

# Essential Guide to Locally Commissioned Services in West Sussex

On behalf of East Sussex, West Sussex and Surrey LPCs

# Public Health Services Commissioned by West Sussex County Council

Public Health Service	Training Requirements	Overview of Fees	Service Level Agreement (SLA) Expiry
Smoking Cessation Service	Completed Level 2 Smoking Cessation practitioner training in line with NCSCT and signed up to Declaration of Competence on PharmOutcomes.  In addition, CPPE in conjunction with WSCC offer behaviour change focussed face-to-face training that is recommended but not essential.  Further updates are also available eg on e-cigarettes. This service can be provided by trained Pharmacy Staff.	Service User 1st Apt-£15 Service user 2nd Apt- and agreement to set a quit date - £10  Service User 4 week Follow up Apt- CO validated (or self-reported) quit = £40  Payments to be claimed on PharmOutcomes	31st March 2020
NHS Health Checks	CPPE traning day provided by West Sussex County Council or previous equivalent face to face training in another area. POCT trained by accredited Trainer.  Signed up to the Declaration of Competence on PharmOutcomes.  This Service is provided by the trained Healthcare Staff and Pharmacist.	<b>£28 per Health Check.</b> Montlhy Claims to be made via PharmOutcomes	31st March 2020
Emergency Hormonal Contraception PGD ( Levonorgestrel )	Signed the PGD. Completed CPPE training packs on Contraception, Emergency Hormonal Contraception and Safeguarding Children and Vulnerable Adults and completed their Declaration of Competence.  This service is provided by Pharmacists who have completed all the relavent training	Consultation-£15 (whether supply of drug is made or not)  Treatment- Latest drug tariff price reimbursed. Payments to be claimed monthly via  PharmOutcomes.	31st March 2020 PGD Expiry: August 2020

Updated August 2019

Pharmacy Alcohol	All staff who deliver "the Service" must complete the 'e-learning	Alcohol Identification/ Screening using Audit C	31 <sup>st</sup> March 2020
Identification and	for health' Alcohol Identification and Brief Advice programme for	Scratch Card: £0.80p per Service User up to a	
Brief Advice Service	community pharmacy, prior to delivery of "the Service":	maximum of 100 screens. Please note that <b>The</b>	
	https://www.e-lfh.org.uk/programmes/alcohol/	Council may revise this cap at any time.	
	This Service is provided by any Pharmacy Staff who has completed the above e-learning.	Brief Advice and Patient Information Leaflet for people scoring 5+ on AUDIT C: £4.00 per Service User	
		Montlhy Claims to be made via PharmOutcomes	

# Public Health Services commissioned by Change, Grow Live (CGL) (contracted to Lloyds Pharmacy group as lead provider for Community Pharmacies)

Public Health Services	Training Requirements	Overview of Fees	Service Level Agreement (SLA) Expiry
Supervised Consumption	CPPE declaration for Supervised Administration of prescribed medication.  This service can be provided by trained Registered Pharmacy Technicians and Pharmacists.	Supervised Methadone per dose or Missed dose: £1.25 Supervised Suboxone per dose or Missed dose: £2.50 Supervised Subutex per dose or Missed dose: £2.50 Payments to be claimed monthly via PharmOutcomes.	9 <sup>th</sup> May 2021
Needle Exchange	CPPE declaration of Competence for Needle Exchange Programme.  This service can be provided by Pharmacist and their pharmacy support staff.	Needles Exchange – packs given out: £1.75 per transaction  Needle Exchange- minimum monthly fee: £20  Payments to be claimed monthly via PharmOutcomes.	9 <sup>th</sup> May 2021

Take Home Naloxone Service (In selected pharmacy only)	CPPE declaration of Competence for Needle Exchange and Supervised Services.  Complete the following Naloxone Course: SMMGP Free Learn -	Naloxone Supply: £10 + cost price. The annual target is 23 naloxone kits supplied; once the target has been achieved please contact the contract manager to discuss extension of provision.	9 <sup>th</sup> May 2021
	Naloxone Saves Lives (you will need to register prior to completing the course) <a course="" href="http://www.smmgp-elearning.org.uk/course/index.php?categoryid=" http:="" index.php"="" index.php?categoryid="http://www.smmgp-elearning.org.uk/course/index.php?categoryid=" www.smmgp-elearning.org.uk="">http://www.smmgp-elearning.org.uk/course/index.php</a>	Payments to be claimed monthly via <a href="PharmOutcomes">PharmOutcomes</a> .	

