



*Working in collaboration with East Surrey CCG
Guildford & Waverley CCG
North West Surrey CCG
Surrey Downs CCG
Surrey Heath CCG*

Surrey wide Community Pharmacy scheme for the on-demand availability of drugs for palliative care

****Please note that Pharmacy details for each CCG area are on page 2-4 ****

Introduction

The Clinical Commissioning Groups (CCGs) in Surrey have worked collaboratively to agree a community pharmacy scheme for the on-demand availability of drugs for palliative care. It is recommended that, wherever possible, the patient's GP (or palliative care consultant / district nurse / palliative care nurse) gives the local community pharmacy early warning about the type and volume of drugs the patient is using so that all community pharmacies can be prepared for any prescriptions.

In certain circumstances it is not always possible to provide sufficient notice to the patients' usual community pharmacy and in these urgent cases the scheme allows for designated pharmacies in Surrey to supply specialist medicines for palliative care.

The designated community pharmacies stock a locally agreed range of specialist palliative care medicines and make a commitment to ensure that users of this service have prompt access to these medicines during their hours of opening. The list of drugs stocked has been agreed by local palliative care specialists and is considered to cover the majority of "urgent" requests. In April 2020, an amendment was published to this list which is available on the [PAD](#), to cover increased stock levels and other drugs required to support palliative care in patients with Covid-19.

During standard working hours, it is anticipated that in the first instance, prescriptions should be presented at the patient's local community pharmacy. Currently, during the Covid-19 pandemic, it should be noted that community pharmacies are only receiving a drugs delivery **once a day** from wholesalers. The designated "palliative care" community pharmacies should therefore be contacted when the required drugs cannot be obtained within an appropriate timescale.

For urgent requests clinicians are reminded to avoid ordering excess quantities so supplies can be maintained for as many patients as possible. In urgent situations a supply of no more than three days will normally be sufficient until normal supplies can be obtained.

When it is not possible to access the required palliative care drugs from one of the designated "palliative care" community pharmacies during the out of hours period, healthcare professionals should contact the out of hours provider through 111. **Note:** out of hours service is available from 18:30 – 08:00 the following day on weekdays and from 18:30 on Friday to 08:00 on the following Monday for weekends. For all English and public holidays, the out of hours service is available from 18:30 on the evening prior to the holiday period through to 08:00 the morning after the end of the holiday period.

List of community pharmacies included in the on-demand availability of drugs for palliative care scheme in the Surrey area 2021/22

CCG	Pharmacy	Address	Phone / Fax number	NHS Email	Opening Times							Link to pharmacy overview
					Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
NW Surrey	LloydsPharmacy Inside Sainsbury's	53 New Zealand Avenue, Walton On Thames , KT12 1AD	01932 228140 01932 220185	nhspharmacy.walton.lloydspharmacy@nhs.net	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	11:00-17:00	Pharmacy overview website
	Tesco Pharmacy	Staines Road West, Sunbury TW16 7BB	03456779647 01932 747349	nhspharmacy.stainesro.tescoins@nhs.net	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	10:00-16:00	Pharmacy overview website
	Boots *	Unit 24-26 Bandstand Mall, Woking GU21 6GB	01483 723494	nhspharmacy.woking.bootsfcv9@nhs.net	08:00-18:00	08:00-18:00	08:00-18:00	08:00-20:00	08:00-18:00	08:00-18:00	11:00-17:00	Pharmacy overview website
	Horsell Pharmacy	91 High Street, Horsell, Surrey, GU21 4SY	01483 772494	nhspharmacy.horsell.horsellpharmacy@nhs.net	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-17:30	09:00-14:00		Pharmacy overview website
	Tesco instore Pharmacy	117 Station Road, Addlestone, KT15 2AS	0345 6778999	nhspharmacy.tescoextr.tescoph@nhs.net	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	11:00-17:00	Pharmacy overview website
East Surrey	Horley Late Night Pharmacy	125 Victoria Road, Horley , Surrey, RH6 7AS	01293 776616	nhspharmacy.horley.horleylatenightpharm@nhs.net	08:00-21:30	08:00-21:30	08:00-21:30	08:00-21:30	08:00-21:30	09:00-23:59	00:01-17:30	Pharmacy overview website
	Morrisons Pharmacy	Bell Street, Reigate , RH2 7BA	01737 249132 01737 233848	nhspharmacy.reigate.wmmorrisonsupermarkefqp24@nhs.net	08:30-20:00	08:30-20:00	08:30-20:00	08:30-21:00 (closed 13:30-14:00)	08:30-21:00 (closed 13:30-14:00)	08:00-19:00 (closed 13:30-14:00)	10:00-16:00	Pharmacy overview website
	LloydsPharmacy Inside Sainsbury's	631 Limpsfield, Warlingham , CR6 9DY	01883 624892 01883 623605	nhspharmacy.warlingham.lloydspharmacyfi022@nhs.net	08:00-22:00	08:00-22:00	08:00-22:00	08:00-22:00	08:00-22:00	07:00-22:00	10:00-16:00	Pharmacy overview website
	Boots *	48 Station Road East, Oxted , RH8 0PG	01883 712620	nhspharmacy.oxted.bootsfe423@nhs.net	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	08:30-18:00	10:00-16:00	Pharmacy overview website

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Pharmacies marked with * hold additional specialist drugs

