

3rd August 2022



This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our [Newsletter page](#) for an archive of previous issues. [Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

LPC News

Invitation

**You are invited to the Community Pharmacy Surrey & Sussex Pharmacy Event
Sunday 18th September 2022 10:00-16:00
At the East Sussex National Golf Club, TN22 5ES**



The agenda for the day will include:

* A talk from our keynote speaker Janet Morrison OBE, CEO of PSNC on the future of pharmacy.

* Sessions on GPhC revalidation (importantly including the opportunity to complete the peer review discussion), CPD sessions on hypertension case-finding service and inhaler technique.

* An award ceremony for the people you would like recognised for their efforts in the past year, the categories being:

- Community pharmacy heroes award
- Community pharmacy team of the year award
- Inspiring leader award
- Pharmacist of the year award
- Pharmacy assistant / technician of the year award
- Community pharmacy PCN lead of the year award
- Local health initiative of the year award
- Innovation in community pharmacy award
- New service development award
- Service achievement award

(please click the Awards link below to make your nominations).

There will also be plenty of time to catch up with your colleagues for networking which is much needed after the past couple of years and a wonderful Sunday Lunch.

To sign up for the event either use the QR code below or click [here](#).



[To book your place click here](#)

[To nominate your well-deserved colleague/s click here](#)

Mandatory CPAF completion

The (CPAF) screening questionnaire is available for completion until midnight on **Wednesday 31st August 2022**.

Completion of CPAF is now a requirement of contractors' Terms of Service. The short screening questionnaire consists of 10 questions.

Contractors who use the NHS Business Services Authority (NHSBSA) Manage Your Service (MYS) portal will be required to complete the questionnaire on the portal. Contractors who are not yet signed up to MYS will be able to complete the

questionnaire online. Once the screening questionnaires have been completed, NHS England will then select a small number of pharmacies for a monitoring visit and/or to complete the full CPAF questionnaire.

PSNC has published a Briefing to provide guidance on the screening process.

[Learn more about the CPAF screening process.](#)

NHSE Contact Details

From the 1st July, the community pharmacy contract management was delegated down to the Integrated Care Boards in the South East. As part of the operating model for delegation of community pharmacy, optometry and dental services in the South East, the NHS England primary care team (who will remain employees of NHSE) will work as a hub on behalf of the 6 ICBs. The ICBs will take responsibility through the governance arrangements. This will help ensure a smooth transition with providers able to continue working with a team which already has knowledge and expertise about you and the service you provide. The first point of contact for community pharmacy will continue to be the existing NHS England teams.

None of their contact details have changed.

For example, for any generic queries continue to contact

ENGLAND.southeastcommunitypharmacy@nhs.net

Local Services

DMS

The discharge medicines service is an essential service and is linked to the hospital quality indicator CQUIN to enable trusts to meet certain criteria within this specification. It is important to accept the referrals within 72 hours and follow up with patient. These completed claims must then be on the uploaded to MYS to receive payment as the quality indicator is linked to NHSBSA data it is imperative to claim all completed DMS.

We are seeking your feedback to share with hospital colleagues to increase engagement and collaboration across sectors. Please can you email mariehockley@communitypharmacys.co.co.uk with any near miss or incidents that resulted in a positive outcome for the patient, accounts of how the DMS service has increase patient safety, adherence to medicine or avoided hospital readmission, patient feedback about the service or anything else you would like us to share with the hospital trusts. A webinar on how to provide the service can be viewed [here](#).

Surrey NHS Health Check's locally commissioned service update

There has been a slight change to the NHS Health Checks template on PharmOutcomes and the carers notification.

The notification will no longer send to Action for Carers when the carer gives consent to be contacted. You will now need to click on the link for the Action for Carers website and complete the form. This will appear when you ask whether the patient has caring responsibilities.

This change has been put in place to ensure the carers are contacted quickly and directly.

The pathway looks like the below:

The screenshot shows a form with three main sections:

- Do you have caring responsibilities**: A radio button question with 'Yes' selected. A yellow box to the right explains: 'Carers look after family, partners or friends in need of help because they are ill, frail or have a disability. The care they provide is unpaid.'
- Would you like to be contacted by Action for Carers for advice information and support relating to the caring you do? If you do we will share your details with them so that they can contact you?**: A radio button question with 'Yes' selected.
- Consent for carer referral**: A radio button question with 'Yes' selected. A note below says: '(If the person does not wish their details to be passed on, please let them know they can go to www.surreynhs-carersprescription.org.uk to self refer to a range of services)'. A purple box below this section says: 'Please click on the following link and complete the form. This will be sent directly to Action for Carers: Referral'.
- Have you completed the referral?**: A radio button question with 'Yes' selected.

