



Contractors Webinar 17th October 2023



Agenda

- Welcome
- LPC, CPSS and CPE structure
- Local services
- Signposting
- Communication
- Questions
- Close

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LPC, CPSS and CPE

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LPC Structure

The two Local Pharmaceutical Committees (LPC's) in Surrey and Sussex work locally with the local NHS England regional teams, ICS's, local authorities and other healthcare professionals to help plan healthcare services. We negotiate and discuss pharmacy services with commissioners and give advice to community pharmacy contractors and others wanting to know more about local pharmacy.

The LPC is a statutory body, recognised by Government and NHS England. NHS England is required to consult with LPC's but not required to act on that consultation. As the services that can be provided by pharmacy extends to those that may be commissioned by other commissioners including ICS's and Local Authorities, the Committees will seek to gain recognition as the representative body for pharmacy contractors by building strong relationships with these other organisations.

LPCs are not responsible for service commissioning in any way, but they can provide support and advice about services. LPCs are not allowed to hold a contract on behalf of pharmacies, however, they can facilitate the setup of a Limited Liability Partnership (LLP) of interested pharmacies to work together to bid for services.

The Committees are recognised by NHS England under the provisions of section 167 of the Act as representative of the pharmacy contractors in the area(s) of the following Health and Wellbeing Boards:

- Brighton and Hove Health & Wellbeing Board (Sussex LPC)
- East Sussex Health & Wellbeing Board (Sussex LPC)
- West Sussex Health & Wellbeing Board (Sussex LPC)
- Surrey Health & Wellbeing Board (Surrey LPC)

LPC Structure

The work of the LPC is governed by committee. Members are either elected or nominated to join the committee to represent contractors ('pharmacy owners') views. Members do not get paid; however, they can claim expenses and locum fees for attending meetings.

Responsibilities:

- Setting strategic direction and policy
- Agreeing and demonstrating vision, mission and values
- Oversight and control of the following areas
- Strategy and work plan, ensure operations are aligned
- Monitoring and evaluation against agreed goals
- Financial scrutiny – integrity, robustness, controls
- Value and level of service to contractors
- Management of CEO and to provide help and advice, act as a soundboard for management/executive team
- Looking after the interests of the local contractors and to bring member insight and effectively represent views

Sussex LPC is composed of 13 members comprising – 4 Independents, 4 AIMp and 5 CCA

Surrey LPC is composed of 10 members comprising – 5 Independents, 1 AIMp and 4 CCA

Each committee annually appoints a Chair, Vice Chair and Treasurer.

CPSS Structure

Community Pharmacy Surrey & Sussex (CPSS) is a mechanism to allow more effective collaboration between LPC's, pool resources and share costs as well as implementing initiatives of shared interest in common areas. It is governed by the CPSS Executive Committee, which comprises of the Chair, Vice Chair from each LPC and the Treasurer from Sussex LPC.

A collaboration agreement has been drawn up between the two LPCs to ensure that each committee did not lose its status or powers (as set out in their constitutions and in the NHS Act). The collaboration agreement gives delegated authority to the CPSS Executive Committee from the two LPC's to monitor the operational effectiveness of Community Pharmacy Surrey & Sussex, including holding the Chief Executive Officer to account for the organisation's performance.

The Staff Team include:

