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14th September 2022



**Support for NHS community pharmacy contractors in Surrey and Sussex**

**The LPC has been very saddened to hear of the death of Her Majesty the Queen and at this time of national mourning, we join the rest of the country in sending our thoughts and condolences to the Royal Family.**

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our [Newsletter page](#) for an archive of previous issues. [Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

**LPC News**

**CPSS Pharmacy Event on the 18<sup>th</sup> of September postponed**

The CPSS Pharmacy Event due to take place at the East Sussex National on the 18<sup>th</sup> of September has been postponed due to the current events. New information will be sent out as soon as a new date has been arranged.

### **Substance misuse services – message from NHSE regarding 19<sup>th</sup> September Bank Holiday**

Many instalment prescriptions have already been issued in advance of the upcoming Bank Holiday. Where they contain the Home Office approved wording “Please dispense instalments due on pharmacy closed days on a prior suitable day” then you will need to plan to make these supplies at an appropriate time. This wording would also permit the supply of the initial dose of a prescription starting on the Bank Holiday Monday where the date of the signature is before this.

We are aware however that not all prescriptions will contain such a direction to support the supply, in advance, of a dose for Monday 19 September where the supplying pharmacy is closed.

We recognise that this client group are often vulnerable with multi-morbidities and that the risk to them may be significant. You should therefore exercise your professional discretion in determining when to make an instalment supply for the Bank Holiday Monday. Make the care of the patient your first priority and consider the potential impact of both making the supply in advance and of not making the supply in your decision-making process. The exceptional circumstances that led to the Bank Holiday and its short notice may inform your decision.

Where you determine that it is professionally appropriate to make a supply in advance of the Bank Holiday:

- You should seek the agreement of the prescriber, or a person designated by them if they have not contacted you already to support this approach.
- Any discussion and decision must be documented in the patient’s record (any decision not to make a supply and the rationale should also be recorded).
- Where a decision is taken to change the intervals of supply for a liquid preparation the pharmacist must consider supplying it in separate containers for each dose.

### **CGL Sussex- Needle Exchange Stock**

There is a supply issue with obtaining needle exchange stock if you are still encountering issues, please contact Exchange Supplies on the details below to obtain stock.

[monique@exchangesupplies.org](mailto:monique@exchangesupplies.org) number 020 8269 0662

<https://www.exchangesupplies.org/article> phone number 01305 262244

If you have any questions, please contact Tina Fowler Sussex Pharmacy Liaison Lead on 07789414270.

## **Training**

### **Brighton and Hove locally commissioned Level 2 Smoking Cessation Training**

**Date: 26<sup>th</sup> October 2022, Morning session at Hove Town Hall.**

This face to face, interactive training session follows on from the NCSCT level 2 online training. All attendees must complete the NCSCT level 2 online training [here](#) before attending the session.

Attendees will learn how to set up and run successful smoking cessation clinics, NRT, Zyban/bupropion and e-cigarette use, behaviour change techniques and maximising quit rates and will have an opportunity to ask an experienced smoking cessation practitioner questions about running effective clinics.

Please contact **Anna Fairhurst** [anna.fairhurst1@nhs.net](mailto:anna.fairhurst1@nhs.net) to book a place on this course.

Please note that this course was previously available on BHCC Learning Gateway, The Learning Gateway has now gone into liquidation. Until BHCC secure a new training platform please send all communications about this course, including booking places, directly to Anna.

## Newsletters

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

## Additionally you might be interested in.....

### **Sussex Population Health management Academy**

Please click [here](#) to view the new Population Health Management Academy on the NHS Sussex intranet, which is a learning hub for anyone with an interest in population health, health inequalities and personalised care. This includes links to free Personalised Care Institute and Making Every Contact Count training offers.

<https://int.sussex.ics.nhs.uk/phm-academy/>

You will need to register to access the hub and anyone working in health and care in Sussex is eligible to access the site.



**YOU ARE INVITED TO THE SURREY  
HEARTLANDS PHARMACY WORKSHOP FOR ALL  
STAFF WORKING IN PHARMACY AND  
MEDICINES OPTIMISATION**

The Surrey Heartlands Senior Leadership Team are delighted to invite you to attend one of their Pharmacy & Medicines Optimisation workshops planned across the Surrey Heartlands geography at different times, dates and venues. This invitation is open to all pharmacy staff across all pharmacy sectors.

