for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online http://communitypharmacyss.co.uk/about-us/se-forum/

Email SEForum@communitypharmacyss.co.uk



Minutes of the meeting held in the Montreal Room, The Sandman Signature Hotel, 18-23 Tinsley Lane South, Three Bridges, Crawley, West Sussex, RH10 8XH. 2nd May 2019 from 10.00am

Members Present: Mark Donaghy LPC Chair West Sussex, Gemma Staniforth Vice Chair West Sussex LPC, Hemal Chudasama Vice Chair Surrey LPC, Sally Green-Smith LPN, James Wood, CPSS CEO, David Onuoha Chair Kent LPC, Atif Shamin HEE, Craig McEwan Chair East Sussex, Sarah Davis Vice Chair East Sussex, Rupi Bhasin Chair Surrey, Leyla Hannbeck (via conference call) Mike King Head of Contractor Support, Luvjit Kundola PSNC.

Non-members present: Hinal Patel SDSP Community Pharmacy Surrey & Sussex, Sandra Lamont CEL Community Pharmacy Surrey & Sussex, Micky Cassar BA Community Pharmacy Surrey & Sussex.

1: Apologies:

Rob Proctor, Sarah Ridgway-Green CPPE

2: Governance for SE Forum Members

The members were asked if there were any changes to the DOI, nothing raised.

3: Minutes

Minutes of the previous meeting on 7th May 2019 were reviewed. Warfarin was spelt wrong and amended, the minutes were signed as accurate by the Chair.

4: Matters Arising

The action log was reviewed.

Events for 2019 will need to be taken back to the individual LPCs.

Inspection results regarding displaying results in pharmacy is ongoing.

Market entry portal will be able to be used for change of ownership we will hopefully have a demonstration at our July meeting.

Accounts ending 2018/19 were reviewed.

5: LPC Updates

Kent LPC: Kent have had their last LPC meeting with Mike Keen who has now retired. Recruitment is underway for the new CEO. Services: they are working on a pilot in Medway re repeat dispensing which launched in March. The service pays £10.00 per patient for referral to practice for eRD. Marchart service – aim of which to support discharge from hospital to allow a care package to be in place. TCAM – second program board meeting has taken place

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and are looking into the IT development needed to proceed with this. Maidstone / Tunbridge Wells are engaged in the program and Mental Health Trust are aware of the program. It was highlighted that the fully integrated system is preferable than the web base system. Also, it was highlighted that a common definition of what medicines reconciliation means is vital. It would be good to establish which LPCs have gone live with TCAM for experience, feedback and learning. As TCAM is unfunded it needs to be highlighted that this is not mandatory. GSK are supporting with respiratory training events across the area, these have taken place and were well received, tying in with Asthma Support.

Surrey LPC: Surrey Heartland BP+ project went live 1st April. 17 pharmacies are live, this should be 20 by the end of May. 196 patients have been seen and some have led to onward referral. HP has visited all the pharmacies for training. Aim is to do 5000 checks per year (400 per month). NW Surrey CCG Network event meet quarterly, this includes community pharmacy which will assist with PCNs.

West Sussex LPC: Alcohol intervention service began in January. In West Sussex 24% of adults are drinking above the national guidelines. The intervention stage is funded at £4.00 and the training can be done online. 44 contractors signed up however only 13 sites are active. Part of this service is to encourage the patient to self-refer. Drug tariff training has taken place where 25 contractors attended. Our message regarding the negative impact of branded generics is strong as ever and was also part of the drug tariff training. The levy has been dropped by 5%. The annual report will be sent in hard copy to our contractors.

East Sussex LPC: It was raised that there had not been as single TCAM referral to some pharmacies however there have been approximately 60 referrals. it does not look like all wards have gone live. The project board are meeting on the 20th. Recommissioning of sexual health and smoking cessation contracts have just gone out. Substance misuse has been awarded to CGL so no longer sit under Public Health. Local GPs have decided to federate and have approached JW regarding pharmacists working in GP practices. ePS have changed the workload in community pharmacy, there is a perception with the public that the surgery can issue a prescription last thing one day and then it will be ready at the pharmacy the next morning and this isn't possible. Blister packs and Dossett boxes issues were discussed including capacity and contractual obligations. Also, some of the electronic scripts are not appearing to come through properly regarding pregabalin and there are issues with prescriptions being postdated.

