

# Essential Guide to Locally Commissioned Services: Brighton & Hove

On behalf of East Sussex, West Sussex and Surrey LPCs

## Public Health Services Commissioned by Brighton and Hove City Council

Public Health Service	Training Requirements	Overview of Fees	Service Level Agreement (SLA) Expiry
Emergency Hormonal Contraception (EHC)	Pharmacist providing the service should have signed the PGD. The pharmacist providing the service will have the necessary knowledge and skills to provide the service by completing the Emergency Contraception Declaration of Competence (DoC) on CPPE.  The contractor should offer a chlamydia/gonorrhoea self-test to all young people (aged 25 or younger) as part of the provision of EHC as well as to young people requesting condoms via the C card scheme. Tests should also be offered to all people identified at risk of having contracted a STI.  This service can be provided by Pharmacists who have completed all necessary training and updates.	Supply of EHC under PGD Consultation- £15 + Latest drug tariff price of cost of treatment  Treatment — Levonorgestrel or Ella One (Ulipristal acetate 30mg tablet).  Payments to be claimed via PharmOutcomes  Payments are made quarterly.	31 <sup>st</sup> March 2021  PGD Levonorgestrel Expiry- 31 <sup>st</sup> July 2020  PGD Ella One Expiry- 31 <sup>st</sup> July 2020
Chlamydia treatment under PGD	Pharmacist providing the service should have signed the PGD. The pharmacist should have completed the Emergency Contraception and Chlamydia Testing and Treatment Service Declaration of Competence (DoC) on the CPPE.  This service can be provided by Pharmacists who have completed all necessary training and updates	Supply of treatment under PGD  Consultation- £10 + Latest drug tariff price of cost of treatment  Treatment – Doxycycline  Payments to be claimed via PharmOutcomes  Payments are made quarterly.	31 <sup>st</sup> March 2021  PGD Doxycycline Expiry: 31 <sup>st</sup> December 2020

Updated August 2019

<b>Healthy Living</b>	Staff and Training	A quarterly fee of £100 will be paid on	31st March 2021
Pharmacy Level 2 Framework	<ul> <li>To have a nominated HLP leader and an accredited full-time equivalent health champion including a health champion training succession plan</li> </ul>	completion of the HLP evaluation template on PharmOutcomes.	
(through selected pharmacies only)	<ul> <li>To have an accredited Health Champion and/or HLP leader available for 80% of the pharmacies opening hours. The health champion (or a representative from the pharmacy) is required to attend at least 3 out of 4 training sessions per annum.</li> </ul>	Attendance at HLP quarterly training is remunerated at £50 per pharmacy. It is a requirement to attend at least 3 out of 4 sessions.	
	<ul> <li>To have a trained healthcare team who understand the principles of Healthy Living Pharmacies and the 'Making Every Contact Count' approach.</li> </ul>	• The maximum annual claim per pharmacy is £600.	
	<ul> <li>Health Promotion, Signposting, Referrals and Self Care</li> <li>To have a dedicated health promotion area in the pharmacy and provide 12 health promotion campaigns per year as agreed with Public Health.</li> <li>To display the agreed information pertaining to the key health and well-being priorities for Brighton and Hove, including participation in national health promotion campaigns. This includes ordering show materials from the health promotion library https://www.bsuh.nhs.uk/library/accessing-information/health-promotion-leaflets-and-resources/</li> <li>and the Public Health England (PHE) national campaign resource centre</li> </ul>	Payments must be claimed quarterly using the PharmOutcomes and are subject to HLPs meeting the agreed quality criteria and submitting the evaluation data.	
	<ul> <li>https://campaignresources.phe.gov.uk/resources/campaigns</li> <li>To keep an up to date directory of services and authorised websites available to all staff for signposting purposes. See appendix 6.</li> <li>To provide signposting information and specifically signpost to the Healthy Lifestyles Single Point of Contact when appropriate.</li> </ul>		

https://www.brighton-hove.gov.uk/content/health/your-healthy-lifestyle/make-a-healthy-lifestyles-referral
 To display in the health promotion zone and offer to eligible patients a leaflet detailing the national bowel, cervical and