**Area: Surrey Downs**

Date: Thursday 22 September 2022

Venue: Park Room – Leatherhead Golf Club, Kingston Road Ashted, Leatherhead, KT22 0EE

Start time: 09:30

Finish Time: 12:00

Replies to indicate attending a workshop to be received by 5pm on: 14/09/22

Refreshments and “eats” available from: 09:00

**Area: East Surrey**

Date: Thursday 13 October 2022

Venue: Garden Room - Reigate Manor House/Hotel, Reigate Hill, Reigate, RH2 9PF

Start time: 09:30

Finish Time: 12:00

Replies to indicate attending a workshop to be received by 5pm on: 05/10/22

Refreshments and “eats” available from: 09:00

**Area: North West Surrey**

Date: Tuesday 18 October 2022

Venue: Lake Room - Silvermere Golf Club, Redhill Road, Cobham, KT11 1EF

Start time: 09:30

Finish Time: 12:00

Replies to indicate attending a workshop to be received by 5pm on: 10/10/22

Refreshments and “eats” available from: 09:00

**Area: Guildford & Waverley**

Date: Thursday 20 October 2022

Venue: Cricket club Guildford – Guildford Pavilion, Woodbridge Rd, Guildford, GU1 4RP

Start time: 09:30

Finish Time: 12:00

Replies to indicate attending a workshop to be received by 5pm on: 12/10/22

Refreshments and “eats” available from: 09:00

**Area: East Surrey / Surrey Downs**

Date: Wednesday 28 September 2022

Venue: Warren Room - Kingswood Golf Club, Sandy Lane, Kingswood, Tadworth,

KT20 6NE

Start time: 18:30

Finish Time: 21:00

Replies to indicate attending a workshop to be received by 5pm on: 20/09/22

Refreshments and "eats" available from: 18:00

**Area: Guildford & Waverley and North West Surrey**

Date: Thursday 29 September 2022

Venue: Pyrford Gold club, Warren Lane, Pyrford, Woking, GU22 8XR

Start time: 18:30

Finish Time: 21:00

Replies to indicate attending a workshop to be received by 5pm on: 21/09/22

Refreshments and "eats" available from: 18:00

The purpose is to bring Pharmacy Teams across the system together to share progress to date with our journey of Integrating Pharmacy & Medicines Optimisation and to enable networking face to face with colleagues.

**Aims**

As a result of attending this session, participants will:

- Have networked with colleagues across Surrey Heartlands, meeting new people outside of our own organisations and gaining an insight into their role in the system
  - Have received an update from the senior leadership team with Surrey Heartland's progress to date in our journey of integrating pharmacy & medicines optimisation
  - Have reflected on, and discussed the benefits of, collaborating with colleagues within Surrey Heartlands and share where this has been seen within our own organisations
  - Have reflected on, and discussed the challenges faced with collaborative working and what needs to be done differently to overcome some of these challenges
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Please e-mail Charlotte Kihlstrom [charlotte.kihlstrom1@nhs.net](mailto:charlotte.kihlstrom1@nhs.net) indicating the following:

Your Name:

Organisation:

E-mail address:

Date and venue of the workshop you wish to attend:

Dietary requirements:

**Please can you reply at your earliest convenience, but no later than the date specified for your workshop given in the table above.**

**Many thanks and they look forward to welcoming you at one of the workshops soon.**

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### **Pharmacist Support - Pharmacist ACTNow Wellbeing Campaign**

Please see [here](#) for further details about the upcoming Pharmacist Support campaign. Pharmacists are encouraged to sign up ahead of the week of the campaign (see attached link) so that they receive all communications relating to the campaign and will be able to access resources, videos, and sign up to workshops etc.

#### **What is the ACTNow campaign?**

ACTNow is Pharmacist Support's annual wellbeing campaign which, at key points throughout the year, focuses on the specific needs and issues for students, trainees, and pharmacists. This year's pharmacists ACTNow campaign will kick off once again **on World Pharmacists Day (25<sup>th</sup> Sept)** and run for four weeks, with each week focusing on a different theme:

- **Week 1: Breaking the silence** (personal stories on mental health and wellbeing from across the pharmacy sector)
  - **Week 2: Transforming your workplace culture** (mental health and wellbeing guidance for pharmacy organisations and businesses)
  - **Week 3: Developing your team** (mental health and wellbeing support for pharmacy managers)
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- **Week 4: Prioritising yourself** (mental health and wellbeing support for individuals).

**The Pharmacist ACTNow campaign will run from 25 Sept – 22 Oct.**

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**National ICON week is the 26<sup>th</sup>-30<sup>th</sup> September**

Please see [here](#) the communication toolkit and agenda for the upcoming ICON week.

More details can be found on the [www.iconcope.org](http://www.iconcope.org) website.

[View news archive](#)

**Support | Develop | Promote**

Our mailing address is [LPC@communitypharmacyss.co.uk](mailto:LPC@communitypharmacyss.co.uk)

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**Community Pharmacy Surrey and Sussex**

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees