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Newsletter

08/11/2023

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex.

It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our Newsletter page for an archive of previous issues. Sign up to CPE to receive nationally significant news and guidance on national contracts.

LPC News



MPs invited to Parliamentary event on Winter Pressures

This week Community Pharmacy England invited MPs from all political parties to attend a Parliamentary drop-in event on winter pressures to learn more about community pharmacy.

The event in Westminster will be a chance to brief MPs about the current winter pressures and to talk about the critical role that community pharmacies play in supporting their local communities and healthcare colleagues throughout winter.

This discussion will also emphasize that the sector needs fair and proper funding to enable these new services to be

delivered in the long term and that pharmacies also need help to manage the worsening medicines supply situation.

The event will take place in Portcullis House on December the 5th.

Please encourage your MP to attend this event.

If you have any questions about the event, please contact comms.team@cpe.org.uk.

Community Pharmacy Assurance Framework (CPAF) Full Questionnaire

Community Pharmacies were asked to complete the 10 screening questions as part of the NHS England Community Pharmacy Assurance Framework (CPAF), following on from this some pharmacies will be asked to complete the full questionnaire.

Please ensure you complete the full questionnaire by the deadline, the full CPAF questionnaire will be available to complete between 6 November and midnight on 3 December 2023 on the [Manage Your Service \(MYS\) website](#).

The pharmacies selected will be notified via email from the NHS Business Services Authority in the week prior to the go-live date. The full version of the CPAF questionnaire, which may be helpful to view before starting to complete it, will be available on the [NHS Business Services Authority \(NHSBSA\) website](#).



If you have a query about accessing or using this questionnaire, please email pharmacysupport@nhsbsa.nhs.uk, including your pharmacy ODS/F code and pharmacy contact details.

For further information and the latest news on contract monitoring through CPAF, please visit [contract monitoring webpage](#).

Local Services



Call for pharmacies to sign up for the Surrey Pilot condom distribution service (CDS)

The pilot condom distribution service (CDS) is commissioned by Surrey County Council under a memorandum of understanding, only pharmacies that are already delivering Emergency Contraception and Chlamydia Testing and Treatment can sign up to deliver this service.

The pharmacies will be condom distribution outlets once a C-Card has been issued by a registration outlet in order to supply condoms etc. As distribution outlets pharmacies enable convenient access to the young people and the aim is to increase the use of the service.

The pharmacy will be paid £4.13 for each supply and a single retainer fee of £50 (for attending training etc)

The service compliments existing sexual health services that the pharmacies are commissioned to provide.

The key aims of the scheme are to:

- reduce the number of unintended teenage conceptions.
- reduce the incidence of HIV and other STI's in young people.
- increase the availability, accessibility, and acceptability of condoms.
- reduce the associated barriers in accessing condoms, including financial cost (leading to health inequalities) and embarrassment.
- link individuals into mainstream services.

If you would like to deliver the sexual health services please contact kate.crockatt@surreycc.gov.uk or mariehockley@communitypharmacys.co.uk.

**FAO: Brighton & Hove Health Living Pharmacies only –
a message from B&H Public Health Team**



Important Information regarding the HLP locally commissioned service that includes the Alcohol Identification and Brief Intervention service.

Due to the recent issues in accessing some of the training sessions that supports this service, the team has revised the training requirements outlined in the specification to ensure pharmacies can start to deliver the service. This was a Public Health error and they apologise for any inconvenience caused.

Pharmacy teams can begin to deliver the service once they

have completed the [20 minute E-learning module](#) available via NHS England. Please complete this training at your earliest opportunity and remember to claim your training payment of £20 via PharmOutcomes.

Pharmacy teams are then required to complete the commissioned Alcohol Brief Intervention training (2 hours) within 3/6 months. A link will be shared shortly with the details of this training session.

To support delivery of this service, pharmacies will be sent Audit C scratch cards and some further health promotion materials.

Remember to record your conversations on PharmaOutcomes and claim £10.

Please contact Roisin Thurstan Senior Health Improvement Specialist if you need support or have any questions roisin.thurstan@brighton-hove.gov.uk.

Training



CPPE Community pharmacy technician: advancing your role programme

The Community pharmacy technician: advancing your role programme is open to community pharmacy technicians. This is a fully funded course that helps community pharmacy technicians develop the skills and confidence to deliver effective clinical services in community pharmacy.

This programme aims to develop the knowledge, clinical skills and behaviours of pharmacy technicians working in community pharmacy to increase patient access to clinical services by widening the skill mix in community pharmacy teams.

[Community pharmacy technician: advancing your role: CPPE.](#)

Newsletters

To read the latest edition of the NHSE Primary care Bulletin click [here](#).

To read the latest edition of Medicines Safety Matters click [here](#).

To read the latest edition of Microbial Matters click [here](#).

To read the latest edition of Reporting of Medication Incidents in Surrey Places Q1 – Examples of Incidents and Learning points click [here](#).



Additionally you may be interested in.....



South East Coast Ambulance Service Survey

South East Coast Ambulance Service are inviting members of the public to get involved in shaping a new strategy.

Patients have diverse needs, spanning the spectrum from social care to critical care but only a small proportion truly require emergency or critical care. The team would like to hear feedback on members of the public's experience of

using 999 service as well as providing opportunities to share their thoughts in the free text boxes within the survey.

The goal is to use the feedback and the wealth of data available to ensure the service is better placed to meet the needs of the communities in the years ahead while continuing to ensure they can respond to the most critically ill and injured patients in a timely manner.

Please find the link [here](#) to the Public Survey as well as a QR Code.

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