Please contact Emma Jones Public Health Lead Emma.R.Jones@surreycc.gov.uk if you need any support or have any questions.

Training

Surrey NHS Health Check training

The next NHS Health Check training will take place on Monday **19th September 09:30-15:30** via MS Teams. To secure your place please register via the Eventbrite link [NHS Health Check Training Tickets, Mon 19 Sep 2022 at 09:30 | Eventbrite](#)

A teams invite will be sent to you at the beginning of September.

If you are not already delivering NHS Health Checks please ensure that your pharmacy has made arrangements for point of care testing (POCT) equipment training so that following this training session you're ready to deliver.

Newsletters

To read the latest edition of NHSBSA Hints & Tips for dispensing contractors click [here](#).

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

To read the latest edition of Surrey Heartlands Medicines Safety Matters click [here](#).

To read the latest edition of Healthwatch Surrey Insight Bulletin click [here](#).

Additionally you might be interested in.....

AHSN Focus Group Invite

AHSN are running a focus group to engage with public, patients and carers to help them identify an approach to influence patients' behaviour and perception on medicines across Kent, Surrey & Sussex.

For more information or to register for the event email jo.youngson@nhs.net by 15th August.



The AHSN Network

Polypharmacy: 
getting the balance right

We are running a focus group to engage with public, patients and carers to help us identify an approach to influence on patient's behaviour and perception on medicines across Kent, Surrey and Sussex.

Date: Wednesday, 24th August 2022 (11:00-13:00), followed by lunch
Venue: Holiday Inn, Surrey, Povey Cross Rd, Gatwick. RH6 0BA

Confirm your participation and any dietary or access requirements by emailing Jo Youngson at jo.youngson@nhs.net by 15th August 2022.

** if you are a patient, member of public or a carer any travel expense you incur will be reimbursed.

Kent Surrey Sussex
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HEE community pharmacy workforce survey

HEE will be inviting you to take part in the community pharmacy workforce survey in the autumn. This is the first repetition of the survey on an annual basis to support the availability of better-quality data on the workforce, so that in turn, can be used to improve workforce planning. You can find further information on the survey in a news story [here](#) and a letter to contractors [here](#).

HEE Newly Qualified Pharmacist Pathway 2022-23 - For Information and Action

HEE LaSE are pleased to let you know that the Newly Qualified Pharmacist Pathway 2022-23 will open for registration in early autumn 2022.

The pathway aims to link the initial education and training reforms to a continuum of development into post-registration. It is learner-led and has been designed to integrate with work commitments and complement existing workplace and postgraduate learning. There are no mandated assessments or time out of practice.

The pathway is underpinned by the RPS Post-registration Foundation Pharmacist Curriculum learning outcomes which have been designed to develop prescribing

competence. The HEE Newly Qualified Pharmacist pathway, using the curriculum learning outcomes, helps newly qualified pharmacists to develop the skills and competence needed to prepare for an independent prescribing course.

Encouraging eligible pharmacists to sign up to the pathway will have the following benefits:

- Funding provision of £500 per learner to support educational supervision
- Provision of structured development opportunities and resources to supplement existing training programmes
- Access to the RPS e-portfolio

For further information please see HEE [Newly Qualified Pharmacist Pathway](#) webpage and [sign up for further updates here](#).

NHS Health Check user research

The NHS Transformation Directorate, in conjunction with the Office for Health Improvement and Disparities (OHID), would like to [engage with providers currently delivering NHS Health Checks to take part in a user research session to help shape the future direction of NHS Health Checks](#). The session will explore your current experiences of delivering the Health Check and gain feedback on some potential changes to how the Health Check could be delivered in future.

They would like to speak to members of general practice or community pharmacy who are actively involved in delivering or administrating NHS Health Checks. The session involves a 45-minute video call interview with an NHS Transformation Directorate researcher on 29 July, 4 August, or 5 August.

[View news archive](#)

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Community Pharmacy Surrey and Sussex

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees