

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our [Newsletter page](#) for an archive of previous issues. [Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

LPC News

C+D Awards 2022 Nomination

CPSS has been nominated in the C+D Awards in the **Online Initiative of the Year** category together with Health Education England London & South East and Kent LPC for the pharmacy careers map. If you have not yet had a chance to look at the website visit [here](#).

Surrey Heath Event – helping shape the health and care services

On Saturday 22nd October, CPSS exhibited at a Surrey Heath event together with other healthcare professionals in the locality. At the event CPSS promoted the services that community pharmacy can offer and heard from local patients about their experiences of using the pharmacies within the area. The patients who attended the event all had a positive experience of using community pharmacy and the following pharmacies were specifically mentioned.

Camberley Pharmacy, Ram Pharmacy and Park Road Pharmacy – for their efficient and quick dispensing service.

Superdrug – for their caring pharmacist who goes the extra mile.

Boots – for their blood pressure check service.

Great to hear the positive feedback about all the pharmacies in Surrey Heath.

PQS

One week left to claim PQS Aspiration payment

Community pharmacy contractors have just over a week left to claim an Aspiration payment for the Pharmacy Quality Scheme (PQS) 2022/23. The deadline for claiming this payment is **11.59pm on the 4th of November 2022**.

Contractors wishing to claim for an Aspiration payment should review the requirements of the PQS 2022/23, decide which domains they want to work towards meeting by the end of 31st March 2023, and declare this on the NHS Business Services Authority (NHSBSA) [Manage Your Service \(MYS\) portal](#).

Please note, the Aspiration payment is optional; if contractors do not want to claim it, it will not impact on the contractor's ability to claim a PQS payment during the declaration period. There is also no requirement to have claimed for a previous PQS to claim an Aspiration payment for PQS 2022/23. [Find out more](#).

Gateway criterion – Advanced Services: New Medicine Service

To view the current pharmacy status on the provision requirement to deliver 20 NMS between 1st April 2022 and end of 31st March 2023, the NMS NHSBSA spreadsheet is now available on their [PQS page](#). This will be updated regularly throughout 2022/23.

Domain 3 – Healthy living support; Quality criterion: Weight management

To support the weight management domain the following information is available on the NHS and CPSS websites.

The NHS Digital Weight Management referral website can be accessed [here](#).

Tier 2 local authority weight management referral information can be found [here](#).

PQS CPSS support days

To support contractors with this years' 22/23 PQS scheme the following dates are available for one to one sessions with CPSS for any queries you may have.

10th November

17th November

25th November

1st December

To book into one of the days at a time convenient for you please contact lpc@communitypharmacys.co.uk. The sessions can be run either by phone or via a Teams meeting.

Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

Additionally you might be interested in.....

Ask Your Pharmacist Week

The next Ask Your Pharmacist Week will be **31st October - 7th November**. Held every year across the UK, it aims both to raise awareness of pharmacy services and to prompt conversations with key stakeholders at a local level about community pharmacy's role and benefits. This year there will be a particular focus on those services that can be self-referred and bring in income for community pharmacies, for example NMS and blood pressure testing. Any NPA member or pharmacy stakeholders wishing to get involved can contact the NPA.

NHS Profile Manager tutorial videos

The [NHS Profile Manager](#) is a digital tool that combines the NHS website profile editor and the Directory of Services (DoS) Profile Updater, making it easier and more convenient to update pharmacy information. NHS Digital has published new [NHS Profile Manager video tutorials on YouTube](#) that pharmacy teams can refer to for guidance.

NHSE new staff respect assets now available for primary care

We know the damaging impact that violence, abuse, and harassment can have on people's health and wellbeing, affecting both mental and physical health. [Public-facing assets are available to download from the Campaign Resource Centre](#), featuring NHS staff working in a range of different NHS settings, including general practice, pharmacy, optometry and dentistry, carrying the message 'We are here to help you. Thank you for treating us with respect'. They have been produced with staff, stakeholders, and patient groups to support NHS teams to reduce abuse and violence against staff. This includes posters featuring groups of NHS staff and individuals, social media graphics, digital screen graphics and a poster template is also available for download that can be used to feature photography of teams, or individual members of staff. The communications toolkit with more information can be found [here](#). The NHSE communications team would like to know how these materials are/will be used so that they can determine their effectiveness. Please do make use of the resources and email england.pccomms@nhs.net if you have any feedback.

Winter Readiness Training – coping with high energy bills and cold weather

A training course run by Citizens Advice 1066 and the East Sussex Fuel Poverty Coordinator to help frontline workers be better prepared to help households cope with high energy bills and cold weather this winter:

Who is it for? Anyone working or volunteering in a role where they interact with households, especially those who are vulnerable. For example, health workers, emergency services, council officers, community organisations.

What will it cover? How to make best use of the heating you have, the risks of portable heaters and open fires, how to keep yourself warm if your home is cold, awareness of fuel poverty, health risks of cold homes, and what help is available to people this winter.

When is it? 4pm Thursday 27 Oct, 3 Nov and 10 Nov. Each session will last 45 minutes, including time for questions. (Additional dates and/or more detailed training will be available on request.)

How do I attend? The training is online using Zoom. Register to attend one of the sessions [here](#).

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Community Pharmacy Surrey and Sussex

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees