

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



Minutes of the meeting held in the Durrington Room, The Charis Centre, West Green Drive, Crawley, RH11 7EL 5th October 2018 from 11am

Members Present: Mark Donaghy West Sussex Chair, Gemma Staniforth, West Sussex Vice Chair, Hemal Chudasama, Vice Chair Surrey LPC, Sally Green-Smith LPN, Sarah Ridgeway-Green CPPE, James Wood, CPSS CEO, David Onuoha Vice Chair Kent LPC.

Non-members present: Mike King PSNC Chair, Hinal Patel CPSS SDSO, Penny Woodgate CPSS CESO, Micky Cassar CPSS BA. Guests: Claire May, Principle Lecturer in Pharmacy Practice, University of Brighton and Neil Hill, NHS BSA

1: Apologies:

Atif Shamin, Sana Din NPA, Nikesh Patel, NPA, Mike Keen CE Kent LPC, Paul Antenen, Sunil Kochhar PSNC, Craig McEwan Chair East Sussex, Sarah Davis Vice Chair East Sussex LPC, Rupin Bhasin Chair Surrey LPC.

2: Governance for SE Forum Members

No matters to report

3: Minutes of the last meeting

Add Hemal & Gemma to the attendees. Page 4 states Friday the 5th however this is a Thursday. Page 2 Consultation not consolidation, Page 3 Mary Secole training not Secomb.

Minutes of the previous meeting on 6th July will be amended and signed by the Chair as accurate.

4: Matters Arising

Mike Keen was due to feedback to the CD accountable officer however update to follow.

5: NHS BSA - Neil Hill – Prescription Services – Managing submissions platform

Neil gave a brief outline of how they process prescriptions. Hints & Tips on completing FP34c were given along with advice on how to submit batches. Pricing advice was given and what requirements need to be submitted. If it isn't clear what the Pharmacist has dispensed it will be returned also if the price is not clear. The BSA website is www.nhsbsa.nhs.co.uk where there is additional help and advice. EPS utilisation work with NHS Digital and PSNC on further utilisation of electronic prescriptions and electronic repeat dispensing (eRD). The BSA are looking to work with CCGs and LPCs to understand how they can increase the use of EPS and eRD. EPS Utilisation – 4 main areas they are trying to support with. Data insight, Knowledge, Resource and Marketing & Promotional Material. Through these areas they are keen to work with pharmacy to help pharmacies realise the benefits of EPS, engage with patients to

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increase demand for EPS. Also help patients understand the benefits of eRD, increase demand and engage with local GP practices to encourage collaboration with pharmacies.

It was discussed that on a paper token you can see which part of the batch it is however on eRD there does not appear to be this facility. This will be fed back. It was discussed that dispensing Doctors appear to be a hindrance as they do not want to use EPS. Weekly blister pack prescriptions are also an issue as paper tokens shows all however EPS will only show one at a time.

NHS Digital appear to be handing over EPS to the BSA. NHS Digital will implement new systems but after a certain point they feel it is not their task anymore. Digital will still be responsible for the spine, BSA will have nothing to do with this part. A demonstration of the Dashboard Landing Screen was shown to the members, monthly submissions was demonstrated. This is due to go live soon however there is no set date currently.

It was raised that responses to email queries are generally answered by phone which means there is no email confirmation / trail which can be used to pass on information and to prove the conversation content. This will be fed back to the contact center. Patient exemption – there is a lack of guidance, and due to the campaign for patient exemption this is happening a lot. This was also put to PSNC as it was raised at the last SE Forum Meeting however again there is no progress from PSNC regarding guidance. Pharmacies need awareness and an appeals process needs to be in place for the fines relating to this. If there are any questions, please email neil.hill1@nhs.net.

6: Presentation from Claire May – Principle Lecturer in Pharmacy Practice, University of Brighton.

