

Advanced Service : Community Pharmacy Hepatitis C Antibody Testing Service	
Service specification	<p>Please find the service specification here.</p> <p>We recommend to read the service specification, the provision and eligibility criteria and watch the training video prior to starting the provision of the service.</p> <p>Please use the form attached as appendix to the service specification above for the records and consent.</p>
Training requirements	<p>The core training requirement for any staff providing the service is to watch the NHS England and NHS Improvement training video and to ensure they are familiar with the manufacturer's instructions on how to use the POCT. The training video can be found here.</p> <p>Training from the ODN will be available.</p>
Point Of Care Test (POCT)	<p>The POCT to be used by pharmacy contractors is the InTec Rapid Anti HCV Test.</p>
How to order the test kits	<p>The test are distributed in the UK by Matrix Diagnostics (01992 762678).</p> <p>With their first order, contractors will need to set up a new account by completing page 1 of the account set up form which can be accessed here.</p> <p>Orders can be emailed to Orders@matrixdiagnostics.co.uk, including the full contact details and delivery address for the pharmacy and a purchase order number, where used.</p>
Hep C Operational Delivering Network (ODN)	<p>The contact email for Surrey ODN for referrals and general enquires (non-clinical) is rsc-tr.HepC@nhs.net (monitored between 08:00-16:00 Monday to Friday, excluding bank holidays, emails after 14:00 on a Friday will be reviewed on the next working day)</p>
Records and Data Sharing	<p>The pharmacy contractor must maintain appropriate record for the post payment verification. Appendix B details records must be kept as part of the service. Appropriate records and documentation of the service should be kept for minimum of two years after the POCT takes place.</p>

<p>Claiming of the service</p>	<p>Claims for payments for this service should be made monthly via the NHSBSA Manage Your Service (MYS) portal. Claims should reach the NHSBSA by the 5th day of the following month after completion of the POCT. Later claims will not be processed.</p> <p>Payment will be £36 per POCT performed on an eligible PWID plus the cost of POCT (including VAT).</p>
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Frequently Asked Questions :

How long after a positive RNA test will the client be able to start treatment?

The ODN team will aim to offer an Assessment (including where appropriate genotyping and viral load assessment) within 7 days of referral and treatment will start within 14-28 days of DIAGNOSIS

How long will treatment last?

The complete course of treatment last for 8 or 12 weeks. Very occasionally this may be 16 weeks. The course length depends on the treatment.

Can the client choose treatment?

No, as the treatment is based on the HCV genotype, liver disease stage and other medications they take.

Will the treatment involve Interferon injections?

No, all treatment courses are now oral with limited side effects and very well tolerated with cure rates above 90%.

When can the community pharmacies be expected to be contacted?

To ensure the community pharmacy team are aware of the outcomes, the ODN will contact the referring pharmacy to make them aware of the result of the confirmatory test, treatment initiation and viral clearance.

Who is the best person to contact with any issues?

Viral Hepatitis Nurse team rsch.hepcnurses@nhs.net (inbox will be monitored Monday to Friday, excluding bank holidays, emails after 14:00 on a Friday will be reviewed on the next working day)

What to do if a patient has a clinical issue which needs urgent attention?

Once patients are engaged with the hospital treatment services they will have regular contact with the Hep C nursing team and Hep C Trust peers, and will be provided with their contact details. However clients may seek advice from the community pharmacy team.

What to do if the patient misses a dose?

If they miss a dose – carry on taking at the time schedule detailed in the summary of product characteristics for the specific medication

What to do if the patient vomits after a dose?

If they vomit a dose – carry on taking. Detailed advice can be found in the summary of product characteristics for the specific medication

What to do if the patient experiences an Adverse Reaction?

If they have an SAE contact the CNS or out of hours the on call Gastroenterologist / Hepatologist via the RSCH switch. Refer patient via usual pathways to primary or secondary care as appropriate.

Additional useful resources to be aware of:

Pharmacy based information leaflet from the Hep C Trust <http://www.hepctrust.org.uk/pharmacy>. These can be ordered from the website.

Hep C trust and NHS website has good general information and is a good resource for pharmacy staff to be aware of and sign-post patients to: <http://www.hepctrust.org.uk/information> and <https://www.nhs.uk/conditions/hepatitis-c/>

Disclaimer: All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjunction with the service specification. Please always refer to the updated version of the service specification. This guidance has been produced by Community Pharmacy Surrey and Sussex after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this quick reference guide – no responsibility can be accepted for any error or consequence of such an error.