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20th June 2023



**This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.**

Visit our [Newsletter page](#) for an archive of previous issues.

[Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

## LPC News

### **The Pharmaceutical Journal published the Community Pharmacy Surrey and Sussex AccuRx Pathway**

We are proud to announce that The Pharmaceutical Journal has published the AccuRx pathway, this article outlines the pathway, outcomes of the pilot, the importance of working collaboratively and how using digital tools can support the identification of undiagnosed hypertension.

Please read the published article here:

[Using digital tools in community pharmacy to identify cases of undiagnosed hypertension - The Pharmaceutical Journal \(pharmaceutical-journal.com\).](#)

## Local Services

## **Public Health Brighton and Hove Locally Commissioned Services Networking event**

Thank you to the Community Pharmacy teams that attended the Public Health Networking event that took place on Tuesday 13th June. It's been a long time since the Public Health Team have been able to host a public health event and it's great to have positive feedback from the attendees, speakers, and marketplace hosts – thanks again for coming along!

Community Pharmacies are so important to support the health and wellbeing of Brighton & Hove residents – please do keep in touch with the team and let them know how they can support you to continue to provide public health services. A summary of key information from the event will be circulated by email by the Public Health team.



### **Service Clinics**

If you would like support with service claiming, training, delivery etc. including Locally Commissioned Services, bookable Service clinics in 30-minute increments are available on the following dates, please email

[Mariehockley@communitypharmacys.co.uk](mailto:Mariehockley@communitypharmacys.co.uk) to book a slot.

**Wednesday 4th July 9am-4pm**

**Tuesday 11th July 9am-8pm**

### **NHS Sussex GP CPCS Survey**

NHS Sussex has developed a GP CPCS survey. It is a quick 5-minute survey to enable them to gather feedback on the service in Sussex and your feedback and participation would be greatly appreciated. Please find the link to the survey [here](#).

Thank-you for your support in completing this.

## **Training**

### **Surrey County Council sexual health training webinar 19th June**

Thank you to those colleagues who attended the sexual health training webinar on the 19th of June, we apologise for the IT technical difficulties experienced, this has now been rectified.

If you missed any of the content, and would like to attend another session, please book on to the next available webinar, details below.

### **Surrey Sexual Health Service C-card and Chlamydia / Gonorrhoea Testing Training events**

The aim of the session is to providing training for the Condom Distribution, Chlamydia and Gonorrhoea testing Programme in Surrey, to provide an overview of Sexually Transmitted Infections, to provide a clear understanding of the C-card Scheme and support the training requirements of the service specification.

The training is open to all pharmacy staff who are providing or intend to provide the Condom Distribution service and the Chlamydia locally commissioned service.

The training is online via Zoom 7pm-9pm. Please choose one of the dates below.

17th July 2023 [book here](#)

13th Sept 2023 [book here](#)

22nd Jan 2024 [book here](#)

13th March 2024 [book here](#)

### **Surrey MECC Train the Trainer Programme**

**[Making Every Contact Count](#)** (MECC) is an approach to behaviour change that uses the millions of day-to-day interactions that organisations and individuals have with other people to support them in making positive changes to their physical and mental health and wellbeing.

MECC supports the opportunistic delivery of consistent and concise healthy lifestyle information and enables individuals to engage in conversations about their health at scale across organisations and populations. Improving prevention and reducing health inequalities are both national and local priorities identified in the [NHS Long-Term Plan](#) and [Surrey's Health and Wellbeing Strategy](#).

MECC supports these objectives by:

- Improving health and wellbeing of both the workforce and the population
- Improving quality of services and support
- Reducing demand on health and social care services
- Embedding a culture of prevention at the heart of organisations

### **Surrey MECC Train the Trainer Course 2023-24**

Surrey County Council is seeking expressions of interest from partner organisations in Surrey (including NHS, local authorities and voluntary organisations) who wish to participate in our MECC Train the Trainer programme. For full details of the course format and participant requirements visit [Healthy Surrey](#).

Organisations / individuals who wish to participate will need to commit to delivering a minimum of three MECC Level 1 training courses per year to colleagues within their organisations, and to participating in Surrey's MECC Trainers Network following completion of the training.

If you would like to express your interest or wish to nominate a member of staff from your organisation, please complete the [expression of interest form](#).