In the first year the students undertake a half-day placement at a local pharmacy to understand pharmacy and its applications in a real work environment. This helps student put together theory and practice. There is no formal teaching linked to the half day, but the students do have a log book and tasks to complete. Helen Watts is the placement officer h.watts@brighton.ac.uk. The student is required to complete 3 full days of placement in year 4. Activities during these days are Dispensing process, Controlled drugs prescription, information governance. Previously these days were free however now in year 1 there is £25.00 half day payment. In year 4 this payment is £150.00 for the 3 days. This also helps the Pharmacist improve their mentor skills. The placements can be in any locations. There are supervisor checklists to help guide the supervisors, with the 3 days there are no assessments, but the full 3 days must be completed. GPhC standards align with placements so there is an expectation to do this. There is support for first year students regarding CV writing as they need to consider their career from day one. If anyone can help and support with placements, please contact Helen Watts directly. On the 20/03/18 careers fair – stakeholders and providers also present. The 4th years do research projects with surveys and it can be challenging to try and find time to take part, but this is very appreciated. It was asked if

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pharmacists could provide research ideas as some research surveys that come through are not relevant. The LPC could assist with communications between the University and the pharmacists regarding this. Hospitals advertise their placements at the careers fair and Community Pharmacy could also attend to do similar.

Action: Investigate the option of attending the career fair to promote Community Pharmacy placements or similar showcasing.

Action: investigate the possibility of a two-way communication regarding research projects.

University of Brighton host quite a few RPS / CPPE events and if anyone would like to discuss the possibility of the University supporting an event please do get in touch.

Talk from Duncan Fraser, Key Account Manager from ALK:

Duncan gave an update regarding the stock situation with Jext. There are no production problems however due to the gap left by EpiPen they are struggling to fill this void. They are trying to get ten-day deliveries to the UK of Jext however they go out of stock as soon as they hit wholesalers. Jext need advice as to how to communicate to Community Pharmacy, so they can advise patients when they will be able to get their prescriptions. It was discussed that at present patients are being advised to use expired products. There is also an issue as there is a backlog of requests but how can the Pharmacist morally decide who should receive one when the shipment arrives. Duncan asked of the best way to communicate / newsletter / website etc.

The Jext App was demonstrated; It has information on signs and symptoms of anaphylaxis and how to use Jext. There has been an uptake of patients to download the app which includes reminders. There is a translation part on the app for when going abroad which will translate what you want to relay you are allergic to. There is an option on their website to order the cards with all the details of the Jext app etc. The website is broken down into 4 groups, 1 health care group and 3 age groups. Jext also work with schools to assist with educating both staff and students.

7: Forum Business & Governance

The accounts have been circulated to members. The Conference sponsorship is healthy thanks to Penny Woodgate. The annual conference is Thursday the 29th November. The draft agenda was circulated to members for comment, titled "Unlocking the potential of Community Pharmacy". It was suggested Anne Joshua from NHS England be invited. There will be showcasing from workstreams that have been going well within Community Pharmacy locally across the patch as this is not always highlighted. Gary Mortimer from NHS Digital will also give a talk. Kevin Noble will also come to talk about PharmOutcomes. Next week CPSS will send out communication invites.

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Action: JW to invite Anne Joshua to the annual conference.

8: PSNC update by Mike King, Head of Contractor Support

There have been positive comments from the Government regarding Community Pharmacy and the need to invest in it. There is a PSNC meeting next week, they will be looking to include talks of a multiyear settlement to give contractors more stability. If there will be significant changes and they will try to consult with contractors. PSNC have just finished their response to the NHS England 10-year plan. They are also working with other national Pharmacy organisations to assist with consistency across the organisations. When the plan is published, they will strive to back up the desire from the Government to stop people ending up in hospital.

Provider companies was raised, PSNC have just completed a survey monkey to see if people are interested in provider companies. There appears to be support but due to corporate issues this is not easy. PSNC are looking to create a system that will work. Getting the Government arrangements in place and getting people ready is an issue this may lead to more regional solutions to make it work properly.

