

South East Forum of Local Pharmaceutical Committees

for Kent, Surrey, East and West Sussex

Secretariat c/o Community Pharmacy Surrey & Sussex

The White House, 18 Church Road, Leatherhead, Surrey, KT22 8BB. Tel 01372 417726

Online <http://communitypharmacyss.co.uk/about-us/se-forum/>

Email SEForum@communitypharmacyss.co.uk



Minutes of the meeting held in the Findon Room, The Charis Centre, West Green Drive, Crawley, RH11 7EL 6th July 2018 from 11am

Members Present: Craig McEwan Chair East Sussex, Sarah Davis Vice Chair East Sussex LPC, Mike Keen CE Kent LPC, Mark Donaghy West Sussex Chair, Rupi Bhasin Chair Surrey LPC, Sally Green-Smith LPN, David Onagua Vice Chair Kent LPC, Sarah Ridgeway-Green CPPE, James Wood, CPSS CEO.

Non-members present: Atif Shamin, Sana Din NPA, Mike King PSNC Chair, Hinal Patel CPSS SDSA, Penny Woodgate CPSS CESO, Micky Cassar CPSS BA, , Tim Snewin GPhC.

1: Apologies: Sunil Kochhar PSNC.

2: Minutes

Minutes of the previous meeting on 6th April were agreed and signed by the Chair as accurate.

Matters Arising:

CDLin was raised and Mike Keen and CPSS will attend these meetings in future depending on geography.

3: Forum Business and Governance

The members were given an update on the outline budget for 18-19, with no contributions being required from individual LPCs due to a working surplus and sufficient industry support.

The revised Terms of Reference document was reviewed by the members and adopted.

The future of the South East Forum was discussed. The topics of the South East Forum are relevant and should continue but there is duplication with people attending and topics in the NHS Liaison meeting. The proposal is to cease the forum in its current form and incorporate it in to a larger meeting. NHS England would be happy to host this meeting at no cost in Horley. The restructuring of NHS England needs to be taken into consideration. It was discussed that there is a benefit of finding out what is happening in neighboring areas without NHS England being present. We may be looking at a larger geographical area. The members discussed the positives and negatives. The annual conference for this year will continue and then be stood down. The SE Forum of 05/10/18 will take place and then the new configured meeting will be 11/01/19. These dates will be recirculated.

Action: Recirculate the amended dates for the meetings.

Two headline speakers have been booked for the Annual Conference. Sponsorship will be arranged.

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4: Presentation from the GPhC by Timothy Snewin, Inspector

The members were briefed on the consultation on developing GPhC approach to regulating registered pharmacies. This process began in April 2012, the new model of inspection has been used since November 2013. Evaluation has been completed of this new approach. From publishing the inspection reports patient confidence is strengthened. They are moving to unannounced inspections this will enable the public to be more confident that pharmacies are always up to standard not just when they know an inspection is due. They will be moving to grading standard met / standard not met. Any standard not met will result in the pharmacy receiving “standards not all met” outcome. All inspection reports will in future be published however this will not begin until next year. The standards for registered pharmacies will be reviewed in the future and the enforcement policy will be developed, this will hopefully be done within the next 12 months. A report will be published from what they learn from the inspections. The members were asked for feedback regarding the proposals. The risk factors that could lead to inspection were discussed and what these are. It was asked if key issues that are established within pharmacy, do they receive support. It was also asked if the inspectors are monitored and regulated, feedback is requested either at the time or weblink. It was questioned if they should not be focusing on inspecting the individual pharmacist rather than the pharmacy. The safety of online pharmacies was discussed, and the members were asked to review the consultation on this.

5: Presentation from Virtual Outcomes by Dr Richard Brown / Judith Poulton Avon LPC

The members were shown the VirtualOutcomes Online training presentation. The data of how many pharmacies are viewing the training are currently distributed once a month however this will change to once a week. This has been up and running since January 2018 and now enhancements are being made from feedback. This has also now been developed into podcasts, this is just the audio so to view and get certificate you would have to access on a computer. The aim is for the training sessions is between 15-17 minutes.

The cost – for Surrey & Sussex £5860 Inc VAT / year (560 contracts). Kent £3900 inc VAT / year (330 contracts). This is not something that you can sign up to on an individual basis, it has to be the whole LPC.

6: Presentation by Dawn Stebbings from Astra Zeneca

A presentation was given on Forxiga as medication for diabetes control. This medication has a secondary benefit of weightloss. Qtern is a new medication which is a fixed dose of saxagliptin and dapagflozin, used in adults aged 18 years and older with type 2 diabetes.

7: PSNC update by Mike King, Head of Contractor Support

The results of the JR are still outstanding. There is a new CEO in post Simon Dukes. The next PSNC meeting is next week. The recommissioning of NUMSAS will not be known until the end of September. Primary Care Home document relates to building pharmacy integration with GPs in the future. The members were asked to view the document for feedback and if people would want a webinar on this. There was an LPC treasurer meeting a few weeks ago. At this

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meeting HMRC was raised and whether or not members should be classed as self-employed. Mentoring program is ready to go, they are starting with a small group, they are looking to provide a more formal support structure for development. Events coming up: Leadership day next week on Thursday, mainly Chairs and Chair Officers. 26th Sep LPC conference. 11th October negotiation skills. There is material with guidance for LPC Chairs including tips on managing LPC meeting. There is also a self-evaluation tool. PSNC podcast on the website regarding influencing skills. Towards the autumn NHSBSA will be doing presentations re NHSBSA digitalization so this is an option if we would like them to attend our October LPC meeting. There will by then be a national campaign for patients to check their exemptions. Provider companies is something PSNC are looking at and we need to get something in place that works for everyone. The PPD was raised and the number of fines that are being issues, there is no guidance on the PSNC website regarding this. Universal credits are huge problem also. There is no process, the patient does not need to declare this online. MK agreed to take this back to PSNC to get a response. Impending Cat M reduction was raised, items bought at a higher price, being reimbursed at a lower price, it was asked what PSNC are doing with regards to this.

8: NPA update by Sana Din

GDPR came into force in May, DPO workshops are being done at this time. There is one in Birmingham coming up which will include guidance. MSO report came out in April, MHRA guidance in this. There will be changes in packaging to limit errors in prescribing. There were a couple of recalls and errors in delivering, members need to be made aware. Also errors in repeat management service. Dispensing process best practice resource has been updated with self-checking guidance and is on their website. 6th October NPA conference. Malaria advice chart has been updated on the website and has not been sent out in hard copy format. There has been changes to the NPA ACT training course details on the website. It was asked if the NPA would potentially be able to purchase VirtualOutcomes for IND. This will be taken back to NPA.

Action: To take the question back to the NPA if they would be interested in investing in VirtualOutcomes

9: Health Education England

The members were given an update from HEE regarding Kent, Surrey Sussex Community Pharmacy Workforce change between 2014 and 2017. The members took part in a feedback session in groups which was collated by HEE.

Florence Nightingale Training offer from HEE will be communicated by the LPC on behalf of HEE.

CPPE update – There are three cohorts remaining for the ACT training. It is workplace based and assessed in the workplace. Mary Secombe training is also ongoing however this is based in London.

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10: KSS LPCs key issues and top items to share

- Branded Generics – contractors dispensing at a loss is unacceptable. A presentation was created by Kent LPC and presented at an LPN meeting along with the LMC. The LMC were onside with our view. There is an added burden on CP regarding dispensing changes as CP need to explain why this has happened although its what has been prescribed by the GPs.
- CDlin meeting, there were 48 people present at the meeting. Regulations are being reviewed with regards to the level of reporting of CD misuse. Diamorphine shortage – recommendation to switch to branded generic. Kent LPC requested that they are informed of shortages. Home Office panel is focusing on legalising cannabis Oil. There are issues with Zanax at this time as there are fake ones on the black market in circulation. Overage and underage of morphine is also significant. It was asked if Kent can establish if this relates to a specific brand.

Action: MK to establish if this underage / overage is a specific brand of morphine

11: AOB

None raised

12: Meeting wrap up

13: Future meeting dates & venue

Friday 05/10/18 11am – 4pm Charis Centre Crawley, West Green Drive, Crawley, RH11 7EL

Future dates now stood down:

Friday 11/01/19 11am – 4pm Charis Centre Crawley, West Green Drive, Crawley, RH11 7EL

Friday 05/04/19 11am – 4pm Charis Centre Crawley, West Green Drive, Crawley, RH11 7EL

Annual Conference 2018

Friday 29/11/18 From 9.30am Sandman Signature, 18-23 Tinsley Ln S, Crawley RH10 8XH.

14: Close 16:30