For further information please contact:

- Gail Hughes, Public Health Programme Lead:  
[gail.hughes@surreycc.gov.uk](mailto:gail.hughes@surreycc.gov.uk)
- Jenny Hudson, Programme Support Officer:  
[jenny.hudson@surreycc.gov.uk](mailto:jenny.hudson@surreycc.gov.uk)

### **CPPE have published their Workshop dates for June - September 2023**

These workshops are tutor supported online and face to face workshops for pharmacy professionals. For more details of courses with booking links click [here](#).

### **Newsletters**

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

### **Additionally you might be interested in.....**

#### **Brighton and Hove Cervical Cancer Screening Awareness Week**

Cervical Cancer Screening Awareness Week 19th- 26th June. The Act on Cancer Together project are launching their first campaign for Brighton and Hove, encouraging people to take up their offer of cervical screening. It's aimed at women and anyone with a cervix primarily aged 25-49, as this is the age that has the lowest uptake for screening, with just 63% of people in the city going for their tests (this puts us at 100 out of 106 ICB areas in England).

ACT on cancer would like your help with sharing the campaign at your pharmacies. It's launching this week and will be running throughout the summer and September.

The sort of things that you might be able to help with are:

- Joining and sharing the new ACT social channels - Like the ACT Facebook page <https://www.facebook.com/ActOnCancerTogether> and ACT twitter feed <https://twitter.com/ActTogether> (posts will begin on tomorrow and will be share-able)
- Sharing the social media materials on WhatsApp / Telegram or other messaging apps with your community groups (it would be great to hear where you are able to share them if possible)
- Forwarding this to your networks
- Sharing printed materials in your pharmacies and using them to start conversations

Poster to download [here](#).

The posters are also available in Ukrainian and Arabic, and with different photos - so do contact Marie Benton [mariebenton@trustdevcom.org.uk](mailto:mariebenton@trustdevcom.org.uk) to request hard copies or if you would like some in different languages. Also, this is the first stage of producing campaign materials, and we want to tailor them further for maximum impact, so if you have ideas on how to make them more accessible or effective within your communities, do please get in touch.

It's so important for us all to encourage our communities to go for their cervical screening tests – which can prevent cervical cancer by removing abnormal cells before they have the chance to develop. Also, if cervical cancer is caught at Stage 1, people have a 95% chance of surviving five or more years beyond their diagnosis, whereas if left until Stage 4, that chance reduces to just 15%\*.

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### **An Essential Service: Discharge Medicines Service Top Tips**

1. Check all pharmacy colleagues are familiar with the service - see [Toolkit for Pharmacy Staff](#) and [DMS Briefing for Pharmacy Teams](#) to aid with this.
  2. Check all pharmacists and pharmacy technicians involved in delivering the service have:
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- o Read the section on DMS within the [NHSE Guidance on the Regulations](#)
- o Been given the opportunity to complete the [CPPE NHS DMS eLearning and Assessment](#) – this is recommended but not a requirement or prerequisite to providing the service.
- o Completed the [DMS Declaration of Competence](#) and provided a copy to the pharmacy contractor.

3. Ensure sufficient colleagues have access to the pharmacy NHS.net shared inbox and are checking regularly throughout the day for referral notifications – see [about NHSmail](#) and [NHSmail FAQ's](#). DMS referrals may also be sent directly to the pharmacy NHS.net shared inbox.

4. Ensure sufficient colleagues can access [PharmOutcomes](#) and are checking the system at least twice a day to ensure all referrals are picked up. (If you are using an alternative system provider for other referrals, for example NHS111 CPCS referrals, you will still need to check PharmOutcomes for DMS referrals and will not be charged for access to PharmOutcomes for this.)

5. If a referral is received for a patient who has not accessed prescription services at your pharmacy before, the pharmacist or pharmacy technician may wish to contact the patient directly to ensure they intended for the referral to be sent to your pharmacy. In a case where the patient or NHS Trust confirms the referral has been sent to the pharmacy in error, the community pharmacy should contact the hospital and ask that the referral is amended and sent to the correct community pharmacy. If at any stage the patient wishes to change pharmacies, you can create an 'onward referral' in PharmOutcomes and send this to the new pharmacy via NHSmail.

6. The DMS has 3 stages which may be completed in parallel – see the [CPE DMS Activity Summary](#) for full detail. You could populate clear alerts or notifications on the patient medication record (PMR) within the pharmacy clinical system for all stages of the service, detailing any actions taken.

More information and how to guides can be found here <https://cpe.org.uk/national-pharmacy-services/essential-services/discharge-medicines-service/>.

[View news archive](#)

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Our mailing address is [LPC@communitypharmacys.co.uk](mailto:LPC@communitypharmacys.co.uk)

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**Community Pharmacy Surrey and Sussex**

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees