



This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our [Newsletter page](#) for an archive of previous issues. [Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

## LPC News

### LPC PCN Community Pharmacy Lead Event

A PCN Community Pharmacy Lead event is being run across Surrey and Sussex with a choice of two dates to attend either the 10<sup>th</sup> of May or the 18<sup>th</sup> of May. It will be a days online event starting at 9.30am until 4.00pm. Backfill for attending will be paid to your pharmacy for attending the event.

The event will start with a session on Engaging Stakeholders to Maximise Success, followed by an afternoon on the forthcoming changes to the NHS with the movement from CCG's to Integrated Care Systems.

If anyone who is not currently a PCN Community Pharmacy Lead but who may like to be in the future wishes to attend this event – please contact

[lpc@communitypharmacys.co.uk](mailto:lpc@communitypharmacys.co.uk).

### Reminder – Easter Opening hours

Please check that your pharmacy opening and closing hours over the Easter period have been updated on the NHS website and on the Directory of Services.

### Referred back and disallowed items going fully digital via MYS from July 2022

From July 2022 (for the dispensing month of June 2022), Manage Your Service (MYS) will be the only route available to community pharmacy contractors to view

and submit the required information for all referred back and disallowed items.

At present, using the MYS portal to receive referred back and disallowed items is optional with nearly half of all contractors signed up to receive these digitally. For those still currently using the paper-based route, the final paper referred back and disallowed items that will be sent through the post will relate to prescriptions dispensed in May 2022. [To find out more click here.](#)

## Local Services

### **Please complete - Surrey Pharmaceutical Needs Assessment**

The local authority would like to hear from all pharmacies in the county. The more pharmacies that respond the better they will be able to understand the current services and the needs for future pharmacy services. [Click here to access the PNA survey of Community Pharmacies in Surrey.](#)

**If the above link does not work, please try to access the survey via the full link here: <https://www.surreysays.co.uk/adult-social-care-and-public-health/f24a1ba4>.**

### **Emollients Leaflet on risk of burns**

Please find the link to the latest leaflet on Emollients and the risks of severe and fatal burns. Please distribute this information to your staff, make visible within your premises and check that customers who are making a quit attempt as part of the stop smoking Public Health Local Service Agreement are aware of how to use emollients safely. [Emollients A5 leaflet 290720 \(publishing.service.gov.uk\)](#).

## Training

**Drink Coach Alcohol Identification and Brief Advice Training for West Sussex Workers Only. Note this is optional extra training and not required as part of the West Sussex Alcohol Identification Pharmacy Service**

**Wed, 4 May 2022 9:30am – 1:30pm**

This training will be jointly delivered by Dr James Morris and Angela Calcan from DrinkCoach. The session will cover Alcohol Awareness and Alcohol Identification and Brief Advice.

**Course outcomes**

By completing an IBA training course, participants will have developed an understanding of:

- Alcohol use and harms
- Understanding your role in IBA
- Delivery of IBA to reduce risky or harmful alcohol use
- Knowing how and when to refer someone to services
- Key engagement and motivational skills

The session is interactive, and all delegates will be required to keep their video on throughout the training. To book a place register [here](#).

**Newsletters**

To read the latest edition of the NHSE Primary Care Bulletin click [here](#).

**Additionally you might be interested in.....**

**The Independent Pharmacy Awards 2022 are open for entries!**

For 2022 the Awards feature two new categories, giving more entry options for the pharmacy team. The new categories are *Pharmacy Technician of the Year* and *Locum of the Year*.

Enter now and we could see you at the Awards presentations at the House of Commons in September!

There are six categories this year, so start thinking about where you or your team could make an impression:

- Pharmacy Team of the Year
- Pharmacy Technician of the Year (NEW)
- Pharmacy Innovation of the Year
- Locum of the Year (NEW)
- Best Supporting Local Representative Group
- Independent Pharmacist of the Year

Please click [here](#) to find out more about the Awards, along with criteria and entry forms.

### **Thwarting Burnout in Pharmacists – University of Surrey Study**

The study is looking to recruit pharmacists working in any sector. The link to the [information sheet and questionnaire is here](#).



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Our mailing address is [LPC@communitypharmacys.co.uk](mailto:LPC@communitypharmacys.co.uk)

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**Community Pharmacy Surrey and Sussex**

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees