

Collecting a prescription for someone else?

Credit: adapted from an idea by Mike Hewitson



Go to the right pharmacy



Know the name and address of the person you are collecting for



It may save time in the pharmacy if you know what medicine(s) you are expecting



Please don't be offended if the pharmacist asks for ID or cannot hand over some items



Ask the patient if they pay for their prescription - it's £9.15 per prescription item



If the patient doesn't pay, ask them which 'exemption' applies to them

- Avoid pharmacies if you are showing symptoms of COVID-19
- If a patient pays for their prescription, they could phone the pharmacy to pay in advance by credit/debit card. Not all can do this
- Do not open the prescription package
- There is no need to stockpile medicines
- Ask the pharmacist for advice if you are not sure about anything