CCG	Pharmacy	Address	Phone / Fax number	NHS Email	Opening Times							Link to pharmacy overview
					Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
Surrey Downs	LloydsPharmacy Inside Sainsbury's	Kiln Lane, Epsom, KT17 1EQ	01372 729318 01372 729318	nhspharmacy.kilnlane.lloydspharmacyfq452@nhs.net	08:00-22:00 (closed 13:30-14:00)	08:00-22:00 (closed 13:30-14:00)	08:00-22:00 (closed 13:30-14:00)	08:00-22:00 (closed 13:30-14:00)	08:00-22:00 (closed 13:30-14:00)	07:00-22:00	10:00-16:00	Pharmacy overview website
	A Woodcock	Medwyn Centre, Reigate Road, Dorking, RH4 1SD	01306 883816 01306 740833	nhspharmacy.dorking.medwynpharmacyfl03@nhs.net	08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	08:00-23:00	10:00-20:00	Pharmacy overview website
	LloydsPharmacy Inside Sainsbury's *	Bridge Way, Cobham, KT11 1HW	01932 868653	nhspharmacy.cobham.lloydspharmacyfj730@nhs.net	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	10:00-16:00	Pharmacy overview website
Surrey Heath	LloydsPharmacy Inside Sainsbury's	Watchmoor Park, Blackwater Valley Road, Camberley GU15 3YN	01276 62785	nhspharmacy.watchmoorpark.lloydspharmacyfrc28@nhs.net	07:00-23:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-22:00	07:00-22:00	10:00-16:00	Pharmacy overview website
Surrey Heath	Boots	26-30 Obelisk Way, Camberley GU15 3SD	01276 691006	nhspharmacy.camberleyobeliskway.bootsfnc00@nhs.net	8:30 - 18:00	8:30 - 18:00	8:30 - 18:00	8:30 - 18:00	8:30 - 18:00	8:30 - 18:00	10:30-16:30	Pharmacy overview website
Guildford & Waverley	Haslemere Pharmacy	Haslemere Health Centre, Church Lane, Haslemere, GU27 2BQ	01428 656143	nhspharmacy.haslemere.haslemerehealthcarefax02@nhs.net	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	07:00-22:30	10:00-17:00	Pharmacy overview website
	LloydsPharmacy Inside Sainsbury's *	Clay Lane, London Road, Burpham, GU4 7JU	01483 300503 01483 566076	nhspharmacy.burpham.lloydspharmacyfj082@nhs.net	08:30-21:00	08:30-21:00	08:30-21:00	08:30-21:00	08:30-21:00	08:00-20:00	10:00-16:00	Pharmacy overview website
	Boots	Units 1-2 Village Chambers, Cranleigh, GU6 8AT	01483 274207 01483 278653	nhspharmacy.cranleigh.bootsfle31@nhs.net	08:30-18:00 (closed 13:00-13:30)	08:30-18:00 (closed 13:00-13:30)	08:30-18:00 (closed 13:00-13:30)	08:30-18:00 (closed 13:00-13:30)	08:30-18:00 (closed 13:00-13:30)	08:30-17:30	11:00-17:00	Pharmacy overview website
	Binscombe Pharmacy	Binscombe Medical Centre, 106 Binscombe, GU7 3PR	01483 415151	nhspharmacy.godalming.binscombepharmacyfj03@nhs.net	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	08:30-18:30	09:00-13:00	10:00-13:00	Pharmacy overview website

Pharmacies marked with * hold additional specialist drugs

List of drugs stocked by all the designated “palliative care” community pharmacies listed on page 2 and 3

Drug	Strength	Minimum Quantity to be kept
Cyclizine injection	50mg/ml	5 x 1ml ampoules
Dexamethasone injection	3.3mg/ml	5 x 1ml ampoules
Glycopyrronium bromide injection	600mcg/3ml	9 x 3ml ampoules (3 boxes of 3) or 1 box of 10 x 3ml ampoules
Haloperidol injection	5mg/ml	5 x 1ml ampoules
Hyoscine butylbromide injection	20mg/ml	10 x 1ml ampoules
Levomepromazine injection	25mg/ml	20 x 1ml ampoules
Metoclopramide injection	10mg/2ml	10 x 2ml ampoules
Morphine sulphate oral solution	10mg/5ml	2 x 100ml
Water for injection	BP	20 x 10ml ampoules
Sodium Chloride 0.9% solution for injection	0.9%	10 x 10ml ampoules
CONTROLLED DRUGS		
Morphine Sulphate injection	10mg/ml	20 x 1ml ampoules
Morphine Sulphate injection	30mg/ml	10 x 1ml ampoules
Midazolam injection	10mg/2ml	20 x 2ml ampoules
Oxycodone injection	10mg/ml	10 x 1ml ampoules
Oxycodone oral solution	5mg/5ml	1 x 250ml

List of specialist drugs stocked only by the designated “palliative care” community pharmacies annotated with * on page 2 and 3

Drug	Strength	Minimum Quantity to be kept
Alfentanil injection	500mcg/ml	10 x 2ml ampoules
Octreotide injection	100mcg/ml	10 x 1ml ampoules
Ondansetron injection	2mg/ml	10 x 4ml ampoules
Phenobarbital injection	200mg/ml	10 x 1ml ampoules

Note: stock shortages

There may be occasions when items in the above list may be unavailable. Prescribers and pharmacies may wish to refer to the Specialist Pharmacy Service website for information about alternatives <https://www.sps.nhs.uk/category/shortages-discontinuations-and-expiries/>

On demand availability of Drugs for Palliative Care - Protocol for Healthcare Professionals

