

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



Minutes of the meeting held by Zoom conference call, 14th January 2021 10.00am

Members Present: Hemel Chudasama (Vice Chair Surrey LPC), Mark Donaghy (Chair West Sussex), Sally Greensmith (Surrey and Sussex LPN Chair), Sarah Ridgway-Green - 10.40am (CPPE), Mike King (PSNC), Atif Shamim (HEE), Sarah Davis (Vice Chair East Sussex LPC), Sunil Kochhar (PSNC), Michael Lennox - 11.55am (NPA), Shane Costian (HEE), Shabini Azmi (HEE), Sue Mills (CPPE), Yola Barnard (Vice Chair West Sussex LPC), Sarah Davis (Vice Chair East Sussex LPC), James Woods – 11.30am (PSNC), Alistair Buxton (PSNC) 11am-11.35am.

Non-members present: Shilpa Shah (CEO Kent LPC), Hinal Patel (SDSP CPSS), Sandra Lamont (CEL CPSS), Julia Powell (CEO CPSS from 22/02/21), Jo Youngson (PA Kent LPC)

1: Welcome and Introductions

2: Apologies: Rupri Bhasin (External Independent Chair Surrey LPC), Craig McEwan (Chair East Sussex LPC), David Entwistle (Vice Chair Kent LPC) Mark Anyaegbuna (Co-Opted Chair Kent LPC)

3: Governance for SE Forum Members: Governance for meetings guidance were noted. There were no questions about the Terms of Reference (ToR).

4: Minutes: Minutes of the previous meeting on 4th June 2020 were agreed and virtually signed off as accurate by the Chair (Shilpa Shah)

5: Matters Arising: There were no matters arising from the previous minutes.

There was no action log from the last meeting but there were some actions.

JW was going to circulate MoUs – Completed

SRG & SK to look at training for IP's. Still waiting for information from SE– Leave open for now.

ML to send 5 risks/ opportunities reference slides to members - These slides are no longer relevant to the current situation.

JW to pass CPCS data to SG – waiting for confirmation.

6: Forum Governance:

The accounts were shared prior to meeting. Meeting costs for SE Forum – previously agreed each LPC would pay £1 per pharmacy. Kent have paid now so this can be included. Low meeting expenditure as they are currently virtual. Likely that this will be the case in June too. Meeting format will be something to consider going forward. May look at sponsorship for face2face meetings. Main funding into account is from HEE for careers work. Some delays due to COVID but this money is ring fenced for the careers project.

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



ToR were going to be reviewed after recommendations of Wright Review – no questions as they currently stand.

There is some work needed to update the bank mandate.

ACTION: SS, JY and JP to be added to the SE forum Lloyds bank account and JW to be removed once these 3 people have been added (HP and MC already have access)

7: HEE Update – including highlights from the HEE LaSE and South East Forum Careers Collaborative Project:



6. KSS Pharmacist
careers January 2021

SA, AS and SC shared slides (see attached) outlining the work done so far on project to promote pharmacy careers. Work between HEE and SE forum. The aim has been to boost the attraction of pharmacy as a career. Have looked at the perception of pharmacy, barriers that stop people choosing it as a career and the strengths within the profession that we could showcase. Have had conversations with pharmacy experts, students, parents, and teachers. Looked at the visibility of the profession and misconceptions and how the career sells itself. Found pharmacy does not factor in many conversations. It is often dominated by medical groups such as medicine /nursing etc. Young people's perceptions of pharmacy were limited and there was a lack of awareness about extended services and the various areas of pharmacy and the versatility of the career. Communication does not sell the interesting side of pharmacy, not showcasing in an engaging way. Led to looking at what outreach looks like today and looking at using advocates such as teachers and parents. Working on getting interactive resources on a national website and starting social media campaign early in 2021 to advertise and sell pharmacy. Developing locally an interactive digital careers map for pharmacy. This will highlight potential opportunities as there is poor awareness of the different roles in pharmacy and the facility to transition between roles. There is a widening gap between skills and the knowledge needed to fill these roles. The map includes typical pharmacy settings and visitors can click on the images to get a more in-depth description on the role including job description, qualifications, training/blog/video & audio blogs/links and signposting. Currently showcasing around 30 different roles but can be added to. The team are talking to developers next week to look at next steps. There has been some delay with getting video blogs due to COVID but are looking at an interim plan. Will be using local KSS based pharmacies to keep relevant to local area. Lots of potential to add more roles – field roles etc and this will come but the focus on the moment is making it happen and getting it live. With no face2face careers days currently the virtual platform will make it easier to share. Members very positive and keen to support and will share suggestions, roles to add, local intelligence and KSS contacts that could help with videos and blogs.