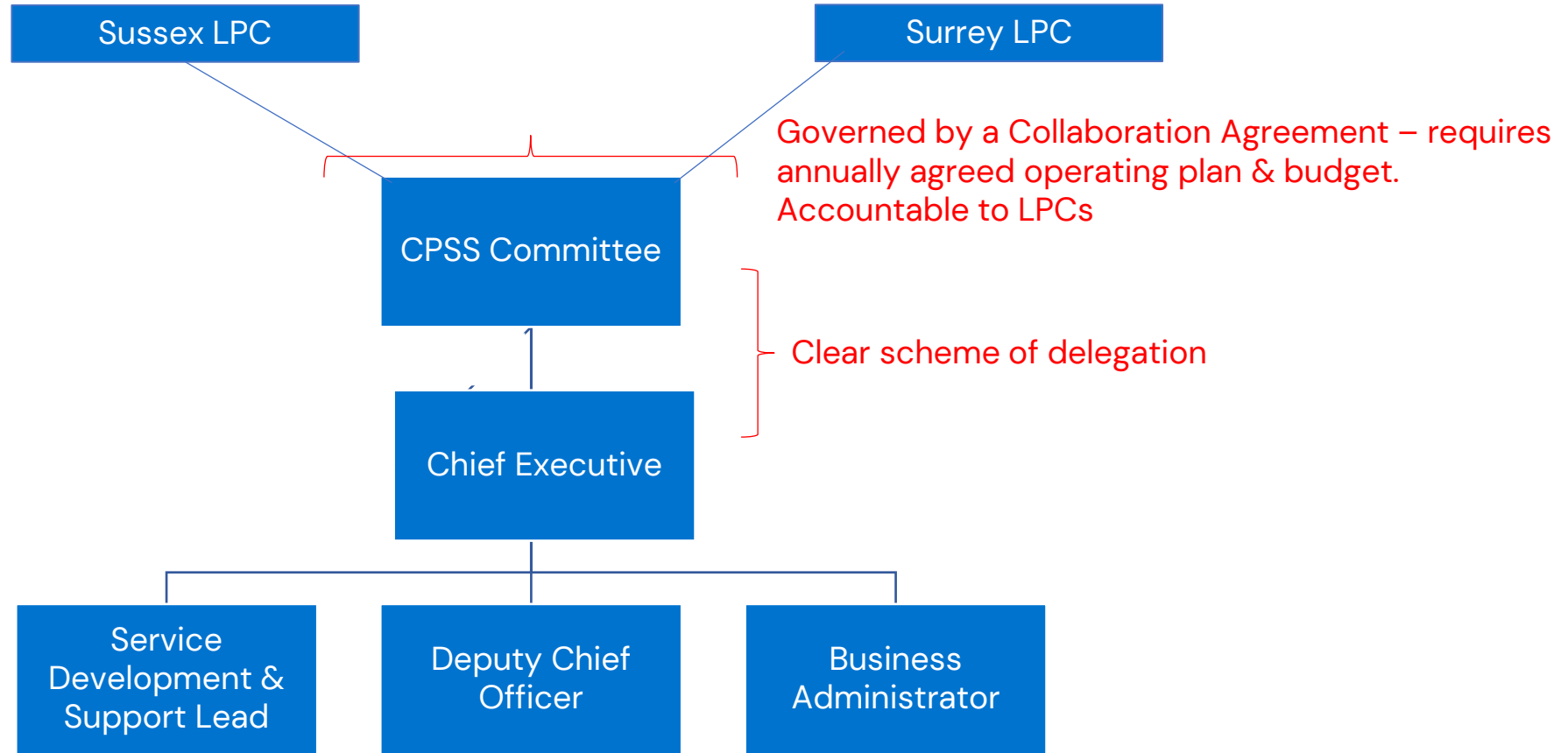
- Julia Powell, Chief Executive Officer
- Marie Hockley, Deputy Chief Officer
- Simran Johal, Service Development & Support Lead
- Micky Cassar, Business Administrator

CPSS Structure

Authority
Decision
Policy

Oversight
Coordination
Management

Delivery &
Implementation
Administration



CPE Structure

Community Pharmacy England (CPE) are the national voice of community pharmacy in England. They champion community pharmacies across the country – representing their members and giving them the support they need, negotiating the best deal with the Government and NHS, and influencing positive change.

CPE are recognised by the Secretary of State for Health and Social Care as the body that represents NHS pharmacy owners (or contractors). They work closely with Local Pharmaceutical Committees (LPC's) to support their role as the local NHS representative organisations.

They work with NHS England and other NHS bodies, and with the Department of Health and Social Care, to promote opportunities for the development of community pharmacy services and negotiate the contractual terms for the provision of NHS community pharmacy services. CPE represent community pharmacy businesses of all sizes in England and are responsible for negotiating the NHS Community Pharmacy Contractual Framework (CPCF) under which all community pharmacies operate.

CPE also performs a range of other monitoring and advisory functions, including responding to relevant NHS and Government consultations, monitoring local service commissioning, and checking a percentage of all prescriptions sent to **NHS Prescription Services** to identify any errors in pricing.

As set out in the [Constitution and Rules](#), Community Pharmacy England (the operating name of the Pharmaceutical Services Negotiating Committee) has 25 members on its main committee.

Services

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Essential Services

The Essential Services listed are offered by all pharmacy contractors as part of the NHS Community Pharmacy Contractual Framework (CPCF), also known as the 'pharmacy contract'.



Advanced Services

There are currently eight Advanced Services within the NHS Community Pharmacy Contractual Framework (CPCF).

Community pharmacies can choose to provide any of these services as long as they meet the requirements set out in the Secretary of State Directions



Community Pharmacist Consultation Service (CPCS)



Flu Vaccination Service



Pharmacy Contraception Service (PCS)



Hypertension case-finding service



New Medicine Service (NMS)



Smoking Cessation Service



Other pages in this section

Appliance Use Review (AUR) →

Stoma Appliance Customisation (SAC) →

Other Services

Covid Vaccination and Bank Holiday Rota – an EOI process takes place and pharmacies are commissioned via NHSE

NHS Sussex

Palliative Care

H Pylori

MAR Charts (historic CCG service in Crawley, Horsham and Mid Sussex, Coastal West Sussex)

Anti Virials – Coming soon

NHS Surrey Heartlands

Palliative Care

H Pylori

Clostridium difficile (C. diff)

Anti Virials – Coming soon

UTI– Surrey Downs and G&W – Coming soon

NHS Frimley

UTI

Ondansetron

Locally Commissioned Services

Locally commissioned services in Surrey and Sussex are commissioned by the Public Health Teams and offer the following service for pharmacies to sign up to deliver:

West Sussex County Council – Smoking Cessation, NHS Healthchecks, EHC, Alcohol Brief Intervention and Advice

Medicated Assisted Treatment, Needle Exchange, Naloxone (Commissioned by CGL).

East Sussex County Council – Smoking Cessation, NHS Healthchecks (commissioned by Thrive Tribe), EHC, Condom Distribution.

Medicated Assisted Treatment, Needle Exchange, Naloxone (Commissioned by CGL).

Brighton and Hove County Council – Smoking Cessation, EHC, Chlamydia Treatment, HLP Including Alcohol Brief Intervention and Advice.

Supervised Consumption, Needle Exchange, Naloxone (Commissioned by CGL).

Surrey County Council – EHC, Chlamydia Test and Treatment, NHS Healthchecks ,Supervised Consumption, Needle Exchange, Naloxone and Condom distribution (Pilot service).

Locally Commissioned Services

We have created a variety of content to support delivery of services this can be found on [our website](#).

We offer Webinars, Service clinics, 1-2-1 support, Phone calls, Emails and WhatsApp.

We have created Essential guides and a Pharmacy Checklist to support contractors to see what services are available in each locality, key contacts and important information.

Surrey

- [Surrey public health agreement service specifications](#).
- [Surrey Essential Guide to Services – Updated Aug 2023](#).
- [Surrey Pharmacy Service Checklist – Updated Aug 2023](#).

East Sussex

- [East Sussex County Council public health local service agreements \(PHLSAs\)](#).
- [East Sussex Essential Guide to Services – Updated Aug 2023](#).
- [East Sussex Pharmacy Service Checklist – Updated Aug 2023](#).

West Sussex

- [West Sussex County Council patient group directions](#).
- [West Sussex Essential Guide to Services – Updated Aug 2023](#).
- [West Sussex Pharmacy Service Checklist – Updated Aug 2023](#).

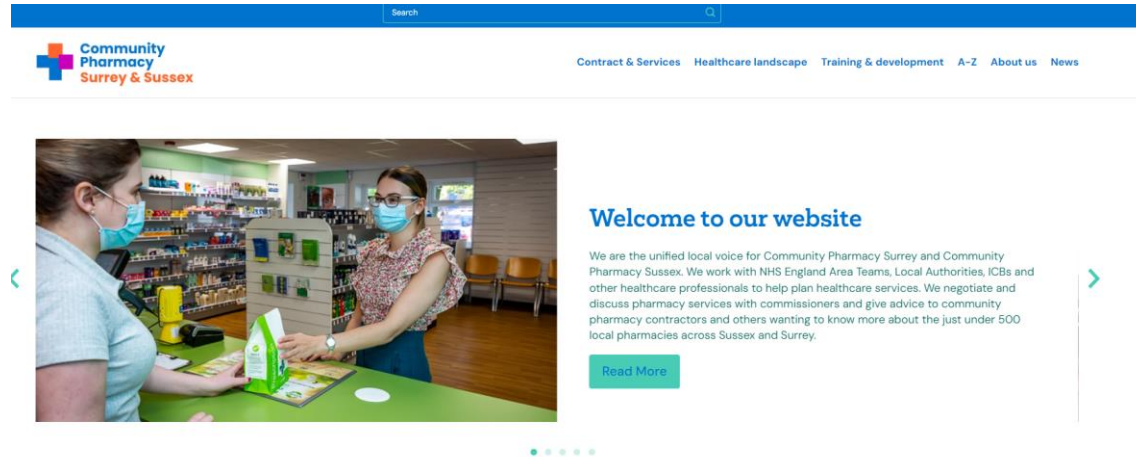
Brighton & Hove

- Brighton & Hove City Council agreements available on request.
- [Brighton & Hove Essential Guide to Services – Updated Aug 2023](#).
- [Brighton & Hove Pharmacy Service Checklist – Updated Aug 2023](#).

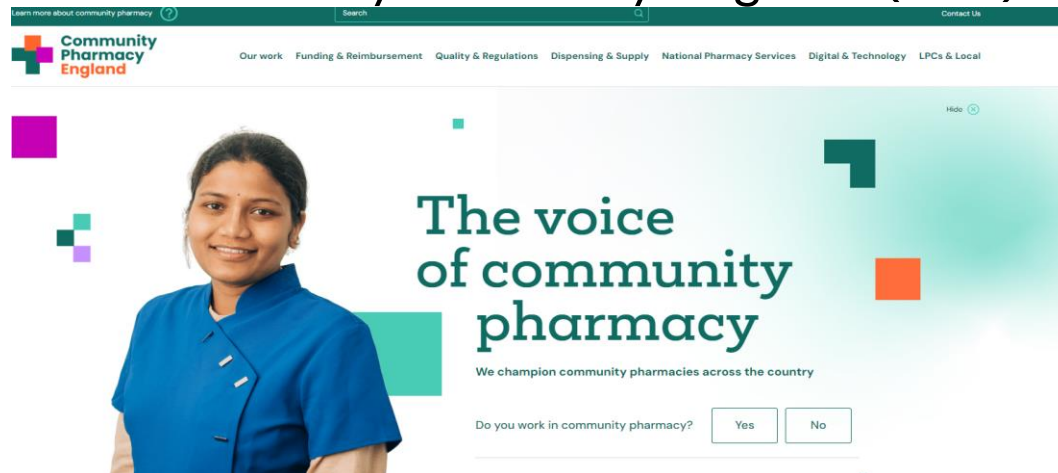
Finding information about Services

The Community Pharmacy Surrey and Sussex website has lots of information.

