

This LPC newsletter is for community pharmacy contractors, managers and team members in Surrey and Sussex. It contains local information and local news items, local diary dates and other local topics to help effectively manage NHS and locally commissioned contracts.

Visit our [Newsletter page](#) for an archive of previous issues. [Sign up to PSNC](#) to receive nationally significant news and guidance on national contracts.

## LPC News

### Patient Satisfaction Surveys for 2022/23

Changes to the requirements for the patient satisfaction survey were [announced on 26th November 2021](#). PSNC sought these changes to the requirements to address requests from contractors to have greater flexibility in the way they undertake surveys of patients' experience of pharmacy services.

The revised requirements are explained on the PSNC [Patient satisfaction survey webpage](#) and they include the need for a contractor's survey to cover three topics agreed nationally by NHS England and NHS Improvement and PSNC.

The three topics for 2022/23 are detailed in the following document:

[Read about the three topics for 2022/23.](#)

## Local Services

### Extension of Hepatitis C Advanced service

NHS England and NHS Improvement, the Department of Health and Social Care and PSNC have agreed that the Community Pharmacy Hepatitis C Antibody Testing

Service (Advanced service) should continue to be commissioned until 31st March 2023. The service was originally planned to conclude at the end of last month.

Changes to the [Secretary of State Directions](#) have been issued which are retrospective and mean contractors can continue uninterrupted provision of the service until the end of March 2023.

[Read more about the Hep C testing service.](#)

**If you would like to offer this service and need support please email [LPC@communitypharmacyss.co.uk](mailto:LPC@communitypharmacyss.co.uk).**

### **Locally Commissioned Sussex Substance Misuse Service**

As of the 31<sup>st</sup> of March 2022, Lloyds Pharmacy Limited Accountable Lead Service will no longer be managing the pharmacy element of the Change, Grow, Live (CGL) substance misuse contract.

All payments up until the 31<sup>st</sup> of March will be processed via Lloyds Pharmacy Limited, your last payment from them will be in April 2022. Thereafter CGL will provide payment and will be using PharmOutcomes to manage future payments.

**As part of the transition, CGL require your bank details to ensure that they can continue payment for your services. Please use the document emailed to you from CGL and provide CGL with this as soon as possible, to ensure payment without delay.**

We are currently engaged with CGL to agree a new service specification and payment schedule. If you have any queries or concerns, please do not hesitate to contact the LPC on [lpc@communitypharmacyss.co.uk](mailto:lpc@communitypharmacyss.co.uk) or CGL Regional Director – Ian Dunster, [ian.dunster@cgl.org.uk](mailto:ian.dunster@cgl.org.uk).

**Training**

### **Save the date: West Sussex Alcohol brief intervention service training webinar**

Holly Yandall Public Health Lead for substance misuse will present a training session for those who are or wish to be contracted to deliver the locally commissioned alcohol brief intervention service. More details to follow shortly.

This webinar is currently scheduled to take place on the **10th of May at 7:30pm-8:30pm**

### **Newsletters**

To read the latest edition of the NHSE&I Primary Care Bulletin click [here](#).

To read the National PPE Acute and Primary Care Customer Insight Update click [here](#).

To read the latest edition of the Healthwatch Surrey Insight Bulletin click [here](#).

To read the March edition of West Sussex Prescribing News click [here](#).

### **Additionally you might be interested in.....**

#### **RPS Pharmacy Team Experience with NHS CPCS**

**Thursday 28<sup>th</sup> April 7.00pm – 8.00pm**

Do you want to provide the NHS CPCS service in your pharmacy but don't know where to begin? Do you already provide the service but think it could be optimised? Register for our webinar where our expert Community Pharmacist describes their journey towards implementing a successful CPCS service and explains how you can avoid common pitfalls! [Register for the event here](#).

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**South East Academic Health Science Networks (KSS, Wessex and Oxford)  
presents cardiovascular disease (CVD) education session webinar on the 5<sup>th</sup>  
May 10.00am – 1.00pm**

This event is open to all Health Care Professionals  
Register on Eventbrite to attend through this [link](#).

***Please note** that the webinar will be recorded and available with the slides after the session. Please register for the event to ensure you are added to the distribution list for these materials.*

This webinar has been organised by the South East Academic Health Science Networks (KSS, Wessex and Oxford) and is the first in a series of cardiovascular disease (CVD) education sessions that will be delivered across the South East region throughout 2022/23. The inaugural webinar on the 5<sup>th</sup> May aims to support the introduction of the new NICE approved lipid management pathway across the six South East Integrated Care Systems (ICSs) – including the education, raising awareness and implementation of Inclisiran and all novel therapies into the lipid management pathway.



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Our mailing address is [LPC@communitypharmacyssex.co.uk](mailto:LPC@communitypharmacyssex.co.uk)

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**Community Pharmacy Surrey and Sussex**

on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees