

# on behalf of East Sussex, West Sussex and Surrey Local Pharmaceutical Committees

Local guidance for ALL contractors who want to claim for the PCN domain of PQS

Surrey & Sussex PCN special | Issue 3 | 23 January 2020

### Welcome to our third PCN special briefing.

We are currently receiving a significant number of enquiries about the primary care network (PCN) domain of the pharmacy quality scheme (PQS).

Here's what you need to know, and DO, in order to claim your points for the PQS declaration which is open for 26 days between 3 February and 28 February 2020.

- The contents of this email should be brought to the attention of the pharmacy manager for action.
- Where a pharmacy is owned by AIMp or CCA members the pharmacy manager may wish to refer to any guidance from their head office via their area manager

#### In this edition

- Information contractors in Surrey & Sussex will need to help them meet the PQS quality criteria for PCNs
- Find out about one-to-one support and other local help with all other elements of PQS

### **Background**

- PQS has four gateway criteria
- Pharmacy contractors must meet ALL four criteria to claim payments for 2019-20
- Each of the four domains is made up of several measures which must be met if you want to claim payment for that domain.

PSNC has dedicated a section of their website to this year's PQS process, including how to use the <u>Manage Your Service (MYS) application</u> to submit your declaration online to NHSBSA (NHS Business Services Authority). Read <u>PQS resources on PSNC website</u>.

The **Primary Care Networks (PCNs) domain** seeks to encourage you to collaborate and work together with the other pharmacies in your PCN area.

Collectively it'll bring £525,000 into pharmacies across Surrey and Sussex

- For each pharmacy it's worth 12.5 points (£800 minimum)
- Individuals who take-on the extra responsibility of <u>Pharmacy PCN Lead roles</u> will receive an extra 10 points and will be able to claim at least £1,440 for this domain
- Read about the PCN domain on page 6 of this briefing from PSNC
- Find out the name of your Pharmacy PCN lead Checking the files on this page of our website (scroll to and click on the blue link called 'List of appointed PCN leads by area' then scroll to and click on the blue link called 'PCN Lead vacancies')

Here's what you need to do to if you are a contractor in Surrey and Sussex and you want to claim for the PCN domain of PQS:

		Deadline	We will help you by	Notes	Further information and help
1	Submit the name of your appointed Pharmacy PCN Lead along with their ODS code and name of the pharmacy they work with.	11.59pm on Friday 28 February 2020, although we strongly recommend you do it earlier in the claim period.	Publishing the names of all 64 Pharmacy PCN leads on our website by 5pm on 2 February 2020, latest.  Here is the page on our website that you will need to visit. Scroll to and click on the blue link called 'List of appointed PCN leads by area'.	We are still helping some areas to appoint a Pharmacy PCN lead.  Current progress and gaps are on our website. Scroll to and click on the blue link called 'PCN Lead vacancies'	Contact Julia Powell, your LPCs PCN coordinator, by emailing pcn@communitypharmacyss.co.uk

Here's what you need to do to if you are a contractor in Surrey and Sussex and you want to claim for the PCN domain of PQS, but there is no Pharmacy PCN lead for your PCN:

		Deadline	We will help you by	Notes	Further information and help
1	Read Surrey & Sussex PCN special (issue 2) 29 October 2019	Immediately.	Learning about your local situation, and supporting you through the process, if required.	Without a nominated lead all contractors in a PCN will not be able to claim for the PCN domain of PQS - 12.5 points (£800 minimum)	Contact Julia Powell, your LPCs PCN coordinator as soon as possible. Don't leave it too late as it may take a number of weeks to get a lead in place. Email pcn@communitypharmacyss.co.uk

Here's what you need to do to if you are a Pharmacy PCN Lead in Surrey and Sussex and you want to also claim for the Pharmacy PCN lead domain of PQS

		Deadline	We will help you achieve this by	Notes	Further information and help
1	<ul> <li>Each Pharmacy PCN Lead must declare</li> <li>that they are the appointed Pharmacy Lead for that PCN.</li> <li>the name of the PCN</li> <li>that they have notified their LPC of their appointment</li> <li>that they have evidence of having started the engagement process with the PCN.</li> </ul>	11.59pm on Friday 28 February 2020, although we strongly recommend you do it earlier in the claim period.	As leads have been appointed, we have helped them start the local engagement process.  We are keeping a register of pharmacy PCN leads.	Please would all contractors in Surrey and Sussex help this process by responding to emails about PCNs from colleagues.	Contact Julia Powell, your LPCs PCN coordinator, by emailing pcn@communitypharmacy ss.co.uk

## Support, advice and help with other elements of the PQS

- Book an appointment at one of our PQS clinics which are being held from Monday 27 January to Monday 3 February. Each PQS appointment lasts 30 minutes and should be booked in advance. Book an appointment now
- And if you are not sure if you need to book a time at a clinic you could discuss your needs with Hinal Patel first. Our service development & support pharmacist can be contacted on 07483 172585 or drop a brief note to <a href="mailto:hinalpatel@communitypharmacyss.co.uk">hinalpatel@communitypharmacyss.co.uk</a>. (Note this is a busy time, so call back or leave a message if the line is busy. We'll get back you as soon as we can and within 24 hours)

#### More information

- NHS England incentivises pharmacists to nominate PCN lead for community pharmacies (news article in Pharmaceutical Journal)
- Primary care networks: A briefing for pharmacy teams (NHS England)
- Guidance for contractors on the PCN domain of the PQS (PSNC)
- Surrey & Sussex PCN special (issue 1) 26 September 2019 | Surrey & Sussex PCN special (issue 2) 29 October 2019
- Don't be concerned if you have not yet been invited to help set up emerging primary care networks (PCNs), says head of primary care for NHS England's South East Local Regional Office (News: May 2019)
- Contact us <a href="mailto:lpc@communitypharmacyss.co.uk">lpc@communitypharmacyss.co.uk</a>

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