<https://surreysussex.communitypharmacy.org.uk/contractual-framework/>



The Community Pharmacy England (CPE) website <https://cpe.org.uk/>



PCN Leads

Background

- Community Pharmacy PCN Leads were introduced as part of the Pharmacy Quality Scheme (PQS) in 2020 under a limited scope of flu vaccinations. This was removed from PQS in 2022. Community pharmacy is an integral part of the NHS and has a vital role to play as a full partner within a Primary Care Network (PCN). This role is recognised by NHS Sussex and NHS Surrey Heartlands as an important element to support integration at a PCN Level.
- Primary Care Networks (PCN's) are a key part of the NHS Long Term Plan, with general practices being a part of a network, typically covering 30,000–50,000 patients. The networks will provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve. It is important that community pharmacy teams are fully involved in the work of their PCN.
- The networks will have expanded neighbourhood teams which will comprise a range of staff such as GP's, clinical pharmacists, district nurses, community geriatricians, dementia workers and Allied Health Professionals such as physiotherapists and podiatrists/chiropractors, joined by social care and the voluntary sector'.

Role of a PCN Lead

NHS Surrey Heartlands and NHS Sussex have provided funding for PCN Lead roles as they recognise the importance of this role in supporting integration at PCN level.

The Community Pharmacy PCN Lead has an important role in shaping engagement between pharmacies and other healthcare professionals in the PCN and will:

- Provide a single channel of engagement with the PCN, building collaborative working relationships with relevant PCN members.
- Identify opportunities for pharmacies in the PCN area and assist the LPC, and other relevant LPC's, with the development of community pharmacy service proposals to meet local population health needs.
- Become a champion of community pharmacy within the PCN, helping to ensure community pharmacy plays a significant role in delivering healthcare services within the community.
- Identify key priorities and capacity constraints in the PCN area by getting together with your pharmacy colleagues in the area and discussing how your skills, and the services they could provide, would support the PCN to address their health inequalities.

Community Pharmacy Surrey and Sussex Support

Community Pharmacy Surrey and Sussex will support those pharmacists representing community pharmacy at PCN meetings. The support provided will evolve as the PCN model grows but our aim is to:

- Act as a key point of contact for advice/support.
- Help with trouble shooting/problem solving.
- Act as a critical friend.
- Help with data interpretation/analysis.
- Provide updates and share relevant information about service opportunities, relevant national and ICB-wide priorities and policies and key sources of information.
- Communicate feedback (from meeting feedback forms/CRM Database) to all pharmacies within the PCN network.
- Share information between each PCN Lead so that we can learn from each other.
- Support you in helping your community in shaping its ideas for inclusion within your PCN plans.
- The main point of contact is the CPSS Services Support and Development Lead.

Signposting

Common Queries

Answers and information on common queries is available on our website under A-Z. For example:

Pharmacy Waste Management

- Anenta Ltd manage the pharmaceutical waste services contract for NHS England excluding sharps ([please see sharps under S](#)). Note NHSE South East confirmed that used or unused adrenaline auto-injectors e.g. EpiPens, Jext are excluded from the usual sharps requirements and can be taken back by the pharmacy and put into the pharmaceutical waste bin.
- Anenta are your first point of contact for ALL pharmaceutical waste matters.
- Pharmacy contractors must register with Anenta Ltd [using this short form](#) (you will receive an immediate email confirmation to the address you registered with, then a subsequent email telling you how to use the service).
- The revised Anenta guide to managing waste in pharmacy can be found [here](#).

Blister Packs

- Joint LPC/LMC Guidance

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Communication

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Communication

- Weekly CPSS Newsletter
- Contractor emails to shared pharmacy email address
- WhatsApp Pharmacy Group

If you wish to sign-up to the newsletter or WhatsApp group this is available via the CPSS website:

[Newsletter sign-up link](#)

[WhatsApp sign up link](#)

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Questions?

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