

All Public Health Services in Surrey are commissioned by Surrey County Council.

| Public Health Service | Training requirement | Overview of Fees | Service Level Agreement (SLA) Expiry |
|-------------------------------|---|---|--------------------------------------|
| NHS HealthChecks | <p>Surrey county council will provide training and support for all staff delivering the Health Checks Programme..</p> <p>Any staff delivering NHS Health checks are required to have completed the 'Health Check Mentor" eLearning module via the OnClick portal: https://shop.onclick.co.uk/login/signup.php</p> <p>Healthcare staff delivering the service will be required to demonstrate their professional eligibility, competence and continuing professional development in order to remain up-to-date and deliver an effective service.</p> <p>See Workforce competencies: NHS Health Check - National guidance</p> <p>POCT trained by accredited Trainer.</p> <p>This Service can be provided by the trained Healthcare Staff and Pharmacist.</p> | <p>£28.79 per Healthcheck</p> <p>Monthly claims to be made via PharmOutcomes</p> | 31 st March 2025 |
| Supervised Consumption | <p>CPPE Pack for Substance Use and Misuse , Safe guarding Children & Vulnerable Adults plus the online assessment</p> <p>This Service can be provided by Pharmacists or registered Technician who meet the requirements of the Competency and Training Framework for Supervised Consumption.</p> | <p>£2.06 per supervised consumption</p> <p>The info should be uploaded onto PharmOutcomes.</p> | 31 st March 2025 |
| Needle Exchange | <p>CPPE Pack for Substance Use and Misuse , Safe guarding Children & Vulnerable Adults plus the online assessment.</p> | <p>£1.55 per transaction £1.03 per return</p> | 31 st March 2025 |

| | | | |
|--|---|---|---|
| | <p>This Service can be provided by Pharmacist and their Staff who meet the requirements of the Competency and Training Framework for Needle and Syringe Provision.</p> | <p>Low Activity Level Pharmacies (Holding Pharmacies for geographical coverage with low provision - < 66 packs per year) will be paid £1.50 per transaction to be claimed as and when provision made. However as holding pharmacies any difference up to £100 will be made up at the end of the financial year Monthly claims to be made via PharmOutcomes.</p> | |
| <p>Take Home Naloxone Service</p> | <p>CPPE Pack for Substance Use and Misuse , Safe guarding Children & Vulnerable Adults plus the online assessment.</p> <p>Complete the following Naloxone Course: SMMGP Free Learn - Naloxone Saves Lives (you will need to register prior to completing the course) http://www.smmgp-elearning.org.uk/course/index.php?categoryid=</p> | <p>£10.28 per kit supplied.</p> <p>One time payment of £50 will be made to pharmacy to cover the intial set up cost.</p> <p>Kits are supplied and paid by Surrey County Council and are ordered via PharmOutcomes.</p> <p>Monthly claims to be made via PharmOutcomes</p> | <p>31st March 2025</p> |
| <p>Emergency Hormonal Contraception (Levonorgestrel & EllaOne)</p> | <p>CPPE training pack on Sexual Health in Pharmacies and Safeguarding Vulenarable Children & Adults.</p> <p>This service is provided by Pharmacist who have completed all the relavent training. To provide the Emergency Contraception Service you should complete Declaration of Competence framework at least every two years.</p> <p>Additional requirement to provide Chlamydia screening and testing if providing this service.</p> | <p>Consultation- £15.42 + Latest drug tariff price on PharmOutcomes.</p> <p>Treatment – Levonorgestrel or Ella One (Ulipristal acetate 30mg tablet).</p> <p>Payments to be claimed via PharmOutcomes</p> | <p>31st March 2025</p> <p>PGD Levonorgestrel Expiry- 31st March 2023</p> <p>PGD Ella One Expiry- 31st March 2023</p> |
| <p>Chlamydia screening and treatment</p> | <p>CPPE training pack on Sexual Health in Pharmacies and Safeguarding Vulnerable Children & Adults.</p> <p>The screening service can be provided by trained pharmacy staff and pharmacist.</p> | <p>Screening: Test Sent to laboratory £10.28</p> <p>Treatment: Consultation £20.56 + Drug Tariff for drug.</p> <p>1st Line : Doxycycline</p> <p>2nd Line: Azithromycin</p> | <p>31st March 2025</p> <p>PGD Doxycycline Expiry- 31st March 2023</p> |

| | | | |
|------------|---|--|--|
| | Treatment is provided by authorised Pharmacist under the PGD who has made relevant declarations of competence. | Payment to be claimed via PharmOutcomes . | PGD Azithromycin Expiry- 31 st March 2023 |
| BP+ | <p>The service may be delivered by an appropriately trained pharmacist or an appropriately trained pharmacy staff member who has declared the competency and completed the training in Appendix 4</p> <p>Face to face training will be available to all participating pharmacies as a part of this service. Declaration of Competence will need to be completed on PharmOutcomes after successful completion of the training.</p> | <p>£14.40 per patient</p> <p>Pharmacies will also be paid an additional £28.79 per patient for each NHS health check that is completed on those identified being at increased risk of CVD.</p> <p>Therefore, it is possible for practices to earn £43.19 per patient receiving the BP+ and NHS Health Checks.</p> | 31 st March 2025 |

Surrey Local Enhanced Services now known as Public Health Local Service Agreements (PHLSA) – Key Contact Details

| Service | Telephone Contact | Email address |
|--|-------------------|--|
| Needle Exchange, Supervised Consumption & Take-Home Naloxone | 07773 124947 | Ben.Sylvester@surreycc.gov.uk |
| EHC & chlamydia testing/sexual health | 07989 663114 | publichealthclaims@surreycc.gov.uk stephen.jones@surreycc.gov.uk |
| NHS Health checks and BP+ | 07422079143 | Emma.r.jones@surreycc.gov.uk |

Locally commissioned services by NHS Surrey Commissioning

| NHS Surrey Lead Service | Contact Details | Overview of Fees | |
|--|---|--|--|
| H-Pylori Service | Rachel.Mackay3@nhs.net | Payment of £15 for each test carried out | https://surreyccg.res-systems.net/PAD/Guidelines/Detail/6251 Link to more information |
| Palliative Care | Rachel.Mackay3@nhs.net | £1000 per annum CCG will reimburse participating pharmacies to compensate for date expired medicines in the formulary and Community Pharmacy should submit a list of expired stock annually | https://surreyccg.res-systems.net/PAD/Guidelines/Detail/4408 Link to more information 31 st March 2024 |
| Ondansetron Frimley only | Tim Langran FRIMLEY ICS tim.langran@nhs.net | Payment for the service is an annual retainer of £1,000 for pharmacies participating in the scheme. This will be paid directly to participating pharmacies in 2 £500 installments, 6 monthly in advance. When drugs held in stock expire – a claim can be made by the pharmacy to the CCG/ICS via Claim form (Appendix 3) to cover the cost and replacement of these drugs. | 31 st August 2023 |
| Community Pharmacy Simple UTI Service Frimley only | Tim Langran FRIMLEY ICS tim.langran@nhs.net Training | Consultations need to be recorded on PharmOutcomes® in a timely manner for the details to be sent to the GP and for the pharmacy to claim payment. The consultation must be completed by | 31 st March 2024 |

