

All Public Health Services in Surrey are commissioned by Surrey County Council.

Requirement for Providing Public Health Services in Surrey is that all Pharmacies **will have achieved HLP status or aiming to be one in first six months of providing the service.**

Public Health Service	Training requirement	Overview of Fees	Service Level Agreement (SLA) Expiry
NHS HealthChecks	CPPE training day provided by the Surrey County Council. POCT trained by accredited Trainer. This Service can be provided by the trained Healthcare Staff and Pharmacist.	£28 per Healthcheck Monthly claims to be made via PharmOutcomes	31 st March 2020
Blood Pressure Plus (BP+) (only through participating pharmacies – funded by Surrey Heartlands STP)	Face to face training will be provided to participating pharmacies. Please contact Jason Ralphs or Hinal Patel to book training. Jason.ralphs@nhs.net hinalpatel@communitypharmacyss.co.uk	£12 per BP+ completed consultation Monthly claims to be made via PharmOutcomes	31 st March 2021
Supervised Consumption	CPPE Pack for Substance Use and Misuse plus the online assessment. This Service can be provided by Pharmacists or registered Technician who meet the requirements of the Competency and Training Framework for Supervised Consumption.	£2.00 per supervised consumption The info should be uploaded onto PharmOutcomes .	31 st March 2020
Needle Exchange	CPPE Pack for Substance Use and Misuse , Safe guarding Children & Vulnerable Adults plus the online assessment. This Service can be provided by Pharmacist and their Staff who meet the requirements of the Competency and Training Framework for Needle and Syringe Provision.	£1.50 per transaction £1.00 per return Low Activity Level Pharmacies	31 st March 2020

		(Holding Pharmacies for geographical coverage with low provision - < 66 packs per year) will be paid £1.50 per transaction to be claimed as and when provision made. However as holding pharmacies any difference up to £100 will be made up at the end of the financial year Monthly claims to be made via PharmOutcomes .	
Take Home Naloxone Service	<p>CPPE Pack for Substance Use and Misuse , Safe guarding Children & Vulnerable Adults plus the online assessment.</p> <p>Complete the following Naloxone Course: SMMGP Free Learn - Naloxone Saves Lives (you will need to register prior to completing the course) http://www.smmgp-elearning.org.uk/course/index.php?categoryid=</p>	<p>£10 per kit supplied.</p> <p>One time payment of £50 will be made to pharmacy to cover the intial set up cost.</p> <p>Kits are supplied and paid by Surrey County Council and are ordered via PharmOutcomes.</p> <p>Monthly claims to be made via PharmOutcomes</p>	31 st March 2020
Smoking Cessation	<p>This service can be provided by the trained pharmacy staff.</p> <p>New Service Provider: Thrive Tribe, awaiting training details.</p> <p>Staff that are already providing the service can continue the service provision as normal in this transition period.</p>	<p>4 week quit payment at £60 Not quit at 4 week payment is £25</p> <p>No payment for lost to follow up.</p> <p>NRT reimbursed at drug tariff rate.</p> <p>Payments to be claimed via PharmOutcomes</p>	31 st March 2020
Emergency Hormonal Contraception (Levonorgestrel & EllaOne)	<p>CPPE training pack on Sexual Health in Pharmacies and Safeguarding Vulenarable Children & Adults.</p> <p>This service is provided by Pharmacist who have completed all the relavent training.</p> <p>Additional requirement to provide Chlamydia screening and testing if providing this service.</p>	<p>Consultation- £15 + Latest drug tariff price on PharmOutcomes.</p> <p>Treatment – Levonorgestrel or Ella One (Ulipristal acetate 30mg tablet).</p> <p>Payments to be claimed via PharmOutcomes</p>	<p>31st March 2020</p> <p>PGD Levonorgestrel Expiry- 31st March 2020</p> <p>PGD Ella One Expiry- 31st March 2020</p>

Chlamydia screening and treatment	<p>CPPE training pack on Sexual Health in Pharmacies and Safeguarding Vulnerable Children & Adults.</p> <p>The screening service can be provided by trained pharmacy staff and pharmacist.</p> <p>Treatment is provided by authorised Pharmacist under the PGD who has made relevant declarations of competence.</p>	<p>Screening: Test Sent to laboratory £10 Treatment: Consultation £20 + Drug Tariff for drug. 1st Line : Doxycycline 2nd Line: Azithromycin</p> <p>Payment to be claimed via PharmOutcomes.</p>	<p>31st March 2020</p> <p>PGD Doxycycline Expiry- 31st March 2020</p> <p>PGD Azithromycin Expiry- 31st March 2020</p>
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Surrey Local Enhanced Services now known as Public Health Local Service Agreements (PHLSA) – Key Contact Details		
Service	Telephone Contact	Email address
Needle Exchange, Supervised Consumption & Take-Home Naloxone	07970 842196	lisa.byrne1@surreycc.gov.uk
EHC & chlamydia testing/sexual health	07912 998818 0208 213 2719	publichealthclaims@surreycc.gov.uk kate.crockatt@surreycc.gov.uk
NHS Health checks	07762122040	Jason.Ralphs@surreycc.gov.uk
Blood Pressure Plus (BP+)	07483172585	Jason.ralphs@surreycc.gov.uk hinalpatel@communitypharmacyss.co.uk
Stop Smoking Service	07815429797 07951796418	Alice.cole@surreycc.gov.uk liz.fellows@oneyouthrivetribe.org.uk

Locally commissioned services by Surrey Clinical Commissioning Groups (CCG)

CCG Lead Service	Contact Details	Overview of Fees
H-Pylori Service East Surrey CCG area only	Monika.cunjamalay@nhs.net	Payment of £15 for each test carried out
Online Non-Prescription Ordering Service (ONPOS)	SDCCG.surreywounds@nhs.net	Paid according to supply via NHS Shared Business Services
Palliative Care	Rachel.Mackay3@nhs.net – for Guildford & Waverley Linda.Honey@nwsurreyccg.uk for North West Surrey Kevin.Solomans@nhs.net for East Surrey, Surrey Heath & Surrey Downs	£300 per annum CCG will reimburse participating pharmacies to compensate for date expired medicines in the formulary and Community Pharmacy should submit a list of expired stock annually

Frequently Asked Questions

I have lost my PharmOutcomes login details, what should I do?

For any technical issue relating to PharmOutcomes, please contact 'send a message' via the PharmOutcomes helpdesk , alternatively ring PharmOutcomes on 01983216699.

Where can I find the service specification?

Please find the link of the service specification

<https://www.surreycc.gov.uk/social-care-and-health/public-health/about-public-health/surrey-public-health-agreement-service-specifications>

Who do I contact for Claims and payments queries of Public Health Services ?

For all enquires and issues around the claim process, please contact Surrey County Council Public Health Team.

Telephone : 02085417976 or alternatively contact Carolyn Seymour on 01737737109

Email: publichealthclaims@surreycc.gov.uk

Who can I contact at the LPC for further help and support?

For any support for Pharmacy Services from Community Pharmacy Surrey and Sussex please contact Service Development Officer, Hinal Patel.

Telephone: 07483172585 Email: hinalpatel@communitypharmacys.co.uk

Who do I contact for support for smoking and training ?

Smoking has a new provider Thrive Tribe and the new service has been branded One YOU Surrey. Training queries to be directed to either liz.fellows@oneyoursurrey.org.uk or contact hello@oneyoursurrey.org.uk with general enquiries or look at www.oneyoursurrey.org.uk

Where do I order pharmacy needle exchange packs?

Needle exchange packs are supplied by Orion Medical Supplies. Please order your packs by 1pm for next day delivery which is available Monday to Friday.

Orion Medical Supplies

Telephone : 01869244423 Fax: 0844357662

Email: jade@orionmedical.co.uk

Who do I contact for Queries on Sexual Health Public Health Agreements and ordering additional Chlamydia testing kits?

For all queries about Sexual Health Public Health Agreements (PGDs, Emergency Contraception (EHC) , Chlamydia treatment, Condoms for EHC service) please contact Kate Crockatt , Public Health Lead.

Telephone: 0208 213 2719

Email: kate.crockatt@surreycc.gov.uk

For Chlamydia testing including additional testing kits please contact Outreach team.

Telephone: 01483846421

Email: cnw-tr.admin.outreach@nhs.net

Where can I find the Drug Tariff prices?

Electronic version of Drug Tariff can be found on the link below: <http://www.drugtariff.nhsbsa.nhs.uk/>

How do I order Naloxone kits?

Naloxone kits can be ordered directly from Orion Medical Supplies. Tel: 0186924423 and can be ordered online through PharmOutcomes. A maximum of 5 kits to be kept in stock. Orders placed before 1pm can be delivered the next working day.

Disclaimer: All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjunction with the service specification/overarching contract for each service. Please always refer to the updated version of the service specification. This guidance has been produced by Community Pharmacy Surrey and Sussex after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this quick reference guide – no responsibility can be accepted for any error or consequence of such an error.