

In last week's pharmaceutical news we heard [that more than 300 unannounced inspections have already been carried out by the GPhC](#) under their new regime. Although this figure relates to the whole country we are aware that inspectors are active in Surrey and Sussex.

The new system for the inspection of registered pharmacists was introduced on 1 April 2019 and early feedback to your LPCs from contractors already inspected has been insightful, with most suggesting a positive experience. Here are some points to note:

<i>We understand that:</i>	<i>We recommend you</i>
Some inspectors will challenge the detail of evidence and activity levels of Locally Commissioned Services and/or the community pharmacy contractual framework	<ul style="list-style-type: none"> • Have details of locally commissioned services to hand (see below) and be prepared to show them to the inspector • Please contact us immediately if the inspector has any issues relating to locally commissioned services. Telephone 01372 417726 • Contact us on the number above, to discuss any concerns you may have about your report that relate to the community pharmacy contractual framework.
It may not be clear on the inspection report what information will be published into the public domain	<ul style="list-style-type: none"> • Get clarity on this from the inspector before they leave the building • If you are not happy with the feedback given at the end of the inspection you should feel free to 'challenge' any findings you think they are inaccurate. Some colleagues have told us that this has resulted in inaccurate detail being changed and/or moved-out of the section that it to be published.

Are you sufficiently prepared for unannounced inspections, the methods used by inspectors to gather evidence and what to do with the inspection report?

[Here is a quick guide to GPhC inspections from your LPCs](#)

Commenting on the new-look inspection scheme James Wood, CEO at Community Pharmacy Surrey and Sussex said:

"The majority of registered pharmacies should not be unduly daunted by the prospect of an unannounced inspection.

"But, the new GPhC approach will require everyone to be organised and in constant readiness for an inspection."

Our newsletters, news round-ups and briefings are constantly evolving and we welcome suggestions for articles and accept submissions from partners and people with shared interests, but cannot always guarantee inclusion. Please submit your text to lpc@communitypharmacyss.co.uk marked 'FAO newsletter' at least one week in advance of the distribution dates above.

Throughout you will find links in blue to external websites. Although we make every effort to ensure these links are accurate, up to date and relevant, Community Pharmacy Surrey and Sussex cannot take responsibility for pages maintained by external providers.



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