	<ul> <li>breast cancer screening programmes.         https://www.cancerresearchuk.org/about-cancer/screening</li> <li>To agree to participate in at least one external HLP community event per year.</li> <li>Service Provision</li> <li>To offer the young person's sexual health and contraceptive service this includes the provision of emergency hormonal contraception, condoms and chlamydia/gonorrhoea self-testing kits.</li> <li>To achieve the monthly targets agreed for Chlamydia/Gonorrhoea tests returned to the Chlamydia screening programme.</li> <li>To offer the locally commissioned community pharmacy stop smoking service including the supply of Varenicline on a Patient Group Direction and to achieve the targets agreed for stop smoking 4 week quits.</li> <li>To support the national 'Stay Well 'campaigns and help relieve pressures on other services by offering NHS flu vaccination advanced service and advice on self-care and minor ailments</li> </ul>		
Stop Smoking Service	In order to provide the service it is mandatory for all the pharmacist and pharmacy staff to complete two day level 2 Training with BSUH.  It is manadatory to attend one annual update with BUSH  To book on the training please follow the link: <a href="https://learning.brighton-hove.gov.uk/courses/bookings/default.asp?ds=1&amp;keyword=smoking">https://learning.brighton-hove.gov.uk/courses/bookings/default.asp?ds=1&amp;keyword=smoking</a> Any trained Pharmacists or Pharmacy staff can provide this service.  Attendance at the two-day training course will be back filled at £100 per member of staff to attend both days. Pharmacy staff selected to attend the training must be permanent and committed to providing the stop smoking service for at least six months after the training.	Initial assessment appointment: £25  Second appointment (Support following quit day: £5  Support following quit day (optional): £5  Four weeks follow up and Final CO reading: COverified quit payment: £70  Telephone call for non-CO Verified Individual Self Quit Reported: £20  It is important to enter all the conversations at different stages to claim via PharmOutcomes.	31st March 2021

	<ul> <li>Attendance at the annual update meeting is remunerated at £20 per advisor, with a maximum of 4 annually.</li> <li>Completion of the NCSCT Stop smoking practitioner training for Health and Social Care workers will be remunerated at £10 per advisor.</li> </ul>	The pharmacy will be reimbursed for the cost price for the NRT product. (Drug tariff cost + 5% VAT).	
Supply of Varenecline Under the PGD to support the Stop Smoking Service	Pharmacists to complete the Stop Smoking Declaration of Competence (DoC) on the CPPE website. Pharmacists providing the Varenicline supply element of the stop smoking service only need to complete the SECOND LEVEL (pharmacist Section)  This service can be provided by the Trained pharmacist who have completed their DoC.	Consultation under PGD and 1 <sup>st</sup> Supply: £15.00 2 <sup>nd</sup> Supply: £3.00 3 <sup>rd</sup> Supply: £3.00 4 <sup>th</sup> Supply: £3.00  Varenicline is reimbursed at the NHS Electronic Drug Tariff rates. All claims to be made via PharmOutcomes.	PGD Varenecline: 31 <sup>st</sup> March 2020
The Community Pharmacy Domiciliary Stop Smoking (DSS) Service	Contractors offering the DSS must meet all the requirements of the Community Pharmacy Stop Smoking Service Specification above.  • Contractors must ensure there are no exclusions to the DSS service before visiting an individual.  • Lone working and risk assessment policies must be in place to safeguard and protect SSAs providing the domiciliary service.  Contractors must ensure that all SSAs providing the domiciliary service have completed a successful enhanced DBS check.	The payment schedule and claim procedure for the delivery of the SS aspect of the domiciliary service is defined in the Community Pharmacy Stop Smoking Service Specification as above.  • The domiciliary service requirements of the SS service will be remunerated at £25 per visit.	31 <sup>st</sup> March 2021
The Community Pharmacy Young Persons (aged 12-15 years) Stop Smoking Service (YPSS)	Contractors offering the YPSS must meet all the requirements of the Community Pharmacy Stop Smoking Service Specification.  • Contractors must ensure that all SSAs providing the YPSS service have completed a successful enhanced DBS check.  CPPE e-learning training module Safeguarding children and vulnerable adults: Level 1 (2019) must also be completed. The contractor must ensure that at least one SSA is trained to provide the YPSS service	The payment schedule and claim procedure for the delivery of the YPSS is defined in the Community Pharmacy Stop Smoking Service Specification.  Please Note: The 4-week quit payment for the YPSS service is enhanced and will be paid at £90 for a CO verified 4 week quit.	31 <sup>st</sup> March 2021

# Public Health Services commissioned by Pavilions in Brighton and Hove

Public Health Services	Training Requirements	Overview of Fees	Service Level Agreement (SLA) Expiry
Supervised Consumption	CPPE declaration of Competence (DoC) for Supervised Administration of prescribed medication. It is mandatory to attend one of the two clinical network meetings per annum as part of the Service Level agreement.  This service can be provided by trained Registered Pharmacy Technicians and Pharmacists who have completed the training.	Each Participating Pharmacy will receive £1.35 for each supervised consumption dose.  Community Pharmacies should submit dispensing activity for claiming on NEO.	31 <sup>st</sup> March 2020
Needle Exchange	CPPE declaration of Competence (DoC) for Supervised Administration of prescribed medication.  Participating Pharmacies must ensure that a designated Pharmacist or a member of the pharmacy attends the required one training session per annum. The training session will be provided in the evening for a period of two hours jointly with Orion medical supplies.	Participating pharmacies will receive a reimbursement for Needle Exchange including a retainer fee and payment for transactions based on activity.  Retainer fees will be paid at a rate of £360 per year. This will be paid on a monthly basis of £30.00 per month.  Reimbursement for Exchanges will be £0.90 per transaction  Community Pharmacies should submit dispensing activity for claiming on NEO.	31 <sup>st</sup> March 2020

Brighton and Hove City Council Local Enhanced Services now known as Public Health Local Service Agreements (PHLSA) - Key Contact Details			
Service	Telephone Contact	Email address	
Needle Exchange & Supervised Consumption	Chris Smith 012730 063269	csmith@pavilions.org.uk	
Sexual Health Team	Stephen Nicholson Ellie Kastsourides 01273 296580	Ellie.Katsourides@brighton-hove.gov.uk	
Stop Smoking Service & HLP Level -2 Framework	Rebecca Robb Ellie Kastsourides 01273 296580	Rebecca.Robb@brighton-hove.gov.uk  Ellie.Katsourides@brighton-hove.gov.uk	

## **Frequently Asked Questions**

## I have lost my PharmOutcomes login details, what should I do?

For any technical issue relating to PharmOutcomes, please contact 'send a message' via the PharmOutcomes helpdesk, alternatively ring PharmOutcomes on 01983216699.

## Where can I find the service specification?

Please find the link of the services specification here Insert the B & H specification link here

## Who do I contact for Claims and payments queries for Public Health Services?

For all enquiries and issues around the claim process, please contact Ellie Kastsourides

Tel: 01273 296580

Email: ellie.katsourides@brighton-hove.gov.uk

## Who can I contact at the LPC for further help and support?

For any support for Pharmacy Services from LPC please contact Service Development and Support Pharmacist, Hinal Patel.

Telephone: 07483 172 585

Email: hinalpatel@communitypharmacyss.co.uk

## Where do I order pharmacy needle exchange packs?

Needle exchange packs are supplied by Orion by contacting on 01869 244423

## Where can I find the Drug Tariff prices?

Electronic version of Drug Tariff can be found on the link below: <a href="http://www.drugtariff.nhsbsa.nhs.uk/">http://www.drugtariff.nhsbsa.nhs.uk/</a>

## How do I train to deliver the smoking cessation service?

Register yourself at <a href="https://learning.brighton-hove.gov.uk/courses/bookings/default.asp?ds=1&keyword=smoking">https://learning.brighton-hove.gov.uk/courses/bookings/default.asp?ds=1&keyword=smoking</a> to book on the training day

<u>Disclaimer:</u> All the participating pharmacies must read and understand the service specification for each service. This document must be read and used in conjuction with the service specification/overarcing contract for each service. Please always refer to the updated version of the service specification. This guidance has been produced by LPC after reviewing all the information available to us concerning pharmacy services. Every care has been taken in the completion of this Essential Services reference guide – no responsibility can be accepted for any error or consequence of such an error.