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



8: Alistair Buxton – COVID and NHS Services Update

AB gave overview of the current landscape. 6 pharmacies have gone live today with delivery of the COVID vaccine. They are designated sites and act as a pilot to test systems, fridges etc. They are complementing the PCN and national sites and more will go live over the coming weeks. Aim is to get 200 doing 1000/week of the AZ vaccine. Gradual build to get systems placed. Using the new national booking service – again a pilot. Gives patients a better choice of where and when. Late Feb/Mar flow of AZ vaccine should improve once availability increases. Vaccine hubs are getting what they have ordered but currently supply is below demand. Possibly moving towards pharmacy able to deliver 500 per week but would still need extra personnel (in pharmacy premises) No guarantee of this but there is some political support. Next level will then be more “business as usual” at 100 per week similar to flu. Would still need support but easier. Would be model for a “mop up” or annual vaccination program if needed. Rapidly moving landscape e.g there was a push on care home delivery yesterday with £30 payment for GP’s doing vaccinations. In other news, from 15/01/21 pharmacies will be able to order DHSC stock of flu vaccines and deliver to private patients.

Questions/Comments:

£30 for GP’s is right but if they are in care homes then displacement into pharmacy is an issue.

Clarified that there is no scope for private provision of COVID vaccine, it wouldn’t be legal as it is not licensed and only authorized for Crown (via NHS) use.

With all the discussion in the media about pharmacies being able to supply lower volumes than 1000/wk is it worth putting in applications now in anticipation of this being given the green light? No – it won’t be considered or kept as the process will need to change for lower delivery numbers. Still fine to revisit 1000/wk application. Need to remember it has to be sustainable for the workforce.

GP CPCS £300 that pharmacies can claim ends on 31/3/21 and there is still work to do especially around Appendix F. Is there any leeway to carry this over so contractors are able to meet the requirements. Same with DMS. Toolkit is published today only giving 4 weeks to claim set up payment. Extension to June as in other areas would help whilst they are still seeing the frontline pressure. AB – LPC’s can take a lead where NHS haven’t, and this will enable contractors to tick a box. Comments that this doesn’t mitigate the problem. Progress is slow on this as focus is more COVID based. Regional LPC CEO’s have not got the capacity to visit GP’s or do training despite there being interest from PCN’s. GP’s are keen but those at commissioning level are being pulled away and again do not have the capacity to support practices. DMS will be paid automatically and won’t be claimed.

ACTION: SS, HP, SG to email AB with concerns and to look at issues raised

IP will be included in the pharmacy degree, how are existing pharmacist going to keep up? No news yet but needs to move forward, likely to be post COVID.

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



Audit – Similar to the summer audit but particularly looking at people presenting in pharmacy asking for self-care advice and casual referrals, more specifically pharmacist consultations and advanced self-care. Likely to be for one day and good levels of participation will be helpful. Important to get out and encourage contractors to take part.

9: CPPE Update

Still planning online delivery – core events until October and reviewing all the time. When possible will look at face2face training. The current workshop schedule until March is on the website and April - September due to be released with a full national program. There are some new workshops – falls, depression, anti-microbial stewardship, and a more clinical day on neurology and dementia. Looking to tie in with CPCS roll out with 25 events to support. CPPE program is e-course followed by single online workshop. E-learning still available. The DMS e-learning is already available with associated assessment, the toolkit is available, and the declaration of competence should now follow. CPPE are still supporting provisionally registered pharmacists through HEE with approximately 20 in the SE. Have opened a 2nd cohort starting in January and further cohort in April. There is some pushback that it's another thing on top of the pre-reg exam but it is being promoting as helping to work toward the exam. There will be a six week pause for exam prep then it will resume.

10: NPA Update including Pharmacy Connect Invitation

Initiative to reach out to LPC's. Want to make a difference and support what the LPC's are doing to support contractors. Been a difficult path during the Wright Review. Encouraging to draw together in partnership and connect. Across the SE region there are 40-50 stakeholders from an independent background. 14 people are signed up for next week's virtual event – aiming for at least 20. Looking at what NPA can do to further support effectively. This is about mobilising everyone not creating something that promotes barriers. After cycle of regional events NPA will action changes.