The integration of NHS pharmacy - there are a mix of STPs, there are a network of LPCs in the pilot area. At the LPC conference all the LPCs involved were able to communicate. The pilot is due to finish in February next year. Ideally there would be a system leader however in the different areas there is no one ideal solution. It was suggested that the LPN may benefit from being part of the LPCs within this project.

There is now an HR package proposal tailored for LPCs, there is a discounted price depending on numbers, Irenicon relationship with PSNC is still ongoing, depending on the type of advice required.

The self-evaluation has been updated and is on PharmaOutcomes – there is a new one and is very useful for LPC members and Officers.

NHS regulation courses being run by PSNC – members were encouraged to book on. PSNC Leadership academy – event in early July, another one due on the 11th December in London at the Melia Hotel at 10:30am, there are only 30 places. The PowerPoint from the LPC event last week is on the PSNC website. PSNC will also be at the pharmacy show this weekend.

Specific support for LPCs involving a consultation tracker about what is live etc. would be useful – Mike King agreed to feed this back. Pre reading for new members days including terminology would also be useful.

9: CPPE Update

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CPPE have a new webpage on their website regarding training needed for Quality Payments Oral Health and Risk Management. There is pre reading for Risk Management. It was discussed that only people registered with CPPE can access the training yet 80% of staff need to do it and they may not all be registered, and this is time consuming. It was discussed if a training event would be appropriate however the CPPE training is also useful for your HLP portfolio. The Risk Management part of it would need to be local and personal so there is not an opportunity to do a training event.

New campaign will be running in the autumn, linking to Medicines value program This will launch next week. Revalidation – CPPE have been running events, and there are still more events upcoming.

Marie Secole training is still open, Life Skills training also open now which is an 8-week program this may be good for newly qualified. Foundation support training is also available.

Events over the patch mostly regarding Falls Prevention. Mental Health and wellbeing event in January, also sexual health training, health checks training and stop smoking training.

Planning for next April to next September is coming up so if there is anything you would like CPPE to consider please let them know. Self-care agenda was raised as something to consider. It was discussed that a Mary Secole event closer to our area would be good. It was fed back to CPPE that at their training events they need to have more local information even if participants are coming from lots of different geographical areas.

10: KSS LPCs key issue and top items to share

Health Education England VTS Scheme in East Sussex. As an LPC we have been invited to be part of the steering group. Mike Keen attended the first meeting and will be asked in his absence to circulate details to members.

Work with the Academic Health Science Network (AHSN) across Kent, Surrey & Sussex. AHSN has a renewed license from NHS England, one of their priorities is medicines optimization. In KKS AHSN have decided to focus on 4 areas, medication safety tools in primary, poly pharmacy, patient and public engagement, clinical handover in Community Pharmacy. The programme of work around Transfer of Care has started in Surrey Heartlands, this will be informed from earlier work at Eastbourne District General Hospital– the license for the integrated system came into force 01/10/18 and has taken a year to get the IT into place. We are now at a point where they are internally testing the system and then we are looking to take it to a pilot in November. In December these key pilot sites will go live with real patients, a launch event in January and then the system will go live across all the pharmacies in the area.

Action: Get an update from Mike Keen regarding the first VTS scheme meeting.

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11: AOB

None raised

12: Meeting wrap up

13: Future meeting dates & venue

Combined meeting of NHS Liaison Meeting and South East LPCs

6th December 2018 – 10:00 – 15:30.

7th March 2019 – 10:00 – 15:30.

2nd May 2019 – 10:00 – 15:30.

4th July 2019 – 10:00 – 15:30.

1st October 2019 – 10:00 – 15:30.

5th December 2019 – 10:00 – 15:30.

5th March 2020 – 10:00 – 15:30.

Future dates now stood down:

Friday 11/01/19 11am – 4pm Charis Centre Crawley, West Green Drive, Crawley, RH11 7EL

Friday 05/04/19 11am – 4pm Charis Centre Crawley, West Green Drive, Crawley, RH11 7EL

Annual Conference 2018

Thursday 29/11/18 From 9.30am Sandman Signature, 18-23 Tinsley Ln S, Crawley RH10 8XH.

14: Close 16:30