHS Sussex workforce teams to ensure that we support both the students and our contractors in securing successful foundation training placements in community pharmacy.

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## Local Services

### Lateral Flow Device Service – extension to patient groups

Following the publication of updated final guidance by NICE on 13/03/2024, a number of additional patient groups are



now eligible for COVID-19 treatments. In line with these recommendations, NHS England is expanding access to LFD testing from 1 April 2024 for:

- people aged 85 years and over
- people with end-stage heart failure who have a long-term ventricular assistance device
- people on the organ transplant waiting list
- people aged 70 years and over, or who have a BMI of 35 kg/m<sup>2</sup> or more, diabetes or heart failure, and: – are resident in a care home, or – are already hospitalised

The revised service specification is available [here](#).

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## Training

### **Surrey Heartlands DPP funding and Independent Prescribing course**

Surrey Heartlands ICB have been liaising with Winchester University who are GPhC accredited and have confirmed that they are able to run an additional bespoke IP course, starting on **Thursday 16th May 2024** with a hybrid model of delivery. Surrey Heartlands ICB are also still offering funding contributions to a DPP.



This is an exciting opportunity for our Pharmacists in Surrey Heartlands ICB. For further information please contact [ritienne.fenech@nhs.net](mailto:ritienne.fenech@nhs.net).

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### **For Sussex Pharmacies only: Training for people providing a take-home naloxone service**

Naloxone is a drug that can reverse the effects of opioids. Anyone can use naloxone in an emergency. You don't need to be a doctor or medical professional.

The course covers recognising and responding to an opioid overdose, and how to use naloxone to potentially save someone's life.

Once you complete the training and pass the quiz, you will get a certificate. Please download a copy of your certificate, as you will need it to get a naloxone kit.

To access the training, please click [here](#).

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## Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).



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Additionally you may be interested in.....



## **Reminder - Translation and Interpretation Services**

Translation and Interpretation services are provided to community pharmacies via their Integrated Care System.

### **NHS Surrey Heartlands**

Translation and Interpretation services are available via telephone, remote video platform and when appropriate face to face. The current provider is thebigword. In order for an account to be set up for the community pharmacy with thebigword, a Data Processing Agreement (DPA) needs to be completed. Once this is done, instructions are sent on how to access the Translating and Interpreting services and a fully signed version of the Data Processing Agreement returned to the pharmacy. If this is not enabled for your pharmacy, contact us at [lpc@communitypharmacys.co.uk](mailto:lpc@communitypharmacys.co.uk) for further details.

### **NHS Frimley**

If your pharmacy falls into Frimley ICB the following are the contact details for the providers of translation services in your area.

North East Hants and Farnham – The Big Word – <https://en-gb.thebigword.com/> – 03333 445720

Surrey Heath – Language Line – <https://www.languageline.com/en-gb/> – 0800 169 2879

### **NHS Sussex**

Sussex translation and interpretation services for Community Pharmacies – All Sussex GP practices, and Community Pharmacies can now access the same high-quality interpreting and translation services using the same process.

The following is available, please visit the NHS Sussex Intranet page to access the support if required:

- Face to face interpreting services.

- Telephone and remote interpreting.
- Face-to-face and remote / video British Sign Language.
- Lip reading and non-spoken interpreting services for people with sensory needs.
- Translation, transcription and ancillary services.

Information can be found [here](#).

You can sign up to access the NHS Intranet as a pharmacy colleague. If you face any challenges or barriers when accessing these services, please email

[sxicb.involvement@nhs.net](mailto:sxicb.involvement@nhs.net).

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### **Blood Pressure Campaign Resources**

There are still some free campaign resources from the [Campaign Resource Centre](#) for community pharmacy teams to support the ongoing Department of Health and Social Care blood pressure campaign.

The printed pharmacy pack for order comprises:

- 1 x A5 size counter display unit
- 2 x A4 poster
- 1 x A4 pharmacy briefing document
- 50 post consultation cards
- 200 'credit card' sized pharmacy bag inserts

Additional digital materials include:



- Digital screens, Social media, Digital partner print files, Communications toolkit

If your pharmacy delivers the [NHS Blood Pressure Check Service](#), please ensure your details are up to date in the look up-tool.

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NPA Member event 25<sup>th</sup> April from 6.30pm Sandman Hotel, Crawley  
Join NPA colleagues to discuss their campaign for a better deal for pharmacies and share experience on the front line of primary care. At a time when pharmacies are facing crisis this is an opportunity for NPA members to join our member forum to share their experiences, meet colleagues and hear how we are pushing for the voices of pharmacies to be heard.

Speakers include Paul Rees, NPA Chief Executive, Nick Kaye, NPA Chair and other NPA Board Members.

[NPA Member event - South London & SE England » NPA.](#)

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### **Fresubin 3.2kcal temporary supply issues – Information from Surrey**

#### **Heartlands ICB**

3 flavours of Fresubin 3.2kcal are currently out of stock (Cappuccino, Hazelnut, Mango) with Vanilla remaining in stock.

Prescribers are being advised that if Fresubin 3.2kcal is unavailable patients should be prescribed Altraplen Compact Daily. This can be taken as 50ml x 5 per day if patients prefer to take their supplements in small volumes.

#### **Fresubin range temporary discontinuations.**

Due to increases in demand and pressures on supply chains Fresenius Kabi have been experiencing supply challenges with some of their 200ml oral nutritional supplements.

In order to optimise production capacity and optimise product availability some flavours have been temporarily discontinued until the end of 2024:

Product	Temporarily discontinued flavours	Available flavours
Fresubin YoDrink	Apricot-Peach, Lemon	Raspberry
Fresubin Jucy	Cherry, Pineapple, Blackcurrant, starter pack	Orange and apple
Fresubin Original	Blackcurrant, Peach, Chocolate	None
Fresubin Energy Drink	Lemon, Mixed tray	Vanilla, strawberry, chocolate, cappuccino, tropical fruit, blackcurrant, neutral and banana
Fresubin Energy Fibre Drink	Cherry	Strawberry, chocolate, caramel, vanilla and banana

**Community Pharmacy Surrey & Sussex**

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