Questions/Comments

ICS Consultation, have people seen it and does it empower organisations to respond? Kent LPC didn't respond as the timing was not right to digest and proactively respond. CPSS briefly responded to say they would have a lot of value to offer but the timescale is not right. Both pointed towards the current PSNC response. Pharmacies have shown themselves to be interested stakeholders and can add input later.

NPA members can access support for risk assessments for the COVID vaccine.

11: AHSN Update:

AHSN have been active in terms of COVID response. Incident control and response. Commissioned by NHSE & I around supply of oximeters for patient use at home and collecting analytical data. Looking at a program of work supporting virtual wards (GP led) TCAM – the

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



implementation of DMS is just round the corner so this is vital. A trust in West Sussex has gone live and East Surrey and Brighton are next in the implementation phase and will be around March. Nationally: Involved in patient safety work in care homes. Next clinical work is around a decrease in the number of opiates used. Work looking at decreasing medical errors is ongoing and commissioning of the service is under discussion. Training session with PCN pharmacists held as there is still a demand despite current pressure. eRD - supporting Brighton in learnings and offering troubleshooting and signposting will help. It would help if more areas did eRD.

Break 12-12.05pm

12: LPC Discussions on regional matters

Every Thursday 12pm-1.30pm there is a PLOT (PSNC, LPC, Operations Team) meeting hosted by Richard Brown. SS and JW have been alternating attendance. SS attended for Q3 and will attend for quarter 4 then discuss going forward with JP. Place to get things fed back and talk about concerns on the ground. Able to share learnings, and push back to PSNC if needed, for example on GP CPCS and DMS issues. Feedback anything for PLOT.

Roll out of GP CPCS in SE: Being done at regional NHS level and each region given £70,000 to spend on it. SE region looked at whether they could match fund that and then put some additional in and then looked at splitting down in areas depending on GP numbers.

Currently all we can do as pharmacy is be ready for GP CPCS, start talking to GP practices and do any training required. Encouraging anyone in a PCN having good conversations with GP's keen to get on board to flag up to the LPC. Richard Brown led a call in December for LPC's sharing learnings from the pilot in Avon. Different work going on around which systems to use. In Kent looking at Pharmoutcomes and possibly asking for funding to be extended for a further year as now is not the time to be implementing IT systems and pharmacy funding is low. Pushing back to PSNC. Other areas talking about using NHS mail for GP's to refer. Difficult as people are only meeting once a month, so progress is slow, and the deadline is the end of March. CPSS partners would be keen to push for NHS mail as it is more familiar and wouldn't need looking at after a year. CPSS have 2 areas wanting to go live. Maybe SS and HP to meet mid-February to talk about training webinars prior to 31/03/21 deadline. Suggestion that possibly AHSN could be approached for funding.

Christmas Opening: 2020 issues with BH falling on the weekend and getting transferred to weekday. Particular issues arose with 26th on Saturday as it is not considered BH and pharmacies were expected to open at least for core hours. In some towns there were several pharmacies within close proximity open and there was experience of significantly reduced numbers of items being done. Contactors in shopping centres and supermarkets that were closed were still expected to open, even if there was a significant cost to them and there were alternative pharmacies nearby. 2021 – Christmas day is Saturday but is exempt from the regulations. Concern is around 26th December and 1st January 2022. There need to be conversations starting now as there is time to plan and ensure there is sufficient

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



pharmacy cover in all areas. Some conversations have started with NHSE. NHSE are very focused on the “now” so it would be good to get BH on a rolling agenda and pick up in advance of each one, need work to realistic timescales for contractors and ensure they have enough notice. Other issues were that referrals from NHS 111 were verbal rather than via CPCS. This is an issue that has been flagged up more generally, that verbal referrals from NHS11 have increased recently so we are getting the footfall but not the funding.

13: Meeting Wrap up

Possible future guests – Sue Ladds, Regional Pharmacy Officer, to talk about EU transition?
Aim to monitor DMS figures to identify and use good learnings from trusts doing well.

14: Future Meeting Dates, Format and Venue

3rd June – **to be revised as it falls in half term**

13th Jan 2022 – TBC

AOB: There was no other business.

Close: Meeting Closed at 12.35pm