| | | | |
|--|---|---|--|
| | <p>CPPE distance learning pack 'Common clinical conditions and minor ailment: distance learning' (8hrs) https://www.cppe.ac.uk/programmes/l?t=RespMin-P-03&evid=45133</p> <p>CPPE learning assessment 'Minor Ailments; a clinical approach (2020): https://www.cppe.ac.uk/programmes/l/minor2-a-10</p> <p>CPPE Declaration of competence: Minor ailments – this includes Consultation skills, Common Clinical Conditions and Minor Ailments https://www.cppe.ac.uk/services/declaration-of-competence#navTop</p> <p>Read: NICE CKS Urinary Tract Infection (lower) – women https://cks.nice.org.uk/urinary-tract-infection-lower-women</p> <p>Read: SCAN Microguide Guidelines for Uncomplicated UTI in Non-Pregnant Women https://viewer.microguide.global/SCAN/SCAN#content,76dd6f46-e50c-4a9b-ac53-a6b171323561</p> <p>Pharmacists working for any participating Providers can provide this enhanced service if they have successfully completed the appropriate training listed above, have signed a copy of the PGD and have completed the Declaration of Competence on PharmOutcomes.</p> | <p>a pharmacist. The record on PharmOutcomes® will be the enduring record of the consultation.</p> <p>People who have self-referred: If the pharmacist supplies nitrofurantoin under a PGD then a £15 consultation, assessment and supply fee can be claimed.</p> <p>People referred via Community Pharmacy Consultation Service (CPCS): If the pharmacist supplies nitrofurantoin under a PGD then a £10 assessment and supply fee can be claimed.</p> <p>If the patient pays for their prescriptions, a NHS prescription fee will be charged to the patient. If the patient has an exemption or prepayment certificate, this should be verified via NHSBSA https://services.nhsbsa.nhs.uk/check-my-nhs-exemption/start.</p> <p>Medication cost reimbursement will be made based on the information recorded on PharmOutcomes. Drug costs are automatically priced using the electronic Drug Tariff at the time of dispensing.</p> <p>Payments will be made to pharmacies quarterly.</p> | |
|--|---|---|--|

Frequently Asked Questions

I have lost my PharmOutcomes login details, what should I do?

For any technical issue relating to PharmOutcomes, please contact 'send a message' via the PharmOutcomes helpdesk , alternatively ring PharmOutcomes on 01983216699.

Where can I find the service specification?

Please find the link of the service specification

<https://www.surreycc.gov.uk/social-care-and-health/public-health/about-public-health/surrey-public-health-agreement-service-specifications>

Who do I contact for Claims and payments queries of Public Health Services ?

For all enquires and issues around the claim process, please contact Surrey County Council Public Health Team.

Telephone : 02085417976 or alternatively contact Carolyn Seymour on 01737737109

Email: publichealthclaims@surreycc.gov.uk

Who do I contact for support for smoking?

Smoking is no longer delivered via Public Health Agreement. You should still refer smokers to One You Surrey Stop Smoking Service. If you need support around smoking or referring, please contact hello@oneyousurrey.org.uk with general enquiries or look at www.oneyousurrey.org.uk

Where do I order pharmacy needle exchange packs?

Needle exchange packs are supplied by Orion Medical Supplies. Please order your packs by 1pm for next day delivery which is available Monday to Friday.

Orion Medical Supplies

Telephone : 01869244423 Fax: 0844357662

Email: jade@orionmedical.co.uk

Who do I contact for Queries on Sexual Health Public Health Agreements and ordering additional Chlamydia testing kits?

For all queries about Sexual Health Public Health Agreements (PGDs, Emergency Contraception (EHC) , Chlamydia treatment, Condoms for EHC service) please contact Rachael Taylor, Public Health Lead.

Telephone: 0208 213 2719

Email: rachael.taylor@surreycc.gov.uk stephen.jones@surreycc.gov.uk

For Chlamydia testing including additional testing kits please contact Outreach team.

Telephone: 01483846421

Email: cnw-tr.admin.outreach@nhs.net

Where can I find the Drug Tariff prices?

Electronic version of Drug Tariff can be found on the link below: <http://www.drugtariff.nhsbsa.nhs.uk/>

How do I order Naloxone kits?

Naloxone kits can be ordered directly from Orion Medical Supplies. Tel: 0186924423 and can be ordered online through PharmOutcomes. A maximum of 5 kits to be kept in stock. Orders placed before 1pm can be delivered the next working day.

Disclaimer: All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjunction with the service specification/overarching contract for each service. Please always refer to the updated version of the service specification. This guidance has been produced by Community Pharmacy Surrey and Sussex after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this quick reference guide – no responsibility can be accepted for any error or consequence of such an error