West Sussex Local Enhanced Services now known as Public Health Local Service Agreements (PHLSA) - Key Contact Details			
Service	Telephone Contact	Email address	
Needle Exchange & Supervised Consumption & Take-Home Naloxone	Mark Weston 074088212326	Mark.weston@lloydspharmacy.co.uk westsussexpsda@celesio.co.uk	
Sexual Health Team	0330 222 8701	paul.woodcock@westsussex.gov.uk	
NHS Health checks	Sue Carmichael	healthchecks@westsussex.gov.uk	
Stop Smoking Service	Sue Carmichael	tca@westsussex.gcsx.gov.uk	
Pharmacy Alcohol Identification and Brief Advice Service	Holly Yandall	Holly.Yandall@WestSussex.gov.uk	

## Locally commissioned services by West Sussex Clinical Commissioning Groups (CCG)

CCG Lead Services	Contact Details	Overview of Fees
H-Pylori Service (Crawley only)	01293 600300  HSCCG.Medicines-Management@nhs.net	£11.37 per test performed
Gluten Free Food Service (Mid Sussex)	01293 600300  HSCCG.Medicines-Management@nhs.net	£15 per initial patient consultation, £8 per patient per month plus reimbursement of the cost of gluten free products
MAR Chart Service (Crawley, Horsham and Mid Sussex, Coastal West Sussex)	01293 600300  HSCCG.Medicines-Management@nhs.net	£7.50 for each month for MAR Chart per eligible patient.
Palliative Care (Crawley, Horsham and Mid Sussex, Coastal West Sussex)	01293 600300  HSCCG.Medicines-Management@nhs.net	£300 per annum. CCG will reimburse participating pharmacies to compensate for date expired medicines in the formulary and Community Pharmacy should submit a list of expired stock annually.

## **Frequently Asked Questions**

#### I have lost my PharmOutcomes login details, what should I do?

For any technical issue relating to PharmOutcomes, please contact 'send a message' via the PharmOutcomes helpdesk, alternatively ring PharmOutcomes on 01983216699.

#### Where can I find the service specification?

Please find the link of the services specification here

 $\underline{https://www.westsussex.gov.uk/social-care-and-health/social-care-and-health-information-for-professionals/adults/public-health-information-for-professio$ 

### Who do I contact for Claims and payments queries for Public Health Services?

For all enquiries and issues around the claim process, please see respective Public Health Service for contact details.

#### Who can I contact at the LPC for further help and support?

For any support for Pharmacy Services from LPC please contact Service Development and Support Pharmacist, Hinal Patel.

Telephone: 07483 172 585

Email: hinalpatel@communitypharmacyss.co.uk

#### Where do I order pharmacy needle exchange packs?

Needle exchange packs are supplied by Frontier by contacting:

Natalie Sanders- Needle Exchange Administrator

Email: nsanders@frontier-group.co.uk

Telephone: 01495235809

OR

Jane Robinson- Needle Exchange Supervisor Email: <a href="mailto:jrobinson@frontier-group.co.uk">jrobinson@frontier-group.co.uk</a>

Telephone: 01495235838

#### Where do I order Naloxone Kits?

The Naloxone kits can be ordered from Alliance Healthcare/AAH. Pip Code: 379-7131

#### Where can I find the Drug Tariff prices?

Electronic version of Drug Tariff can be found on the link below:

http://www.drugtariff.nhsbsa.nhs.uk/

#### How do I train to deliver the smoking cessation service?

Register yourself at <a href="www.ncsct.co.uk">www.ncsct.co.uk</a> and complete module and assessment "online Training and Assessment Programme or Practitioner training". Once completed, we also strongly advise that you look at the modules on "Mental Health and smoking cessation" and "Pregnancy and smoking cessation". These are two key target groups. You may also want to familiarise yourself with the "Stop smoking medications" module as well.

#### I have a question regarding CardioChek machines or EQA for NHS Health Checks?

Please contact Tracy Miller at BHR Pharmaceuticals on 07850 205962 or <a href="mailto:tracy@bhr.co.uk">tracy@bhr.co.uk</a>

#### Where do I get more stop smoking resources including CO breathe monitors and "straws"?

Please email tca@westsussex.gcsx.gov.uk to obtain more resources.

#### Where can I get leaflets and marketing resources including NHS Health Check booklets?

Go to

https://www.westsussex.gov.uk/social-care-and-health/social-care-and-health-information-for-professionals/adults/public-health-information-for-professionals/#health-promotion-resources where there is a searchable list of leaflets, posters, conversation starters and other resources available through contacting nicky.gale@westsussex.gov.uk

#### Where do I order the resources for the Pharmacy Alcohol Identification and Brief Advice Service?

AUDIT C scratch cards and the 'Help and advice about drinking' Patient Information Leaflet will be provided by "The Council". Additional copies may be ordered by contacting the Health Promotion Resource Centre: <a href="https://www.westsussex.gov.uk/social-care-and-health/social-care-and-health-information-for-professionals/dults/public-health-information-for-professionals/">https://www.westsussex.gov.uk/social-care-and-health/social-care-and-health-information-for-professionals/</a>

The resource code for the scratch cards is L02/06. The resource code for the 'Help and advice about drinking' leaflet is L02/07

<u>Disclaimer:</u> All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjuction with the service specification/overarcing contract for each service. Please always refer to the updated version of the service specification. This guidance has been produced by LPC after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this Essential Services reference guide – no responsibility can be accepted for any error or consequence of such an error.