6: NPA Update

Leyla Hannbeck gave an update: NPA have been supporting members regarding medicines shortages with communications to surgeries etc so please keep reporting issues to us. Primary Network, there is a team working with the NPA to see how community pharmacy fit in and what role they can play. There are continued talks with the Government regarding pharmacy agenda and this is so far positive, and our views are coming out. The GPhC inspection was discussed and what the NPA are doing to support pharmacies as there have been issues with unannounced visits, what should be in the public domain and what shouldn't be etc. Any issues with these inspections need to be fed back to us. It was offered that they could do a

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talk for contractors regarding the GPhC inspections. How contractors can challenge the results of these reports was discussed, they need to approach the regional team in order to do this. Perigo are doing training events re GPhC so if this is ready it would be worth contacting them. Gordon Hockey has regular meetings with GPhC so is a good access point.

6: PSNC Update

Negotiations have begun and will be critical, we are not underestimating the difficulty of this challenge and have a negotiation team. We are working with the DHSE and NHS England and we will keep you informed as and when this is possible. Something should be in place by October. We are in the process of reengineering the pharmacy contract. Kennedy is the new minister for pharmacy. PCN update: the importance of community pharmacy and PCNs is understood. PCN leads have been appointed, (Michael Lennox and Luvjit Kandula) at PSNC and a plan of action is in progress. Phase 1 of the plan is the engagement of contractors. The PCNs are not formed yet, when they are the LMC will provide this information so we can publicly publish this for our contractors once pharmacies are also mapped. The LPCs need to engage strongly with the LMC, contractors, locums etc, visibly of these networks will be important. A request will be sent out to ask for LPC feedback regarding contractor issues that can be raised at the September conference. Can anyone developing services now email Zainab to keep everyone up to date even at a pilot stage.

8: CPPE Update

Sally Greensmith gave an update: Digital minor ailments service is piloted in different parts of the country and the learning from this is available on our website. New revalidation page also available for anyone struggling with the requirements. We are happy to help with webinars regarding this, however RPS Sussex are also running events. New AF learning available, self-declaration of competence for Warfarin available. Suicide prevention gateway page available which also takes you to eLearning. Asthma focal point dates coming up. Return to practice course twice a year which are very popular and free. Planning for the next semester will start soon so if there are any training requirements you would like please let Sarah Ridgway-Green know. Mary Seacole feedback has been positive however it was raised that there is nothing on the website regarding more training. A new cohort would be helpful.

9: HEE Update

Atif Shamin gave an update: on the 19^{th} of June we have our annual Oriel employer day for students. Last year there was a separate area for hospital and community pharmacy however this year all will be mixed as we need to move away from the segregation mentality and any potential bias on the day. The cut off date is the 3^{rd} of May for applications to attend however this can be extended. The people plan – a London, South East pharmacy team meeting will take place the end of next week in view of the long-term plan.

10: AOB

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It was asked if we should we extend a formal welcome for AHSN to attend this meeting on a regular basis – this was agreed.

Action: Arrange for AHSN to attend meetings in the future.

A pharmacy careers event was raised and how we can host one. It was discussed if this is aimed at school children or people in their early career and who could fund this. It was discussed we should be promoting pharmacy and attending school fairs, and someone needs to organize this, there needs to be a consistent promotion to early stage students. It was discussed if HEE could host a venue for universities etc.

Action: Atif and JW to discuss how this promotion could look.

11: Meeting wrap up

12: Future meeting dates & venue

 4^{th} July 2019 – 10:00 – 15:30. The Sandman Signature Hotel

1st October 2019 – 10:00 - 15:30. The Sandman Signature Hotel

 5^{th} December 2019 – 10:00-15:30. The Sandman Signature Hotel

5th March 2020 -10:00 - 15:30. The Sandman Signature Hotel

14: Close 1.00