

Advanced Service : Community Pharmacy Hepatitis C Antibody Testing Service	
Service specification	<p>Please find the service specification here.</p> <p>We recommend to read the service specification, the provision and eligibility criteria and watch the training video (see below) prior to starting the provision of the service.</p> <p>Please use the form attached as appendix to the service specification above for the records and consent.</p>
Training requirements	<p>The core training requirement for any staff providing the service is to read the service specification and watch the NHS England and NHS Improvement training video and to ensure they are familiar with the manufacturer's instructions on how to use the Point of Care Test (POCT). The training video can be found here.</p> <p>Training from the HEP C Trust and ODN will be available for any community Pharmacies signed up to the Antibody Testing service.</p>
Patient screening	<p>To help you to ensure you meet the service specification please use the form here to screen the patient's eligibility for the service.</p>
Point Of Care Test (POCT)	<p>The POCT to be used by pharmacy contractors is the InTec Rapid Anti HCV Test.</p>
How to order the POCT	<p>The POCT are distributed in the UK by Matrix Diagnostics (01992 762678).</p> <p>With their first order, contractors will need to set up a new account by completing page 1 of the account set up form which can be accessed here.</p> <p>Orders can be emailed to Orders@matrixdiagnostics.co.uk including the full contact details and delivery address for the pharmacy and a purchase order number, where used.</p>
Hep C Operational Delivering Network (ODN)	<p>The contact email for Sussex ODN Viral Hepatitis Nurse team is bsuh.viralhepatitisteam@nhs.net (inbox will be monitored Monday to Friday, excluding bank holidays, emails after 14:00 on a Friday will be reviewed on the next working day)</p> <p>The process of local referral and patient journey in Sussex will be circulated to all Community Pharmacies</p>

	signed up for the service by the ODN, which will help you to understand the local referral pathway for the client.
Records and Data Sharing	The pharmacy contractor must maintain appropriate record for the post payment verification. Appendix B details records must be kept as part of the service. Appropriate records and documentation of the service should be kept for minimum of two years after the POCT takes place.
Claiming of the service	Claims for payments for this service should be made monthly via the NHSBSA Manage Your Service (MYS) portal . Claims should reach the NHSBSA by the 5th day of the following month after completion of the POCT. Later claims will not be processed. Payment will be £36 per POCT performed on an eligible PWID plus the cost of POCT (including VAT).

Frequently Asked Questions :

How long after a positive RNA test will the client be able to start treatment?

If the follow-up RNA test is positive the ODN will aim to get the client started on treatment within 14-28 days.

How long will treatment last?

The complete course of treatment last for 8 or 12 weeks.

Can the client choose treatment?

No, as the treatment is based on the HCV genotype and other medications they take.

Will the treatment involve Interferon injections?

No, all treatment courses are now oral with limited side effects and very well tolerated.

When can the community pharmacies be expected to be contacted?

To ensure the community pharmacy team are aware of the outcomes, the ODN will contact the pharmacy to make them aware of you know first test, treatment initiation and viral clearance.

Who is the best person to contact with any issues?

Hep C Trust peer support lead Zoe and the Viral Hepatitis Nurse team bsuh.viralhepatitisteam@nhs.net. (inbox will be monitored Monday to Friday, excluding bank holidays, emails after 14:00 on a Friday will be reviewed on the next working day).

Disclaimer: All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjunction with the service specification. Please always refer to the updated version of the service specification. This guidance has been produced by Community Pharmacy Surrey and Sussex after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this quick reference guide – no responsibility can be accepted for any error or consequence of such an error.